



Voice: 330-664-1000

Fax: 330-664-1197

www.concordiaatsumner.org

970 Sumner Parkway • Copley, OH 44321

January 7, 2019

Amy Hogan
Nursing Home Policy Manager
The Ohio Department of Medicaid Assistance
50 W Town St #400
Columbus, OH 43215

Dear Amy Hogan,

Grant ID: # G-1819-04-0401

During the second quarter of the "Put Our Faith in Caring" It's Never 2 Late project, we have grown not only in numbers, but also with diversity. The usage reports show that we have been using the systems on a regular basis that exceeds early expectations per machine during the recent months. We have also observed more people in our community who want to know about the IN2L. Staff training within all disciplines have begun training on how to use and implement the IN2L. Since the training began, we have STNAs, therapists, nurses, and the Leadership Team who have participated in training and use the IN2L with the residents. They often use the IN2L with residents who need redirected, during downtime before meals, and 1:1 visitation. An information night for residents or family members, was held to educate about the IN2L and the benefits associated with the program. We also have scheduled upcoming training for our volunteers.

Over the last quarter, we have added "My Pages" for each resident in our long-term care facility and have started to add life stories for residents to showcase their backgrounds. Ms. Erin Rorar, the Project Facilitator, has initiated routine documentation of the date, time, what she did with the resident, and how they reacted. This documentation enables her to truly focus on ensuring quality time spent with each resident. Ms. Rorar is continuing to make strides towards the goals that have been established for the next three years.

This quarter, along with using the IN2L for 1:1 interaction, Ms. Rorar has implemented the IN2L into group programs. Some examples include the "What did it cost?" application. This program encourages the group to reminisce with one another and allows the facilitator to create conversation. Another example, is when we learned one of our residents was from St. Kits. Ms. Rorar was then able to watch videos about the culture of St. Kits with the resident and other ladies. From this video, Ms. Rorar purchased plantains and centered a very successful small group program around St. Kits and the plantains. Ms. Rorar has made it a routine that when residents are retiring to bed for the evening, she will put on sundowning/relaxation music with a calming video in the common area. She sits with this group of residents for approximately 20 to 30

VISION STATEMENT

Serving the Triune God by providing for the needs of His people.

MISSION STATEMENT

To serve our aging community with the highest quality of services through a continuum of caregiving options provided in a Christian environment, and to serve those with limited funds to the best of our ability.

minutes which helps calm and relax the entire group. We also routinely use the IN2L before and after large group programs to keep residents stimulated and engaged.

In addition to utilizing the IN2L for group programs, we have seen significant success with our 1:1 interactions. During these visits, areas of interest and enjoyment are ascertained. For example, there is one resident who is very quiet and does not speak very often. While working with this resident, we have found that if one offers programs related to baseball or old comedy shows that within approximately 10 minutes this resident will laugh and converse about her life. Ms. Rorar serves another resident through 1:1 interaction who never leaves her room. This resident is excited when the IN2L is brought into her room. It was discovered during conversation with this resident that she enjoys tennis. When they visit, a variety of different activities related to tennis occur.

We have a resident who suffers from Multiple Sclerosis and is significantly younger than our average demographic. This resident stresses about not having the same brain function that she once had. She rarely leaves her room. Ms. Rorar has been working with her by utilizing the "Happy Neuron" application. This application helps this resident stimulate different parts of her brain. This resident always requests that Ms. Rorar to spend time with her while utilizing the IN2L.

Ms. Rorar has begun the implementation of Skype as a communication tool for residents and their loved ones. This quarter we have set up a Skype account. In the initial pilot call, we had a resident call her son who lives out of state. The results from this call were great as evidenced by the resident telling staff and neighboring residents how much she enjoyed the call with her son. In our efforts to maximize this goal, we are encouraging family members to learn more about Skype and that it can be used with their loved ones who reside in our community.

Our Speech Therapists have also begun to incorporate the IN2L in their treatment sessions. For instance, one non-verbal resident had IN2L integrated into her speech therapy session and now has begun to become more verbal. The Speech Therapist and Ms. Rorar work together to encourage the resident to use the IN2L at least daily to promote reminiscence about her life and improve her verbal communication skills.

