

July 12, 2019

Amy Hogan
Nursing Home Policy Manager
The Ohio Department of Medicaid Assistance
50 W Town St #400
Columbus, OH 43215

Dear Amy Hogan,
Grant ID: # G-1819-04-0401

During the fourth quarter, the "Put Our Faith in Caring," It's Never 2 Late project continues to grow in numbers and diversity. We continued to meet the requirement of a minimum of 100 hours per month, per machine. Our numbers have trended a little low this quarter because we have been training on utilizing the machines in a variety of ways and it has taken time to train staff. There has been a focused effort to train staff and residents on the different capacities and programs that the IN2L machines offer. We are now at a good balance of usage hours and diversity!

Since we have implemented IN2L into our onboarding process, we have continued to have success. During the weekly onboarding sessions with new employees, staff members are able to tryout the IN2L and receive a packet that explains the functions of the IN2L program. Instead of using black and white packets, this quarter we decided it would be more appealing to the eye to utilize color. Also, during our orientation, staff are able to ask questions and are given the opportunity early in their employment to use the machines.

Ms. Erin Rorar has continued to work on the "my page" icons for each resident in our long-term care as well as work with residents to build their life stories through interviews. Ms. Rorar documents the date, time and what she did with the resident, and how they reacted. By her continuing to do this, she is able to look back and see what has worked in the past and try some new applications.

In addition to utilizing the IN2L machines in small groups and one on one, Ms. Rorar has also started to use the IN2L in a large group setting. Examples of this are: gardening club, exercise classes, and trivia. In gardening club, Ms. Rorar uses the gardening slide shows and will do gardening trivia with the residents. In exercise classes, she utilizes music, videos, and the music maker adaptive equipment. During trivia, Ms. Rorar attempts to choose topics that will encourage reminiscing. A success story of large group trivia occurred when Ms. Rorar decided to use the wedding trivia with the residents and it stirred up conversation between the residents. The ladies were talking about their wedding dresses, the flowers, the cakes, and the venues; the gentlemen were talking about, the reception and how beautiful their wives looked that day. Also, a cognitively impaired resident, who normally can't remember anything, answered every single question correctly when we did large group trivia. The trivia application of the IN2L definitely helps our residents reminisce and access their long-term memory.

VISION STATEMENT

Serving the Triune God by providing for the needs of His people.

MISSION STATEMENT

To serve our aging community with the highest quality of services through a continuum of caregiving options provided in a Christian environment, and to serve those with limited funds to the best of our ability.

One of our other goals this quarter was to collaborate with therapy on eye-hand coordination. The therapy staff has noted improvements. An example of this, occurred when one of the short-term PT patients was using a word search puzzle on the IN2L machine to increase the functional usage of her right upper extremity. Therapy utilized the movement of the resident reaching for the pieces on the screen. Another example, was displayed with a PT resident who utilized the bubble popper. This helped the resident with their balance and their eye-hand coordination. This resident also used a word unscramble on the IN2L to help their endurance and eye-hand coordination.

During this quarter, IN2L began to be integrated into the restorative program. A new restorative nurse was hired this quarter and trained in June on the IN2L. She has begun using it with the residents. When a resident is released from therapy, recommendations are given and they often include using the IN2L in the resident's restorative program. Therapy has continued to use the adaptive equipment in their programs for the residents.

During the previous quarter, adaptive equipment was put in labeled boxes next to the IN2L machines. As a result, usage increased. One piece of adaptive equipment is the flight stimulator. One of our success stories, with the flight stimulator, is that we have a resident who is a retired pilot from the Air Force and he used to train other members of the Air Force on how to fly certain planes and will talk about this often. This resident has sun downing and likes to roam the hallways. Ms. Rorar utilizes of the flight stimulator with him. She has this resident teach her how to fly an Air Force plane. Most of the time, this activity will redirect the resident and helps him to become calm. Another success story is a resident who typically sits in his room and watches TV actually came out to do the flight stimulator with Ms. Rorar. He enjoys trying something new and innovative. Residents who may not be able to reach the screen have utilized the stylus pen to help them complete the activity on the screen. Another piece of adaptive equipment that we have been implementing with our residents, is the music maker. We will occasionally use the music maker when we have small groups for exercise or even music groups.

Our Nursing Aides have started to utilize the IN2L with residents that have cognitive impairments during the evening hours. During the evenings, I have witnessed the aides sitting with the residents one on one or setting up an activity to redirect/stimulate the resident for the evening. It truly is amazing to see! One of our processes for documentation that we put into place last quarter, was adding notebooks next to each machine for staff, volunteers, family members etc. to document their outcomes. We have found these notebooks to be successful. During the months of April, May, and June we had multiple staff members document in these notebooks using various apps with the residents. We will continue this process throughout the next few quarters.

VISION STATEMENT

Serving the Triune God by providing for the needs of His people.

MISSION STATEMENT

To serve our aging community with the highest quality of services through a continuum of caregiving options provided in a Christian environment, and to serve those with limited funds to the best of our ability.



