Frequently Asked Questions: PCSA Medication Report

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The PCSA Medication Report is a tool designed specifically for PCSAs. The report is provided per youth and is a list of medications from 10 predetermined medication classes that have been covered by a Managed Care Plan in the last 12 months. Following are Frequently Asked Questions and Answers:

What is the PCSA Medication Report?

The PCSA Medication Report is a tool that can be used to help understand and track what medications that a youth in PCSA custody has had filled by a Medicaid Managed Care Organization (MCO) in the last 12 months. This report is not considered a comprehensive Medication List like a pharmacist or clinical review might produce. This report is one tool that a PCSA could use to help track what medications have been filled for a youth in PCSA custody.

What are the categories of medications that are listed on the report?

There are 10 categories of medications listed on the report
1. Anaphylaxis (Epipens for allergic reactions
2. Antianxiety (Benzodiazepines & Non-benzodiazepines)
3. Antidepressants
4. Anticonvulsants
5. Antipsychotics
6. ADHD Agents (stimulants and non-stimulants)
7. Diabetes (insulin, non-insulin, & hypoglycemia)
8. Inhaled Asthma-related agents (include nebulizer solutions)
9. Opioids
10. Neuropathic Pain

Why are there only 10 categories of medications listed on the report and why these medications?

This report was originally created to help PCSAs track psychotropic and opioid medications. After feedback from PCSAs and clinical staff, it was determined that other categories of medications, like Neuropathic Pain medications and anticonvulsants, can also be prescribed to address mental health needs in rare instances. PCSAs also indicated that they have a hard time tracking living saving medications like insulin, inhalers for breathing like when a child has asthma, and Epipens when a youth has a life-threatening allergy. Therefore, these classes of medications were also included on the report.

Why is specific dose information not included on this report?

Dosing information, such taking medication in the morning and evening and what amount per dose, is not included on a claim that is submitted to insurance. This report is based on prescription filled and paid for by MCOs. Therefore, this information is not tracked and cannot be provided on the report.

How do I find out the dose information?

PCSAs should contact the pharmacy or prescribing provider included on the report to determine the dose information.

How do I request the PCSA Medication Report?

There is a guidance document posted at https://medicaid.ohio.gov/Managed-Care/For-Managed-Care-Plans#1910241-guidance that goes over instructions in detail of how to request this report. The guidance document will also be sent to PCSAs who participate in the Introduction to the PCSA Medication Report calls hosted by ODM.

Why do I need a separate document request for each youth?

A separate document is needed for each youth because of HIPAA privacy rules and the way a request for protected health information must be documented. If requests were to come in on one document (e.g., a list), each youth on the list would have their personal health information documented in the records for every youth on the list.

Why can I only ask for 20 records at a time?

20 records at a time was a number that was tested as part of the pilot process for this report. This volume works for MCOs in order to meet the three-business day turnaround time while giving counties a manageable workload to enter into applicable systems or get information to medical practitioners that need it. The next question provides additional information.

I have hundreds of youth in PCSA custody for which I need this report. 20 reports at a time will not meet our needs. What should I do?

ODM and the MCOs understand that the not all counties have the same needs. If there is an issue that 20 reports at a time will not meet the PCSAs needs, the PCSA should contact the appropriate MCO via the PCSA Medication Report Access Request Mailbox listed in the PCSA Medication Guidance Document. The MCO and PCSA will work together to establish a separate process and cadence to ensure that all requests can be processed.

Why are there blank fields on my returned PCSA Medication Report?

The PCSA Medication Report uses Pharmacy Claims data. Not all the information (e.g., prescriber phone number or address) on the PCSA Medication Report is required from a pharmacy for the MCOs to cover a prescription. MCOs will report all data fields available to the MCO. There might be instances where a data field was missing on the claim submitted for a medication. When this happens, the information cannot be included on the report. PCSAs should contact the MCO if they have questions about missing information on a report.

What if the youth I requested a report for does not have medications in these classifications?

The MCO will indicate either in the body of the return email or in the report that no medications were identified. If you receive a batch of reports back and one or some are missing with no clarification that mediations were not found, please contact the MCO via the mailbox found in the PCSA Medication Report Guidance Document. If you are having further issues and get no response from the MCO, please contact the Medicaid Children in Custody TA Box at: CiCTATeam@medicaid.ohio.gov