The residents continue to display positive outcomes in all areas of care. Ms. Rorar is accessing the resources and guidance through our IN2L contact, Melonie Tindall, to determine progress with the grant goals. We optimistically anticipate continued success in the upcoming thirty months of the project.

Sincerely,



Charlene Kish
CEO Concordia at Sumner

enclosed: 2nd Quarter Usage Reports



Usage Report
12/1/2018 - 12/31/2018
Concordia at Sumner - NK
Computer: OH0126-THC-TS1

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Top 10 Items



Name	Usage (hours)
External Website	76.64
Music_TV_and_Film-Juke...	28.47
Health_and_Wellness-La...	14.06
Music_TV_and_Film-The...	7.46
Music_TV_and_Film-Juke...	5.13
Music_TV_and_Film-Juke...	4.39
Music_TV_and_Film-Juke...	4.33
Health_and_Wellness-So...	2.91
Music_TV_and_Film-Juke...	2.49
Music_TV_and_Film-Juke...	1.62

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Daily Usage

12/1/2018	5.14 hours
12/2/2018	0.67 hours
12/3/2018	0 hours
12/4/2018	0.25 hours
12/5/2018	3.96 hours
12/6/2018	3.61 hours
12/7/2018	16.64 hours
12/8/2018	0.78 hours
12/9/2018	0 hours
12/10/2018	13.15 hours
12/11/2018	15.66 hours
12/12/2018	14.84 hours
12/13/2018	15.22 hours
12/14/2018	4.08 hours
12/15/2018	0 hours
12/16/2018	2.15 hours
12/17/2018	7.78 hours
12/18/2018	7.79 hours

1/22/2019

Usage Report

Top 10 External Websites



Site	Usage (hours)
.youtube.com/watch?v=Zl-tMjpeANQ	22.34
.youtube.com/results?search_query=and...	10.85
.youtube.com/watch?v=c4D0dmFNDYg&list...	4.57
.youtube.com/watch?v=0cE2gaJo-8e	4.27
.youtube.com/watch?v=qQJECJ-gri	4.08
.youtube.com/watch?v=dUKrgURjRj0	3.93
.youtube.com/watch?v=Dy6bqjweU	3.85
.youtube.com/watch?v=6ShrnU0s0w	3.23
.youtube.com/watch?v=z0m4vRyHufI	2.87
.youtube.com/watch?v=wtnzCDUMI-0	2.29

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Daily Usage

12/19/2018	3.44 hours
12/20/2018	2.31 hours
12/21/2018	10.4 hours
12/22/2018	5.01 hours
12/23/2018	7.17 hours
12/24/2018	6.72 hours
12/25/2018	7.33 hours
12/26/2018	5.41 hours
12/27/2018	0 hours
12/28/2018	0 hours
12/29/2018	0 hours
12/30/2018	5.43 hours
12/31/2018	6.59 hours
Total Hours	171.51



Usage Report
12/1/2018 - 12/31/2018
Concordia at Sumner - NK
Computer: OH0126-THC-TS2

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Top 10 Items



Name	Usage (hours)
External Website	112.15
Music_TV_and_Film-John...	66.11
Music_TV_and_Film-Sign...	17.9
Music_TV_and_Film-Julian...	16.71
Health_and_Wellness-Se...	15.51
Music_TV_and_Film-Movl...	14.26
Music_TV_and_Film-The...	10.36
Music_TV_and_Film-John...	10
Dream-Aquarium	8.07
Music_TV_and_Film-John...	5.49

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Daily Usage

12/1/2018	5.74 hours
12/2/2018	7.26 hours
12/3/2018	7.58 hours
12/4/2018	6.01 hours
12/5/2018	6.58 hours
12/6/2018	12.13 hours
12/7/2018	5.92 hours
12/8/2018	0 hours
12/9/2018	12.98 hours
12/10/2018	12.69 hours
12/11/2018	4.98 hours
12/12/2018	7.13 hours
12/13/2018	15.54 hours
12/14/2018	22.56 hours
12/15/2018	19.27 hours
12/16/2018	9.67 hours
12/17/2018	8.8 hours
12/18/2018	6.98 hours

