

Dear Provider/Vendor:

Sandata has identified a gap between the Ohio Department of Medicaid's (ODM) Alternate (Alt) EVV Technical Specifications and the way that Adjusted Visit times are being sent and received from Alt EVV systems. This notification is intended to explain the gap and Sandata's plan to correct it on October 1, 2021. You are receiving this notification so that you can review and/or correct your Alt EVV system accordingly to prevent visit failures beginning on October 1, 2021.

Page 24 of the Ohio Alt EVV Technical Specifications indicates that when sending a visit with adjusted times, Sandata requires that the Alt EVV system provides the 'Visit Changes' segment documenting who made the change and the reason for the change. It is assumed, based on the Alt EVV specification definition, that adjusted times (the AdjInDateTime and AdjOutDateTime fields) are manually entered and not collected via electronic capture. Electronically captured times are expected to be sent as 'calls'. Visits that are sent with the AdjInDateTime and AdjOutDateTime fields filled out, but without a Visit Changes record, should be rejected according to the ODM Alt EVV Technical Specifications. Sandata has not been rejecting visits in this scenario.

**To align to specifications, an edit will be put in place. The new edit will reject visits that are sent with:**

- 1. Adjusted Visit times, and**
- 2. No associated change information.**

**The new edit is tentatively scheduled for implementation on October 1, 2021.**

The edit that will be applied will enforce current State approved documented specifications. This is not a new requirement. This change will ensure that Alt EVV providers and vendors are providing the information necessary for appropriate visit capture. If your visits are being sent including the above information, there is nothing more for you to do. If you are not submitting this information for a visit, you must ensure the information is provided beginning on October 1, 2021.

Alt EVV systems are required to adhere to specifications and transmit visit data accordingly. For the current State approved specification details in relation to these updates, please see the Visit Exception and Visit Changes segment on page 27 in the Ohio Alternate EVV technical specifications.

- **ODM Alternate EVV Technical specifications:**  
<https://medicaid.ohio.gov/static/Providers/EVV/AltSystem/P2-DataCollectionImport.pdf>

- **ODM EVV Website - Alternate System webpage:**

<https://medicaid.ohio.gov/wps/portal/gov/medicaid/resources-for-providers/special-programs-and-initiatives/electronic-visit-verification/alternate-system/alternate-system>

ODM and Sandata have received requests from vendors and providers for more information on the Alt EVV technical specifications and the transfer of data through Alt EVV. In response, Sandata will be hosting two ODM Alt EVV Town Hall calls on the Alt EVV certification process and technical specifications for ODM's EVV program in August 2021. On these calls, Sandata will:

- Walk through the Alt EVV Certification process
- Provide an overview of the ODM Alt EVV Technical Specifications
- Review data exchange elements such as JSON files and error handling
- Answer questions that have been submitted during the town hall, as time permits

To register for an ODM Alt. EVV Town Hall, hosted by Sandata, please use one of the below links.

- Alt EVV Town Hall on **August 17, 2021 at 1:00 PM EST:**  
[https://sandata.zoom.us/webinar/register/WN\\_Ks6A2VcWTB6ujjkfO4-sxw](https://sandata.zoom.us/webinar/register/WN_Ks6A2VcWTB6ujjkfO4-sxw)
- ODM Alt EVV Town Hall on **August 25, 2021 at 10:00 AM EST:**  
[https://sandata.zoom.us/webinar/register/WN\\_syFEQbSpQO-Swo\\_bsEpwNw](https://sandata.zoom.us/webinar/register/WN_syFEQbSpQO-Swo_bsEpwNw)

ODM and Sandata appreciate feedback from providers and vendors on the projected October 1, 2021 fix date and general comments. To provide feedback to Ohio Medicaid directly, please complete a brief [survey](#).

Thank you very much for your cooperation in this matter. If you have any questions about the technical specifications or this change, please reach to the Sandata Ohio Alt EVV team at [OHAltEVV@sandata.com](mailto:OHAltEVV@sandata.com).

Thank you,

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**Sandata Customer Care**

Sandata

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