MyCare Ohio is a new managed care program designed for Ohioans who receive BOTH Medicaid and Medicare benefits.

The State of Ohio has worked closely with the federal government to improve the way health care services are provided by these programs. Through the health plan YOU choose, you will receive all of the medical, behavioral, and long-term services and supports you need.

THESE QUESTIONS WILL HELP YOU LEARN MORE ABOUT MyCare Ohio:

1. Q: I receive services through my local County Board of Developmental Disabilities, and I have Medicaid and Medicare – do I have to enroll in a MyCare Ohio plan?
   A: You are not required to enroll. You may enroll in a MyCare Ohio plan if you choose.

2. Q: If I am enrolled on a DD Waiver or if I live in an ICF/IID, am I eligible to enroll in a MyCare Ohio plan?
   A: No. You are not eligible.

3. Q: I would like to enroll in a MyCare Ohio plan. Who do I contact?
   A: Contact your Service and Support Administrator for more information.
4 Q: Can I still keep my doctor?
   A: You should be able to keep your doctor. Your MyCare Ohio plan will have a large network of providers. Talk with your doctor now to find out which of the MyCare Ohio plans he or she will be working with.

5 Q: What happens after I enroll?
   A: Your current health care and long-term care providers and the services you receive will not immediately change.
   • The MyCare Ohio plan you choose will receive information about your current care needs and services and will work with you on a plan of care designed to meet your needs.

6 Q: Who will make my health care decisions?
   A: You are in charge of your health care. MyCare Ohio has a team approach - with YOU at the center.
   • You will have a care team that consists of yourself, your family and/or caregiver (if you wish), care managers, your primary care doctor, any specialist doctors and other providers.
   • You will be able to express your preferences and make choices about how you want to receive your health care.

7 Q: Will I continue to receive the same County Board services that I receive today?
   A: Yes. However, some services (such as service coordination and workshop) must be funded locally by the Board if you enroll in a MyCare Ohio plan.

8 Q: Are habilitation services available through MyCare Ohio?
   A: No. Habilitation services are not included in the benefits that are required to be provided by the My Care Ohio plans. You may be eligible to receive habilitation services through your local Board of DD.
Q: How does MyCare Ohio work? When do I need to enroll?

A: Enrollment into MyCare Ohio will be in phases, by region, over several months beginning in spring and summer of 2014.

- You will receive a letter informing you of the date when you must enroll. This letter will also give you instructions on how to pick a plan and how to enroll. You will be able to enroll by phone, online, or by mail.
- There will be assistance in the community to help you understand your options.

Below is a list of other things that may remain the same or may change as a result of your enrollment in a MyCare Ohio plan:

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<th>WHAT WILL NOT CHANGE:</th>
<th>WHAT WILL CHANGE:</th>
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<tr>
<td>1. Your Medicaid eligibility will still be determined by the County Department of Job and Family Services.</td>
<td>1. All of your health care will be coordinated by a managed care plan. This plan will have more services available to you.</td>
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<tr>
<td>2. Your Medicaid and Medicare health care benefits.</td>
<td>2. Your care will be coordinated to meet your specific needs.</td>
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<tr>
<td>3. If you currently pay a patient liability, you will continue to pay the same way you do today.</td>
<td>3. You will have more choice and control in the way you receive services.</td>
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**DEFINITION:**

**PATIENT LIABILITY:** Is the amount of money you pay every month towards the cost of your waiver services.

**PLEASE NOTE:** You do not have to receive your Medicare benefits from your MyCare Ohio plan. You may choose to continue to receive your Medicare benefits in the way you do today. However, your Medicaid benefits will only be available through your chosen MyCare Ohio Plan.

**THERE IS NO ADDITIONAL COST TO PARTICIPATE IN THIS PROGRAM.**

For more information, call the Ohio Medicaid Consumer Hotline: (800) 324-8680, Monday - Friday 7 a.m. to 8 p.m. and Saturdays 8 a.m. to 5 p.m. or visit online at www.ohiomh.com.
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