**Concordia
at Sumner**

Voice: 330-664-1000

Fax: 330-664-1197

www.concordiaatsumner.org

970 Sumner Parkway • Copley, OH 44321

The residents continue to display positive outcomes in all areas of care. Ms. Rorar is accessing resources and guidance through our IN2L contact, Melonie Tindall, to determine progress with the grant goals. We optimistically anticipate continued success in the upcoming twenty-four months of this project.

Sincerely,

Charlene Kish, CEO
Concordia at Sumner

VISION STATEMENT

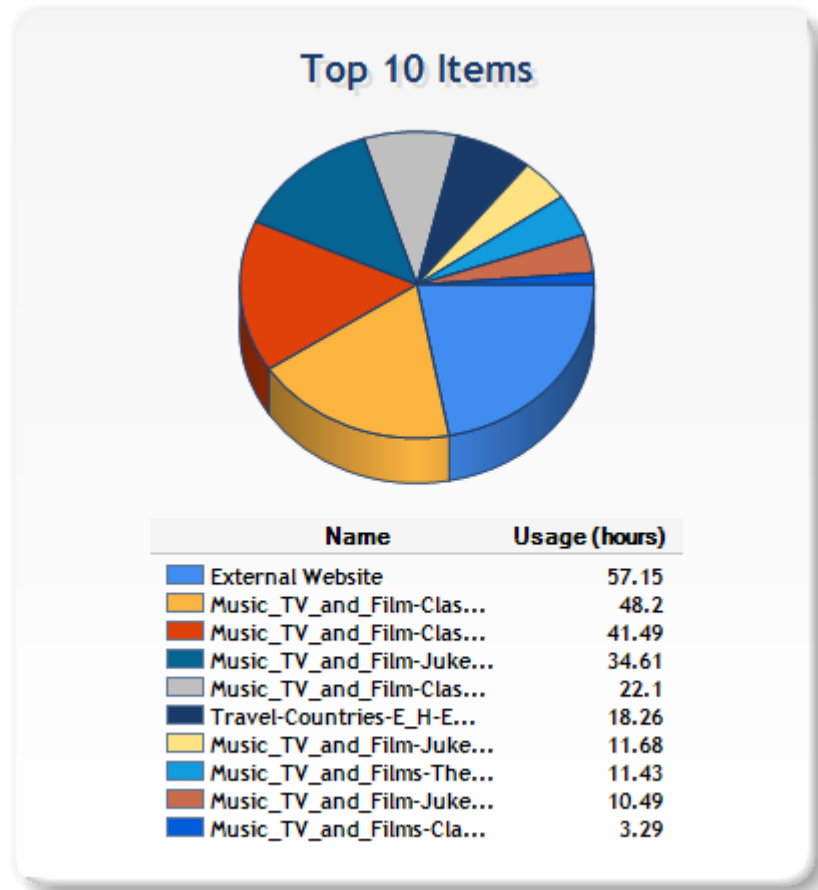
Serving the Triune God by providing for the needs of His people.

MISSION STATEMENT

To serve our aging community with the highest quality of services through a continuum of caregiving options provided in a Christian environment, and to serve those with limited funds to the best of our ability.



[download data](#)



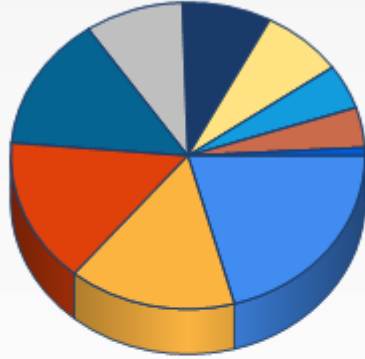
[download data](#)

[download data](#)

Daily Usage

4/1/2019	0 hours
4/2/2019	13.96 hours
4/3/2019	0.51 hours
4/4/2019	10.64 hours
4/5/2019	15.4 hours
4/6/2019	6.67 hours
4/7/2019	7.66 hours
4/8/2019	23.99 hours
4/9/2019	17.56 hours
4/10/2019	13.39 hours
4/11/2019	8.02 hours
4/12/2019	4.29 hours
4/13/2019	0 hours
4/14/2019	0 hours
4/15/2019	8.7 hours
4/16/2019	6.45 hours
4/17/2019	11.86 hours
4/18/2019	13.6 hours

Top 10 External Websites



Site	Usage (hours)
.youtube.com/watch?v=SmdHN9PvmlU&list...	11.79
.youtube.com/watch?v=j9sE45v205M&list...	8.68
.youtube.com/watch?v=vROHJU01Dbo	8.68
.youtube.com/watch?v=OHIEEnEWOy60&list...	8.02
.youtube.com/watch?v=C2Jv8e-L6BQ	5.11
.youtube.com/watch?v=FvRo2CFXpoU&list...	4.64
.youtube.com/watch?v=9iGoDNIKY-g	4.28
.youtube.com/watch?v=5-6BZUjSMbc&list...	2.67
.youtube.com/watch?v=kre8q9r8xFI	2.39
usgwarchives.net/az/statewide/postcar...	0.5

