

March 20, 2019

Amy Hogan  
Nursing Facility Policy Manager  
The Ohio Department of Medicaid  
50 West Town Street, 400  
Columbus, Ohio 43215

## Phase II Report: Civil Monetary Penalty Project - Pocket Guide to Pressure Ulcers

Dear Ms. Hogan,

Let this letter serve as the Phase II report on the progress of our *Pocket Guide to Pressure Ulcers* project. The purpose of the project is to provide direct care staff with a resource to assist with pressure ulcer care and prevention. On February 4, 2019 a seven-question survey was sent to all licensed nursing homes in Ohio, including the 936 Ohio Medicare/Medicaid certified nursing homes that were mailed the *Pocket Guide to Pressure Ulcers* in October 2018. The survey was created online utilizing the service 'Survey Monkey' and a link was included in the email along with an explanation of the project and the purpose of the survey. Facilities were given two weeks to respond to the email with their answers.

The follow-up survey received an approximately 13% response rate with a total of 130 individual facilities responding. The results of the survey are being submitted in addition to this letter and the summary of the results of the survey are as follows:

- 90% of respondents received the guide, 117 facilities received the guide and 13 indicated they did not. Those 13 may not have been dually certified or licensed at the time of the initial selection.
- 89.6% indicated the guide had been provided to nursing staff.
- 49.59% utilized the guide for staff training and 14.63% for staging ulcers.
- 91.06% indicated the guide had improved staff knowledge.
- 85.48% indicated the guide had improved identification of ulcers.
- 83.06% indicated the guide had improved documentation of pressure ulcers.
- 80.65% indicated that the guide had improved prevention of pressure ulcers.

Utilization of the survey tool represents the most convenient and easily understood option available for data gathering from our licensed facilities. The 117 facilities that received the *Pocket Guide to Pressure Ulcers* and responded, indicated an overwhelmingly positive result from its distribution. As a result of the survey and discussion during provider meetings here at the Department of Health, numerous facilities and organizations have reached out to us to request the ability to purchase the guide on their own. The information to purchase the *Pocket Guide to Pressure Ulcers* has since been distributed through the Office of Health Assurance and Licensing to provider organizations for distribution to their membership.

In addition to the Phase II survey results, I would like to add additional information pertaining to the Phase I report submitted on February 7, 2019. During the course of a review of other pressure ulcer related data, it was discovered that there were errors in the way the report had been derived from the database and the data reported should have also included the Tag F686 – Skin Integrity. This tag that is currently in use in addition or in place of the Tag F314 – Treatment/Services to Prevent/Heal Pressure Sores. A new report was obtained for the period of October 1, 2017 through September 30, 2018, on March 5, 2019, from the ASPEN Central Office (ACO) database to determine the number of citations for Tag F314 and Tag686. The results are as follows:

- Tag F314 - 49 citations
- Tag F686 – 145 citations

These numbers are significantly higher than what was initially reported in the Phase I report. Please include this corrected data in the project record.

We continue to look forward to the successful progression and completion of this project by the third quarter of 2019.

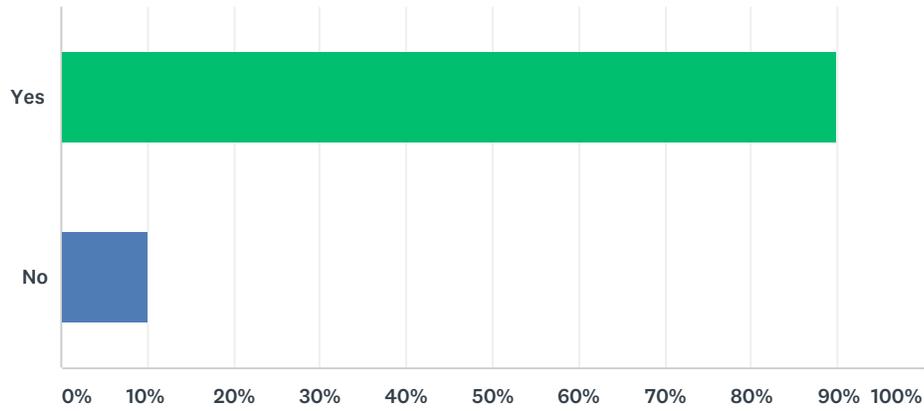
Sincerely,

*Selina G. Jackson*

Selina G. Jackson, MPA  
Ohio Department of Health  
Office of Health Assurance and Licensing, PPR  
246 N. High Street  
Columbus, Ohio 43215