1/2/2019

Usage Report

Top 10 External Websites



Site	Usage (Hours)
.youtube.com/watch?v=qwY6ZcmV1OU	20.42
.youtube.com/watch?v=pKSDIArj30FY	20.04
.youtube.com/watch?v=6_TCIWPFzjw	16.13
.youtube.com/watch?v=9DID7-TytdU	8.29
.youtube.com/watch?v=AhcVwJGvFIB	5
.youtube.com/watch?v=ncJugj0Wkbs	4.3
.youtube.com/watch?v=jjogQ3xM4PqInde...	4.2
.youtube.com/watch?v=6Sbm1UKst0w	4.08
.youtube.com/watch?v=Veg6rgY0K2A	3.32
.youtube.com/watch?v=amg3EzFGHQ	3.24

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Daily Usage

12/19/2018	4.65 hours
12/20/2018	9.51 hours
12/21/2018	7.78 hours
12/22/2018	3.7 hours
12/23/2018	15.61 hours
12/24/2018	22.83 hours
12/25/2018	14.94 hours
12/26/2018	6.96 hours
12/27/2018	3.86 hours
12/28/2018	18.96 hours
12/29/2018	13.69 hours
12/30/2018	22.62 hours
12/31/2018	16.5 hours
Total Hours	333.44



Usage Report
12/1/2018 - 12/31/2018
Concordia at Sumner - NK
Computer: OH0126-THC-TS3

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Top 10 Items



Name	Usage (hours)
Music_TV_and_Film-Juke...	179.6
Music_TV_and_Film-Juke...	34.41
External Website	33.87
Music_TV_and_Film-Juke...	22.9
Music_TV_and_Film-Movi...	17.2
Music_TV_and_Film-The...	8.16
Music_TV_and_Film-Juke...	6.8
Music_TV_and_Film-Juke...	6.08
Health_and_Wellness-Se...	3.33
Games_and_Puzzles-Singo	1.71

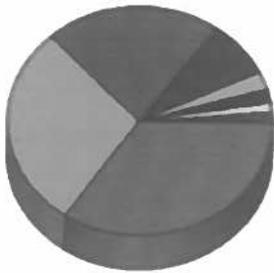
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Daily Usage

12/1/2018	0 hours
12/2/2018	0.28 hours
12/3/2018	10.4 hours
12/4/2018	13.04 hours
12/5/2018	4.68 hours
12/6/2018	11.26 hours
12/7/2018	8.9 hours
12/8/2018	0 hours
12/9/2018	8.39 hours
12/10/2018	23.98 hours
12/11/2018	19.01 hours
12/12/2018	12.85 hours
12/13/2018	23.36 hours
12/14/2018	17.08 hours
12/15/2018	16.01 hours
12/16/2018	22.32 hours
12/17/2018	3.67 hours
12/18/2018	7.33 hours

Top 10 External Websites



Site	Usage (hours)
.youtube.com/watch?v=EKbts00K4CF	11.41
.youtube.com/watch?v=43IB3C-we-4&index=...	9.62
.youtube.com/watch?v=_1z10PFtuVQ&list=...	7.14
.youtube.com/watch?v=KK60Cwyp_El&index=...	2.7
.youtube.com/watch?v=4hwHQQKuzU&list=...	0.86
.youtube.com/channel/UCNstkaT6R-tzAOL...	0.6
.youtube.com/channel/UCF0pVpt18R3hA...	0.5
.voanews.com/a/december-10-2018/4709...	0.18
.youtube.com/watch?v=CCEFWItheR&index=...	0.17
jewisq.org/chanutahref.htm	0.14

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Daily Usage

12/19/2018	9.97 hours
12/20/2018	21.93 hours
12/21/2018	11.86 hours
12/22/2018	0.08 hours
12/23/2018	11.92 hours
12/24/2018	22.45 hours
12/25/2018	0 hours
12/26/2018	12.6 hours
12/27/2018	23.83 hours
12/28/2018	16.52 hours
12/29/2018	0 hours
12/30/2018	11.41 hours
12/31/2018	1.5 hours
Total Hours	346.63