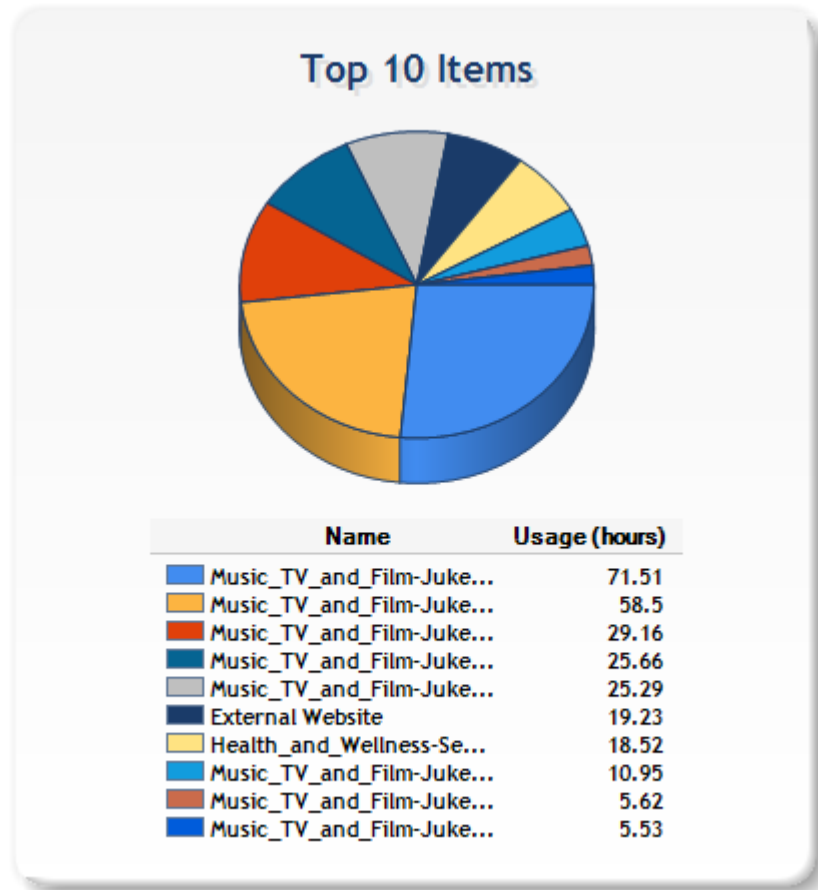
[download data](#)

Daily Usage

4/19/2019	6.99 hours
4/20/2019	1.68 hours
4/21/2019	0 hours
4/22/2019	11.53 hours
4/23/2019	11.79 hours
4/24/2019	5.29 hours
4/25/2019	8.33 hours
4/26/2019	17.96 hours
4/27/2019	15.33 hours
4/28/2019	14.24 hours
4/29/2019	14.12 hours
4/30/2019	10.41 hours
Total Hours	280.35



[download data](#)



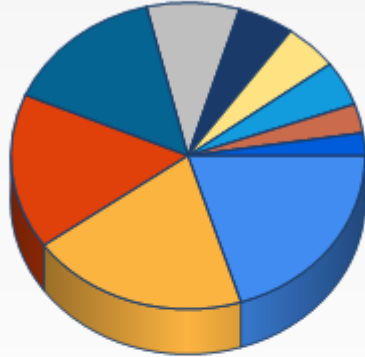
[download data](#)

[download data](#)

Daily Usage

4/1/2019	8.68 hours
4/2/2019	14.03 hours
4/3/2019	17.98 hours
4/4/2019	13.19 hours
4/5/2019	17.69 hours
4/6/2019	4.71 hours
4/7/2019	4.18 hours
4/8/2019	7.41 hours
4/9/2019	3.88 hours
4/10/2019	12.98 hours
4/11/2019	23.4 hours
4/12/2019	17.82 hours
4/13/2019	0.92 hours
4/14/2019	5.33 hours
4/15/2019	7.71 hours
4/16/2019	4.86 hours
4/17/2019	6.57 hours
4/18/2019	7.35 hours

Top 10 External Websites



Site	Usage (hours)
.youtube.com/watch?v=rnQzBSQoh1w	3.28
.youtube.com/watch?v=pyu6n9iFUak	3.24
.youtube.com/watch?v=cDhYGdK0KQg	2.67
.youtube.com/watch?v=urXu1Z1g61M&list...	2.4
.youtube.com/watch?v=r2-8gheZgGQ&list...	1.38
.youtube.com/watch?v=BWw05IKqL1g	0.84
.youtube.com/watch?v=mJUX733ovGl&list...	0.8
.youtube.com/watch?v=omwUPwsih78	0.77
about:blank	0.5
.youtube.com/watch?v=AZOBaQnDPX0	0.39