# Q1 Did you receive copies of the Pocket Guide to Pressure Ulcers?

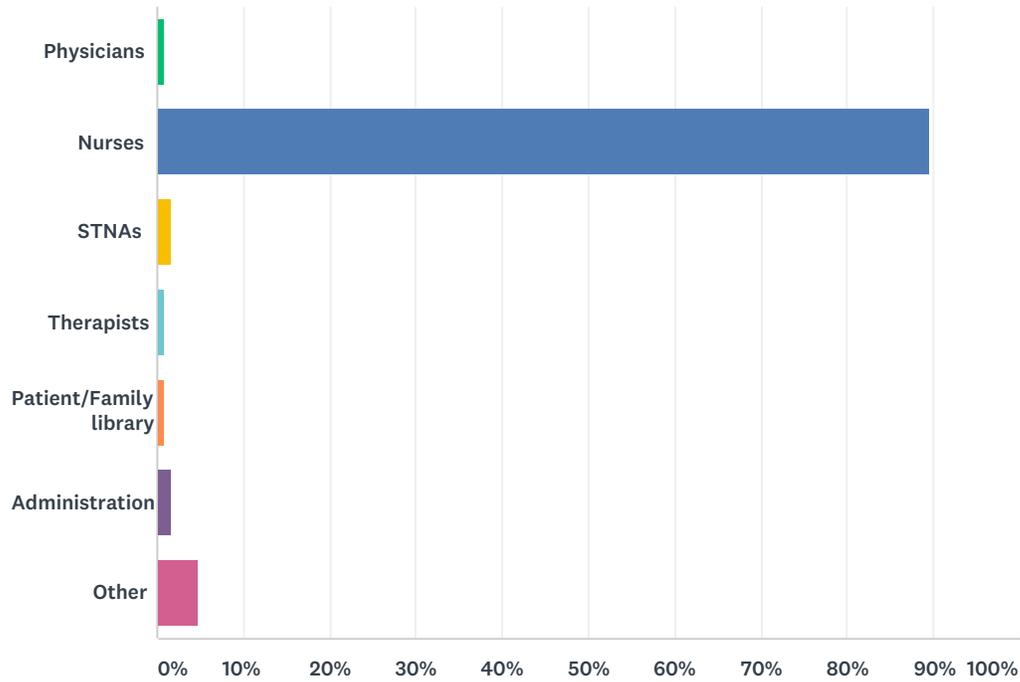
Answered: 130 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	90.00%	117
No	10.00%	13
Total Respondents: 130		

