

## Nursing Facilities (NFs) Can Access Medicaid Eligibility and Patient Liability Information via HIPAA Compliant Interfaces

### *Did you know that NFs can access recipient data via an electronic exchange with the Ohio Department of Medicaid (ODM)?*

The HIPAA (Health Insurance Portability and Accountability Act) Eligibility Transaction System (HETS) was designed to allow providers to check Medicare beneficiary eligibility directly with CMS. Similarly, the ODM 270/271 Transaction Set may be used to check Ohio Medicaid recipient eligibility data in real time. The 270/271 process has proven to be a very valuable informational file for Medicaid providers, as evidenced by the fact that ODM processes more than 11 million batch 270 transactions per month.

The 270 transaction is used to submit Medicaid eligibility benefit inquiries from health care providers, insurers, and other claim processors. The 271 transaction is the response from the eligibility system with information about the specific recipient's status of coverage for the requested date or date range.

Nursing facilities with Medicaid provider agreements can access eligibility and patient liability information using the 270/271 Transaction Set via an authorized trading partner (TP). NFs currently act as trading partners or use a TP vendor to submit claims to ODM via the Electronic Data Interchange (EDI).

Data returned in the 271 transaction may include the following:

- eligibility
- demographics
- Medicaid coverage
- managed care plan enrollment status
- other insurance
- patient liability
- restricted Medicaid coverage period

### *How can a NF start using the 270/271 transactions to obtain eligibility information?*

#### **Providers That ARE Authorized Trading Partners:**

Providers that are a trading partner need to verify their Electronic Data Interchange (EDI) software has the capability of processing 270/271 eligibility benefit requests and responses.

For further assistance, please contact

[ohiomcd-edi-support@gainwelltechnologies.com](mailto:ohiomcd-edi-support@gainwelltechnologies.com) or call 844-324-7089. Additional resources are available on the ODM Trading Partners webpage at:

<https://medicaid.ohio.gov/Provider/Billing/TradingPartners>.

#### **Providers That USE Authorized Trading Partner Vendors:**

Providers that are interested in using the 270/271 transactions for eligibility verifications should contact their vendor to find out if the TP vendor has the capability. The authorized TP should first work with ODM to test the request/response transaction before submitting an actual request.

An abbreviated list of authorized trading partner vendors that offer the ODM 270/271 Transaction Set is located at:

<https://medicaid.ohio.gov/wps/portal/gov/medicaid/resources-for-providers/billing/trading-partners/authorizedpartners/270-271>

**Questions? Contact: [NFpolicy@medicaid.ohio.gov](mailto:NFpolicy@medicaid.ohio.gov)**

**For general Ohio Department of Medicaid Nursing Facility information, visit:**

<https://medicaid.ohio.gov/wps/portal/gov/medicaid/resources-for-providers/enrollment-and-support/provider-types/nursing-facilities/nursing-facilities>