



Department of Medicaid

Mike DeWine, Governor
Jon Husted, Lt. Governor

Maureen M. Corcoran, Director

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Dear Trading Partner,

As you are aware the Ohio Department of Medicaid (ODM) is in the process of replacing the current Electronic Data Interchange (EDI) solution with a new vendor (Deloitte) as part of the larger Ohio Medicaid Enterprise System (OMES) change. Deloitte's solution will offer some enhanced options for connectivity. In the next few weeks, ODM will begin reaching out to our trading partners to assign a starting date for connectivity and testing. Please review the choices below to consider your best option as we move forward.

CONNECTIVITY INFORMATION

- 1) **System to System:** OMES EDI Solution offers two mechanisms to process EDI transactions via machine-to-machine integration. Trading partners can opt for one or both mechanisms to send EDI transactions to ODM.
 - a. Secure File Transfer Protocol (SFTP)
 - b. Web Services (SOAP/MIME)
- 2) **SFTP – File Exchange Connectivity (Batch):** Trading partners will be given folder locations to send and receive files. New procedures for this method are:
 - a. Inbound Folders – the trading partner will PUSH the files into inbound folder.
 - b. Outbound Folders – the trading partner will PULL the files from outbound folder.
 - c. SFTP will require whitelisting of Internet Protocols (IPs).
 - d. Certificates will also have to be shared and accepted.
- 3) **EDI Web Portal – HTTPS (Batch):** This will be a user interface where the trading partner can upload and download their EDI transactions manually.

The new web portal will also include functionality so the trading partner can manage their own account information, such as contact updates or address changes.
- 4) **Webservices via SOAP/MIME (Real-time).** New procedures for this method are:
 - a. New WSDLs and mapping sheets will be provided.
 - b. HTTPs basic authorization for MIME will be Base64.

After making your decision, email usomesedisupport@deloitte.com and include:

- Your trading partner number.
- Your preferred method of connectivity.
- A primary contact person name, email, and phone number.

WEBSITE INFORMATION

A new tile titled “Ohio Medicaid Enterprise System” has been added to the ODM Trading Partner website: <https://medicaid.ohio.gov/resources-for-providers/billing/trading-partners/trading-partners>. TPs should bookmark this page and return often for updates on information related to this system migration.

New companion guides are available on the companion guide page. Be sure to choose the tab marked **DRAFT**. TPs should begin to educate themselves on what changes may need to be applied to their own systems to successfully exchange EDI transactions in the future.

ONE FRONT DOOR FOR ALL MANAGED CARE MEDICAID CLAIMS (MyCare is exempt)

As part of the OMES solution, all claims for all Medicaid managed care enrolled members with dates of service on or after July 1, 2022, MUST be submitted through the new ODM EDI system. Claims are not to be submitted directly to the managed care plan.

SUBMITTER ID AND RECEIVER ID

All submitter IDs will still be the 7-digit ODM-assigned TP number. The submitter ID must be sent in the ISA06 of your EDI transaction.

The receiver ID in the ISA08 segment must identify the destination payer for that EDI transaction. All claims and inquiries within an EDI transaction can ONLY be destined for one payer. Each file can only identify one destination.

EXAMPLES:

```
ISA*00* *00* ZZ*senderid *ZZ*0003150 *220110*1527*^*00501*000099441*1*P*:~
ISA*00* *00* ZZ*senderid *ZZ*MMISODJFS *220110*1005*^*00501*749712720*1*P*:~
ISA*00* *00* ZZ*senderid *ZZ*0021914 *220110*1721*^*00501*211306782*1*P*>~
```

The list of acceptable receiver IDs and the payer they represent are available in the companion guides.

ENROLLMENT FOR THE 835 ELECTRONIC REMITTANCE ADVICE (ERA)

All inbound EDI transactions will come through the ODM one front door, and all outbound EDI transactions will be delivered through the one door. All providers who wish to receive an 835 ERA, even if the payer is a Medicaid managed care entity, must use the ODM-06306 and enroll with ODM. If the provider is already enrolled for the 835 ERA with ODM, no changes are

needed. No re-enrollment is necessary. All claims adjudicated by all payers will be returned to the TP named on the ODM-06306 835 Designation. This form can be found on the TP website on the Required Forms & Technical Letters page.

We look forward to your participation during this transition.

Ohio Department of Medicaid EDI Team