## Q2 How did you distribute the guide? Check as many as apply.

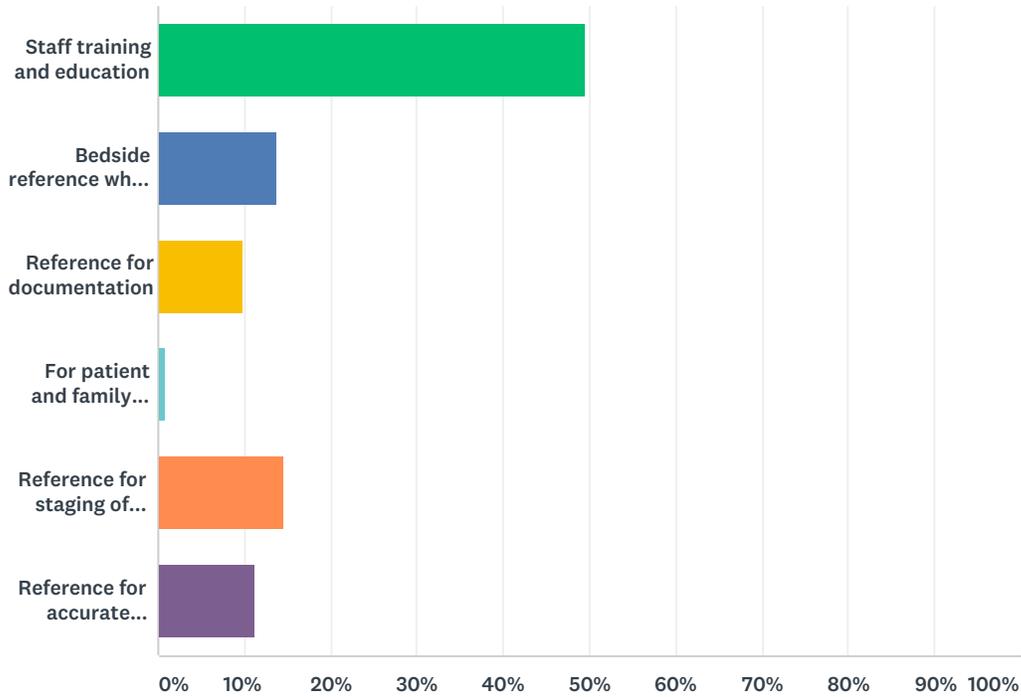
Answered: 125 Skipped: 5



ANSWER CHOICES	RESPONSES
Physicians	0.80% 1
Nurses	89.60% 112
STNAs	1.60% 2
Therapists	0.80% 1
Patient/Family library	0.80% 1
Administration	1.60% 2
Other	4.80% 6
<b>TOTAL</b>	<b>125</b>

### Q3 How has your facility use the Pocket Guide to Pressure Ulcers? Check as many as apply.

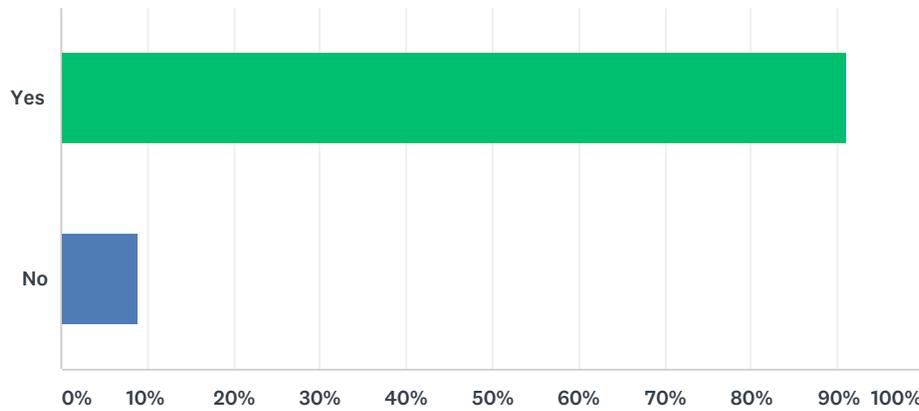
Answered: 123 Skipped: 7



ANSWER CHOICES	RESPONSES	
Staff training and education	49.59%	61
Bedside reference when treating patients	13.82%	17
Reference for documentation	9.76%	12
For patient and family education	0.81%	1
Reference for staging of pressure ulcers	14.63%	18
Reference for accurate identification of pressure ulcers	11.38%	14
<b>TOTAL</b>		<b>123</b>

