MyCare Ohio is a new managed care program designed for Ohioans who receive BOTH Medicaid and Medicare benefits.

The State of Ohio has worked closely with the federal government to improve the way health care services are provided by these programs. Through the health plan YOU choose, you will receive all of the medical, behavioral, and long-term services and supports you need.

THESE QUESTIONS WILL HELP YOU LEARN MORE ABOUT MyCare Ohio:

1. Q: I am enrolled on PASSPORT or Choices and receive Medicaid and Medicare. Do I have to enroll in a MyCare Ohio plan?
   Yes, you must enroll in a MyCare Ohio plan. You may choose to continue to receive your Medicare services in the way you do today.

2. Q: What happens after I enroll?
   A: Your current health care and long term care providers and the services you receive will not immediately change.
   - The MyCare Ohio plan you choose will receive information about your current care needs and services and will work with you on a plan of care designed to meet your needs.

3. Q: Can I still keep my doctor?
   A: You should be able to keep your doctor. Your MyCare Ohio plan will have a large network of providers. Talk with your doctor now to find out which of the MyCare Ohio plans he or she will be working with.
Q: Who will make my health care decisions?

A: YOU are in charge of your health care. MyCare Ohio has a team approach - with you at the center.

- You will have a care team that consists of yourself, your family and/or caregiver (if you wish), care managers, your primary care doctor, any specialists and other providers.
- You will be able to express your preferences and make choices about how you want to receive your health care.

Q: Will I continue to receive the same PASSPORT and Choices services that I receive today?

A: Yes. These additional services are available, based on your assessed need: Assisted Living, Waiver Nursing, Out of Home Respite, and Home Care Attendant (allows personal care aides to perform certain nursing tasks).

Q: Will I still get help from my local Area Agency on Aging (AAA)?

A: Yes, you can continue getting help from your local AAA. The plan you choose will work with the local AAA to be sure your services continue.

- The AAA will continue to coordinate your services unless you choose otherwise.

Q: How does MyCare Ohio work? When do I need to enroll?

A: Enrollment into MyCare Ohio will be in phases, by region, over several months beginning in spring and summer of 2014.

- You will receive a letter informing you of the date when you must enroll. This letter will also give you instructions on how to pick a plan and how to enroll. You will be able to enroll by phone, online, or by mail.
- There will be assistance in the community to help you understand your options.
Below is a list of other things that may remain the same or may change as a result of your enrollment in a MyCare Ohio plan:

### WHAT WILL NOT CHANGE:

1. Your Medicaid eligibility will still be determined by the County Department of Job and Family Services.
2. Your Medicaid and Medicare health care benefits.
3. You will not have any additional cost. If you currently pay a patient liability or a Medicare Part B Premium, you will continue to do so.

### WHAT WILL CHANGE:

1. You will have more choice and control in the way you receive your services.
2. Your MyCare Ohio plan will work with you and your doctor to make sure your health care needs are met with efficiency and high quality.
3. The kinds of PASSPORT and Choices services available to you are expanded (please note: waiver service planning will continue to be based on medical necessity).

### DEFINITIONS:

- **MEDICARE PART B PREMIUM**: A monthly fee that Medicare recipients pay for medical insurance to cover services not provided through Part A.
- **CO-PAYS**: A specified amount of money that you are required to pay every time you receive a certain type of services. In MyCare Ohio, co-pays are only allowed for medications.
- **PATIENT LIABILITY**: Is the amount of money you pay every month towards the cost of your waiver services.

### Q: What will happen if I do not select a MyCare Ohio plan?

**A**: If you do not make a choice, a MyCare Ohio plan will be selected for you. After you enroll, you will have at least 90 days to change your MyCare Ohio plan, if you choose.

### PLEASE NOTE:

- **YOU DO NOT HAVE TO RECEIVE YOUR MEDICARE BENEFITS FROM YOUR MYCARE OHIO PLAN.**
- **YOU MAY CHOOSE TO CONTINUE TO RECEIVE YOUR MEDICARE BENEFITS IN THE WAY YOU DO TODAY. HOWEVER, YOUR MEDICAID BENEFITS WILL ONLY BE AVAILABLE THROUGH YOUR CHOSEN MYCARE OHIO PLAN.**

**THERE IS NO ADDITIONAL COST TO PARTICIPATE IN THIS PROGRAM.**

For more information, call the Ohio Medicaid Consumer Hotline: (800) 324-8680, Monday - Friday 7 a.m. to 8 p.m. and Saturdays 8 a.m. to 5 p.m. or visit online at www.ohiomh.com.