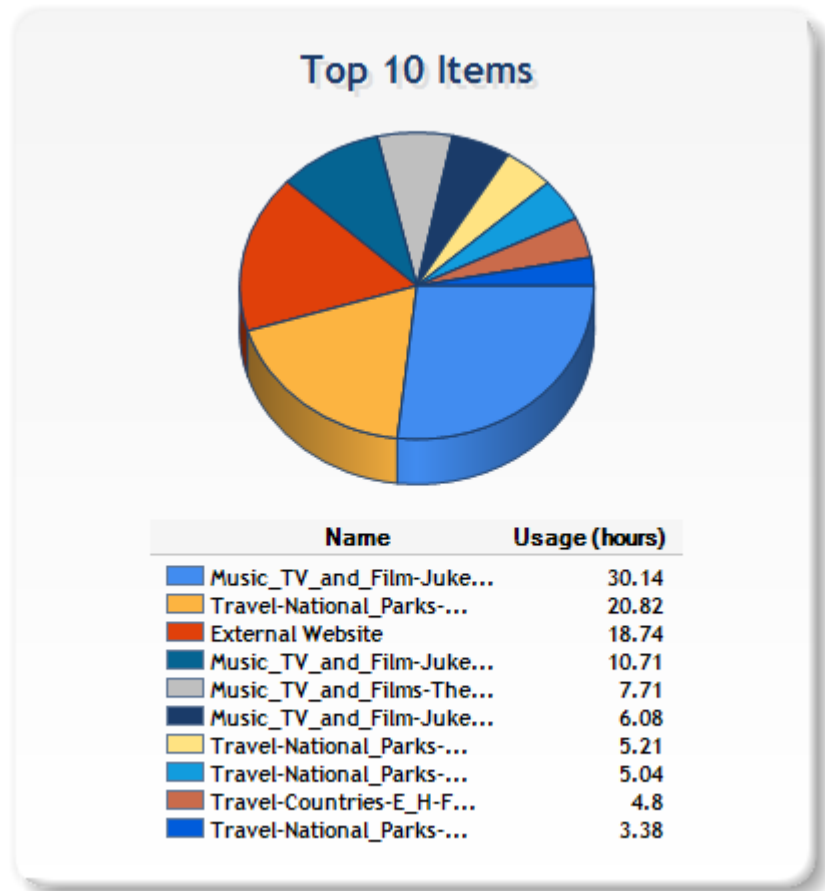
[download data](#)

Daily Usage

4/19/2019	7.01 hours
4/20/2019	13.64 hours
4/21/2019	12.67 hours
4/22/2019	16.17 hours
4/23/2019	13.16 hours
4/24/2019	19.03 hours
4/25/2019	10.27 hours
4/26/2019	1.76 hours
4/27/2019	0.99 hours
4/28/2019	15.23 hours
4/29/2019	15.26 hours
4/30/2019	0.65 hours
Total Hours	304.54



[download data](#)



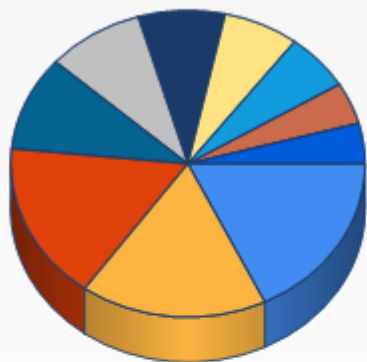
[download data](#)

[download data](#)

Daily Usage

4/1/2019	8.15 hours
4/2/2019	4.98 hours
4/3/2019	8.93 hours
4/4/2019	7.53 hours
4/5/2019	5.37 hours
4/6/2019	0 hours
4/7/2019	0 hours
4/8/2019	14.13 hours
4/9/2019	12.61 hours
4/10/2019	3.48 hours
4/11/2019	3.73 hours
4/12/2019	5.72 hours
4/13/2019	0 hours
4/14/2019	0 hours
4/15/2019	0.76 hours
4/16/2019	7.69 hours
4/17/2019	0.46 hours
4/18/2019	2.45 hours

Top 10 External Websites



Site	Usage (hours)
.youtube.com/watch?v=X7ses5rI5U4	2.43
.youtube.com/watch?v=WlzY6cWpoMQ&list...	2.32
.youtube.com/watch?v=swfKZGZnDPw&list...	2.27
.google.com/search?source=hp&ei=IhSiX...	1.36
.pandora.com/account/sign-in	1.21
.youtube.com/watch?v=hSnD30bcAS8	1.08
.jango.com/stations/253933285	0.94
.youtube.com/watch?v=DEibPrj3oow	0.82
.jango.com/stations/326470594	0.6
.youtube.com/watch?v=8hiHBP1MWGk	0.58

