



Department of Medicaid

John R. Kasich, Governor
Barbara R. Sears, Director

Medicaid Advisory Letter (MAL) No. 627

DATE: October 1, 2018

TO: Eligible Medicaid Providers
Chief Executive Officers, Managed Care Plans
Other Interested Parties

FROM: Barbara R. Sears, Medicaid Director

SUBJECT: *Federally Qualified Health Center (FQHC) Transportation Services*

Ohio Administrative Code (OAC) rule 5160-28-01 defines an FQHC "visit" as a single instance of service. In particular, an FQHC transportation "visit" is a single one-way trip between an FQHC service site and another location. The Ohio Department of Medicaid (ODM) claim system was set up to allow payment for up to two FQHC transportation visits per date of service—one trip to the FQHC service site and one return trip.

In some instances, however, more than two trips can take place on a single day—for example, a trip to one FQHC for a medical service, a trip to another FQHC for a mental health service, a trip back to the first FQHC for pick-up of medications at the on-site pharmacy, and then a trip home.

The ODM claim system has now been modified to allow payment for up to four FQHC transportation services on the same date of service for the same individual. On the claim, exactly two details are entered with the requisite procedure codes—T1015-U9 and T2003. In each detail, the same number of units is entered—from 1 to 4.

Additional Information

Information about the services and programs of the Ohio Department of Medicaid may be accessed through the main webpage at <http://www.medicaid.ohio.gov>.

The Medicaid managed care plans (MCPs) also cover FQHC transportation services. The MCPs may have specific claim submission requirements that differ from the requirements for claim submission through the MITS provider portal. Questions about MCP claim submission requirements should be directed to the MCPs.

Questions

Questions pertaining to this MAL may be directed to the Ohio Department of Medicaid.

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