### Q4 Do you believe the Pocket Guide to Pressure Ulcers has improved staff knowledge?

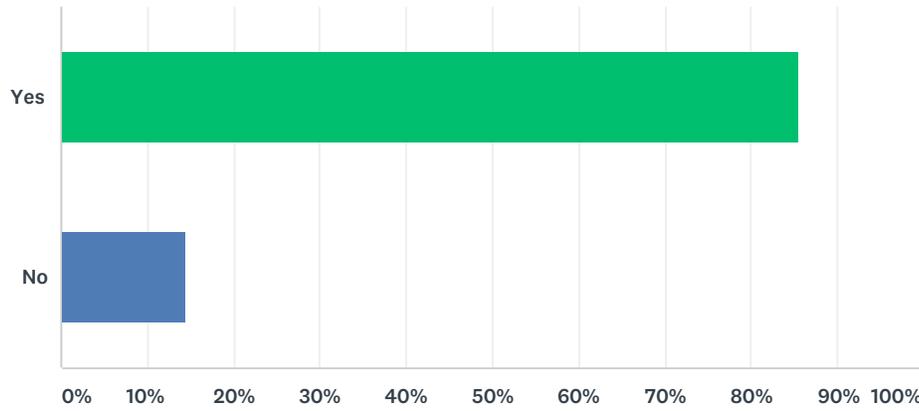
Answered: 123 Skipped: 7



ANSWER CHOICES	RESPONSES	
Yes	91.06%	112
No	8.94%	11
TOTAL		123

### Q5 Has use of the guide improved identification of pressure ulcers?

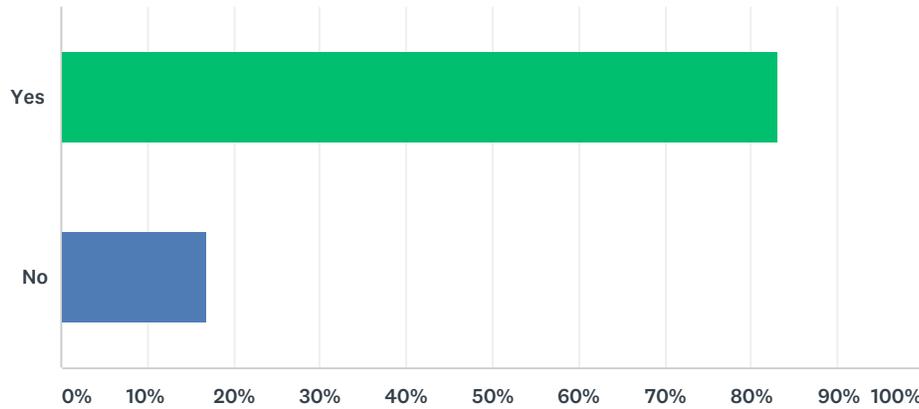
Answered: 124 Skipped: 6



ANSWER CHOICES	RESPONSES	
Yes	85.48%	106
No	14.52%	18
TOTAL		124

### Q6 Has use of the guide improved documentation of pressure ulcers?

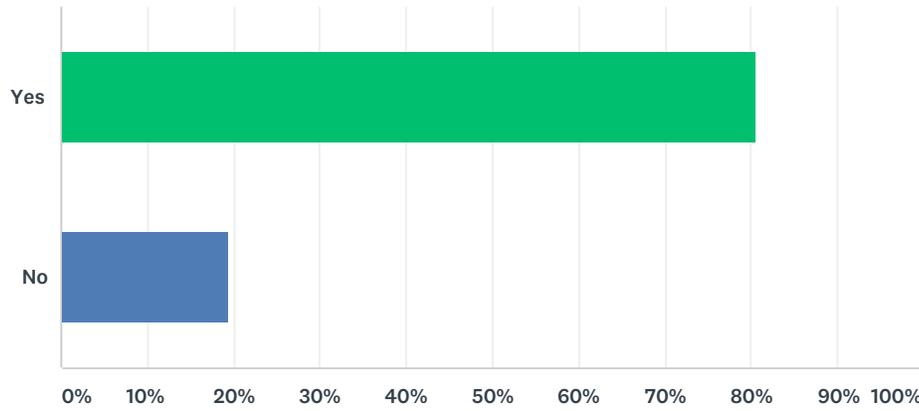
Answered: 124 Skipped: 6



ANSWER CHOICES	RESPONSES	
Yes	83.06%	103
No	16.94%	21
TOTAL		124

### Q7 Has use of the guide improved prevention of pressure ulcers?

Answered: 124 Skipped: 6



ANSWER CHOICES	RESPONSES	
Yes	80.65%	100
No	19.35%	24
TOTAL		124