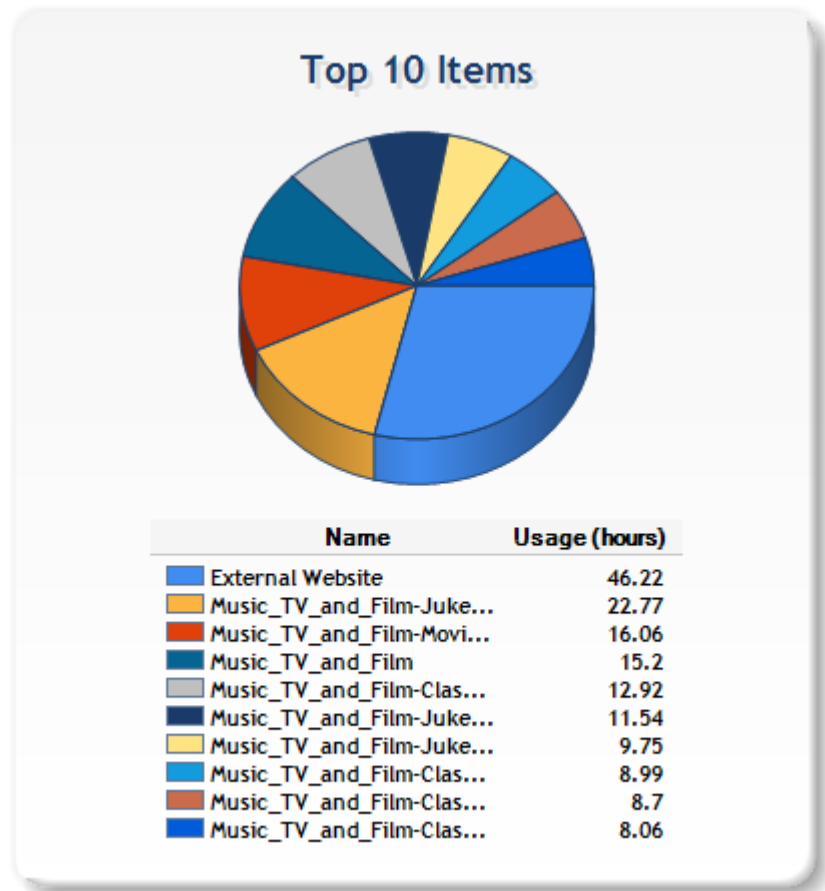
download data

Daily Usage

4/19/2019	2.32 hours
4/20/2019	0 hours
4/21/2019	0 hours
4/22/2019	0 hours
4/23/2019	0.08 hours
4/24/2019	8.85 hours
4/25/2019	16.48 hours
4/26/2019	11.38 hours
4/27/2019	3.68 hours
4/28/2019	0 hours
4/29/2019	5.22 hours
4/30/2019	6.28 hours
Total Hours	140.28



[download data](#)



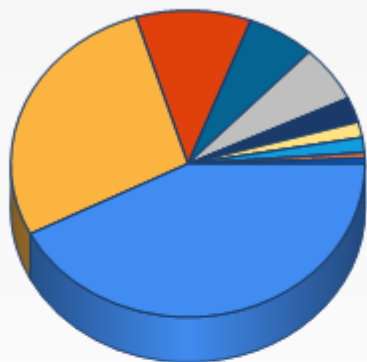
[download data](#)

[download data](#)

Daily Usage

5/1/2019	12.66 hours
5/2/2019	20.97 hours
5/3/2019	0.6 hours
5/4/2019	0 hours
5/5/2019	0 hours
5/6/2019	13.48 hours
5/7/2019	12.73 hours
5/8/2019	0.32 hours
5/9/2019	13.15 hours
5/10/2019	8.13 hours
5/11/2019	15.32 hours
5/12/2019	8.89 hours
5/13/2019	7.79 hours
5/14/2019	14.47 hours
5/15/2019	9.02 hours
5/16/2019	4.96 hours
5/17/2019	0 hours
5/18/2019	0 hours

Top 10 External Websites



Site	Usage (hours)
.youtube.com/watch?v=ssg7VXNrhGc	19.41
.youtube.com/watch?v=UmDJEjM8mDU&list...	12.72
.youtube.com/watch?v=GzXQbBpZ270&list...	4.81
.youtube.com/watch?v=_UVWa_alvFY&list...	2.85
.youtube.com/watch?v=VlcQ4q1NzfM	2.72
.youtube.com/watch?v=wsMVNFzUi0k&list...	1.21
.youtube.com/watch?v=_0D7ojAlrGs	0.74
.youtube.com/watch?v=7-C6ZuOdQS4	0.73
.youtube.com/watch?v=TisAPnf7KE0	0.28
forgottenoldphotos.blogspot.com/	0.26

