

Frequently Asked Questions: Specialized Recovery Services

Ohio Department of Medicaid

July 2021

The Specialized Recovery Services (SRS) program was formed in August 2016. The SRS program currently serves individuals diagnosed with a serious and persistent mental illness, a diagnosed chronic condition, and/or who are active on the solid organ or soft tissue transplant waiting list.

What is the Specialized Recovery Services Program?

SRS is a Medicaid program that provides three services in addition to Medicaid coverage. These services are:

- » **Recovery Management** - assistance developing a plan of care specific to an individual's needs
- » **Individualized Placement and Support - Supported Employment** – helping individuals find and keep a job
- » **Peer Recovery Support** - support from others with similar life experiences.

Who is eligible for SRS?

SRS is for individuals diagnosed with serious and persistent mental illness, certain chronic conditions, or who are active on the solid organ or soft tissue transplant waiting list. To be eligible for SRS, the following criteria must also be met:

- You have income below \$2,382 per month (\$28,584 per year);
- You are 21 years of age or older;
- You are actively on the solid or soft transplant waiting list or have a diagnosed chronic condition, which includes certain malignancies, HIV/AIDS or immune deficiencies, end stage renal disease (ESRD), sickle cell anemia, cystic fibrosis, hemophilia or if you have had a previous organ transplant;
- You need help with medical appointments and/or activities of daily living;
- You have been determined to meet the definition of disability used by the Social Security Administration for purposes of SSI or SSDI (this does not apply if you are under 65 with End Stage Renal Disease (ESRD), or are over 65 with certain diagnosed chronic conditions or actively on the solid or soft transplant waiting list);
- You do not live in a nursing facility, hospital or similar setting.

How do I sign up for SRS?

You may ask your health care provider or local county department of job and family services office about SRS and how to apply. Also, if you have been identified as being potentially eligible for SRS, a recovery manager may contact you.

The recovery manager may ask you about your past and current health care treatment and help you complete an assessment to determine your need for SRS services. The assessment is part of the eligibility determination process.

If I am enrolled in SRS will I keep my other Medicaid benefits?

If you are eligible for SRS, then you will continue to receive your other Medicaid benefits except for Home and Community-Based Services (HCBS) waiver services. You may not be enrolled on an HCBS waiver and SRS at the same time.

If I am enrolled in SRS can I continue to see my current health care provider(s)?

Yes. Because you will keep your Medicaid coverage, you may continue seeing any of your current Medicaid provider(s). Under SRS you will also meet with a recovery manager to develop a personalized plan of care.

Will new benefits will be offered through the SRS program?

Yes. They include:

Recovery Management*

Recovery managers will work with individuals to develop a comprehensive plan of care. The recovery managers will meet with individuals regularly to monitor their plan and the receipt of their services.

Individualized Placement and Support - Supported Employment (IPS-SE)

Supported employment services can help individuals find a job. A supported employment worker will evaluate an individual's interests, skills, experience, and goals as it relates to employment goals. IPS programs also provide ongoing support to help individuals successfully maintain employment. A job can serve as more than an income. It can also help individuals feel a sense of accomplishment and help them manage their behavioral health issues.

Peer Recovery Support

Peer recovery supporters are people who use their own experiences with mental health and substance use disorders to help individuals reach their recovery goals. Goals are included in a care plan designed by the individual based on his or her preferences and availability of community and natural supports. The peer relationship can help individuals focus on strategies and progress toward self-determination, self-advocacy, well-being and independence.

***Note:** If you are eligible for SRS because of a diagnosed chronic condition or because you are on a transplant list, you can only receive Recovery Management services. IPS-SE and Peer Recovery Support are only currently available to those with a severe and persistent mental illness diagnosis.

Are there any costs associated with the SRS program?

No. There is no cost to apply and there are no co-payments or premiums for the SRS program.

Who can answer my questions about the SRS program?

You can ask your health care provider or your local county department of job and family services or you can call the Medicaid Consumer Hotline at 1-800-324-8680 if you have questions about SRS. Information may also be found on the Ohio Department of Medicaid website by following this link: <https://medicaid.ohio.gov/wps/portal/gov/medicaid/families-and-individuals/citizen-programs-and-initiatives/specialized-recovery-services/specialized-recovery-services>.

Questions?

Contact the Ohio Medicaid Consumer Hotline: 1-800-324-8680