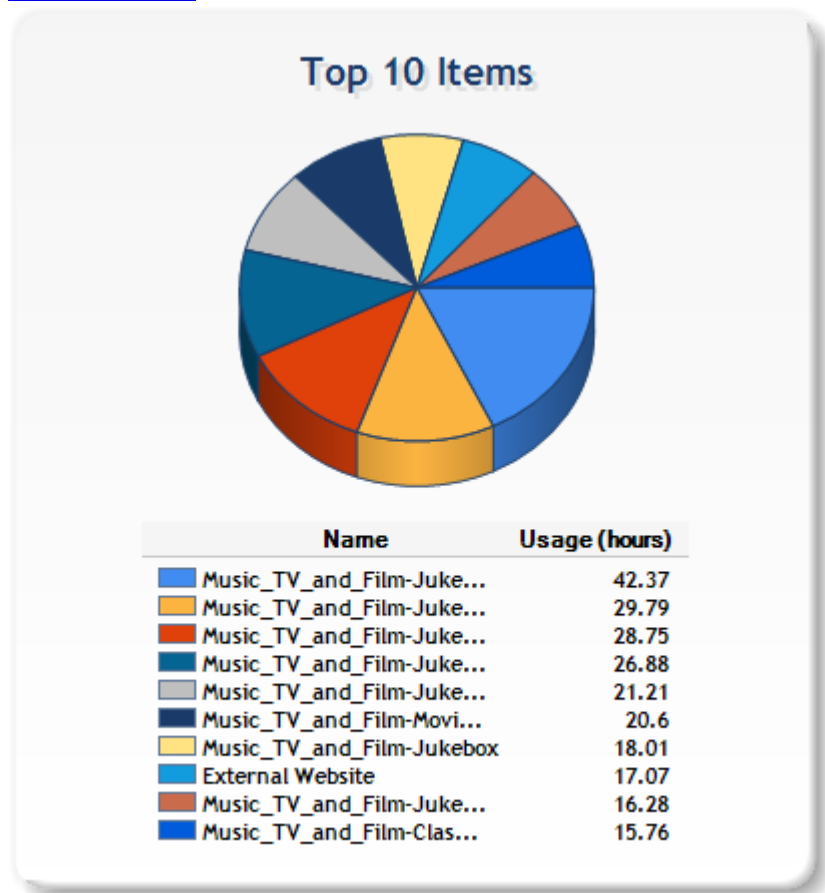
[download data](#)

Daily Usage

5/19/2019	2.46 hours
5/20/2019	0 hours
5/21/2019	1.28 hours
5/22/2019	13.6 hours
5/23/2019	0 hours
5/24/2019	6.62 hours
5/25/2019	0 hours
5/26/2019	0 hours
5/27/2019	2.61 hours
5/28/2019	15.58 hours
5/29/2019	15.64 hours
5/30/2019	12.18 hours
5/31/2019	16.66 hours
Total Hours	229.15



[download data](#)



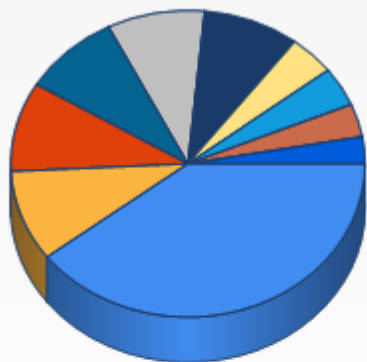
[download data](#)

[download data](#)

Daily Usage

5/1/2019	6.16 hours
5/2/2019	10.04 hours
5/3/2019	15.53 hours
5/4/2019	2.14 hours
5/5/2019	7.58 hours
5/6/2019	9.08 hours
5/7/2019	8.06 hours
5/8/2019	9.25 hours
5/9/2019	1.09 hours
5/10/2019	7.06 hours
5/11/2019	15.08 hours
5/12/2019	6.03 hours
5/13/2019	10.45 hours
5/14/2019	21.27 hours
5/15/2019	16.64 hours
5/16/2019	5.45 hours
5/17/2019	6.66 hours
5/18/2019	4.01 hours

Top 10 External Websites



Site	Usage (hours)
.youtube.com/watch?v=zdVuEpD9_IY	5.45
.youtube.com/watch?v=ZYLzoLrALVg&list...	1.32
.youtube.com/watch?v=XddFFneVgjQ&list...	1.3
.youtube.com/watch?v=kBn7aWopW2k&list...	1.23
.youtube.com/watch?v=zz8MKWs8nOQ	1.23
.youtube.com/watch?v=XUpTlvPYKOK	1.21
.youtube.com/watch?v=3N614MIEcdY	0.58
.youtube.com/watch?v=FxYw0XPEoKE&list...	0.57
.youtube.com/watch?v=BJepYzH1VUY	0.48
.youtube.com/watch?v=4daJ8gMtE-g	0.39

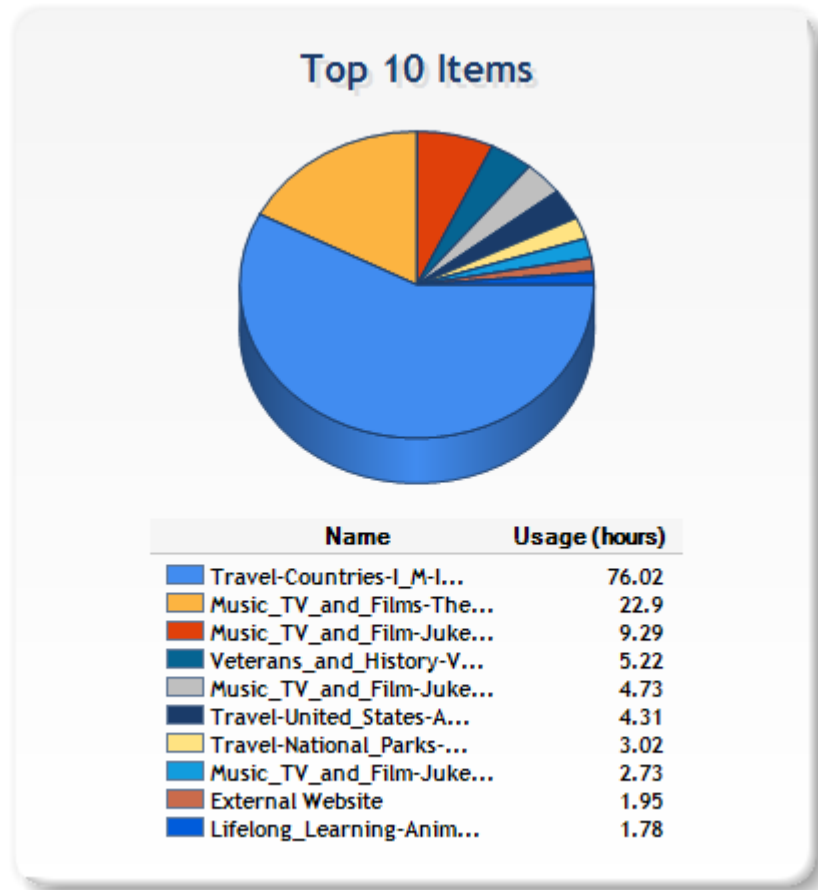
[download data](#)

Daily Usage

5/19/2019	13.59 hours
5/20/2019	14.29 hours
5/21/2019	6.84 hours
5/22/2019	9.4 hours
5/23/2019	5.68 hours
5/24/2019	13.65 hours
5/25/2019	24 hours
5/26/2019	23.99 hours
5/27/2019	14.85 hours
5/28/2019	3.23 hours
5/29/2019	14.35 hours
5/30/2019	19.76 hours
5/31/2019	1.56 hours
Total Hours	326.79



[download data](#)



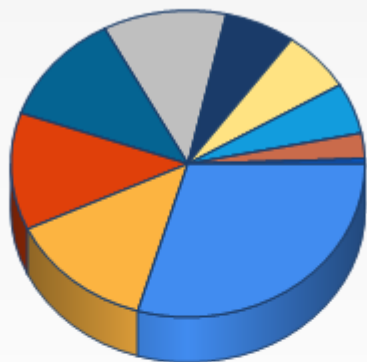
[download data](#)

[download data](#)

Daily Usage

5/1/2019	0.12 hours
5/2/2019	4.62 hours
5/3/2019	14.31 hours
5/4/2019	24 hours
5/5/2019	24 hours
5/6/2019	18.03 hours
5/7/2019	0.51 hours
5/8/2019	0.07 hours
5/9/2019	5.41 hours
5/10/2019	5.91 hours
5/11/2019	0 hours
5/12/2019	0 hours
5/13/2019	3.64 hours
5/14/2019	1.73 hours
5/15/2019	0.51 hours
5/16/2019	1.73 hours
5/17/2019	0.95 hours
5/18/2019	0 hours

Top 10 External Websites



Site	Usage (hours)
explore.org/livecams/raptor-resource-...	0.55
video.search.yahoo.com/search/video?f...	0.25
.usfsa.org/	0.23
.youtube.com/watch?v=e6YZW3uq4KQ&list...	0.22
explore.org/livecams/kitten-rescue/ki...	0.21
.youtube.com/watch?v=oPJnqWke5n8	0.12
.youtube.com/watch?v=5HXgmaRCcLI	0.12
.youtube.com/watch?v=J61k2XjRryM	0.1
mystory.myin2l.com/mystory/Narr_Previ...	0.05
.onthisday.com/	0.01

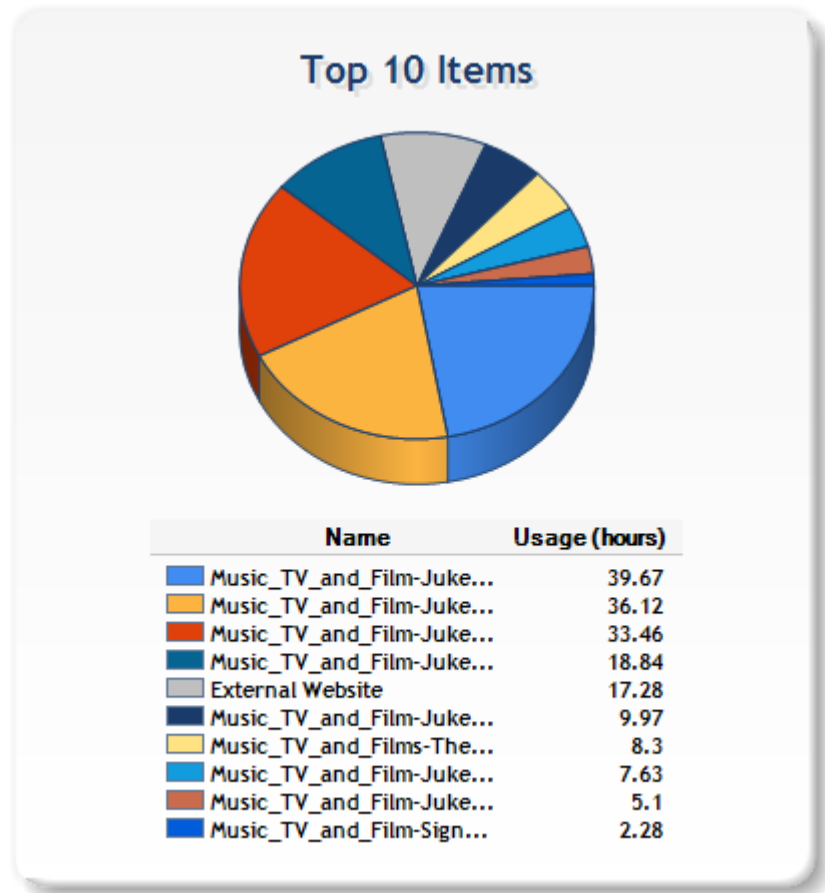
[download data](#)

Daily Usage

5/19/2019	0 hours
5/20/2019	0.38 hours
5/21/2019	5.11 hours
5/22/2019	2.42 hours
5/23/2019	4.53 hours
5/24/2019	2.84 hours
5/25/2019	0 hours
5/26/2019	0.25 hours
5/27/2019	5.23 hours
5/28/2019	9.29 hours
5/29/2019	7.66 hours
5/30/2019	3.24 hours
5/31/2019	0 hours
Total Hours	146.49



[download data](#)



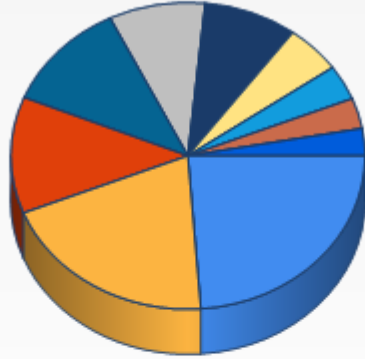
[download data](#)

[download data](#)

Daily Usage

6/1/2019	0 hours
6/2/2019	7.49 hours
6/3/2019	3.76 hours
6/4/2019	0 hours
6/5/2019	5.98 hours
6/6/2019	2.92 hours
6/7/2019	4.59 hours
6/8/2019	0 hours
6/9/2019	3.16 hours
6/10/2019	7.21 hours
6/11/2019	8.95 hours
6/12/2019	5.95 hours
6/13/2019	10.77 hours
6/14/2019	18.3 hours
6/15/2019	9.25 hours
6/16/2019	4.1 hours
6/17/2019	6.56 hours
6/18/2019	7.37 hours

Top 10 External Websites



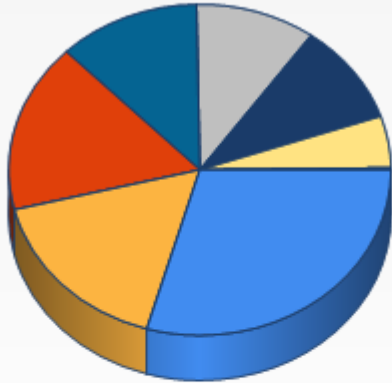
Site	Usage (hours)
.youtube.com/watch?v=sYFprizVGh0&list...	3.49
.youtube.com/watch?v=LusOMu7OQTU	2.94
.youtube.com/user/FamilyFeud	1.8
.youtube.com/watch?v=uuwdYGijCBI&list...	1.69
.youtube.com/watch?v=6XYR3FtCS-A	1.29
.youtube.com/watch?v=E7e-AczRF9Q	1.25
.youtube.com/watch?v=i1KeMqMZOPc	0.75
.youtube.com/channel/UCF0pVplsl8R5kcA...	0.54
.youtube.com/watch?v=T4wc6DXCzps	0.47
.youtube.com/watch?v=yE48XS2Rn0A&list...	0.42

[download data](#)

Daily Usage

6/19/2019	2.71 hours
6/20/2019	8.27 hours
6/21/2019	5.72 hours
6/22/2019	4.49 hours
6/23/2019	1.55 hours
6/24/2019	5.13 hours
6/25/2019	12.64 hours
6/26/2019	19.87 hours
6/27/2019	5.15 hours
6/28/2019	9.83 hours
6/29/2019	13.43 hours
6/30/2019	1.64 hours
Total Hours	196.77

Top 10 External Websites



Site	Usage (hours)
.youtube.com/watch?v=kWXGSCaWtvo&list...	9.04
.youtube.com/watch?v=M_zlQijVCRo&list...	5.1
.youtube.com/watch?v=kx1N5kHOLBI&list...	5.07
.youtube.com/watch?v=M_zlQijVCRo&list...	3.69
.youtube.com/watch?v=ieHrWJ-V5zo&list...	3.12
.youtube.com/watch?v=wsMVNFzUi0k&list...	3.02
.youtube.com/watch?v=C8JxMI2ffZO	1.55
.youtube.com/results?search_query=dan...	0.05
.history.com/this-day-in-history	0.01

[download data](#)

Daily Usage

6/19/2019	21.84 hours
6/20/2019	16.69 hours
6/21/2019	24 hours
6/22/2019	24 hours
6/23/2019	24 hours
6/24/2019	15 hours
6/25/2019	0 hours
6/26/2019	2.3 hours
6/27/2019	2.43 hours
6/28/2019	7.27 hours
6/29/2019	9.12 hours
6/30/2019	12.75 hours
Total Hours	272.92