

**Increasing the Preference-Based Care of People  
in Ohio's Nursing Homes with a Special Focus  
on People Living with Dementia**

Quarterly Progress Report  
to the Ohio Department of Medicaid

Timeframe: October 28, 2019 – December 31, 2019

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**Oxford, Ohio**

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## Project Administration

During the first quarter of the project, we set up our project management system, brought personnel on board, and established contracts with partners as well as procedures for payment and team communication. To streamline operations, we are using agile distributed work teams that focus on the priority action items delineated in our grant timeline and stated deliverables. We began holding weekly meetings via teleconference, and between meetings team members share information through electronic project management software, including Slack and Trello. Also, we have executed subcontracts with Pennsylvania State University and Linked Senior; processed professional services agreements with all independent contractors; and hired graduate and undergraduate students key to our project.

## Promoting Value Over Volume

### Evidenced-Based Individualized Positive Psychosocial Intervention (IPPI)

With project consultant Sarah Humes, Certified Therapeutic Recreation Specialist, we have begun adapting IPPI protocols that align with the 16 preferences for daily living and activities that are the focus of the MDS-Section F. The protocols provide direct care staff with easy-to-use interventions to meet resident preferences and personalize care, particularly for those with dementia.

### Continuously Improving Population Health and Healthcare Quality

Developed a draft audit trail for conducting PELI interviews to assist providers with tracking decisions that need to be made at various points in the initial PELI assessment.

### Ongoing Support and Education (newsletters, webinars, presentations, helpline)

During this quarter, we gave presentations, planned our upcoming webinar, submitted workshop proposals, and produced two newsletters. Our accomplishments include:

- Presented *"We Read His PAL Card at the Funeral": Evaluating the Implementation of a Person-Centered Communication Tool* on November 13, 2019, and *Validating the Care Preference Assessment of Satisfaction Tool to Measure Quality of Care in Nursing Homes* at the Gerontological Society of America Annual Meeting, Austin, TX, November 14, 2019.
- Presented *"I learned a lot, it was very eye opening": Nursing Home Provider Perspectives on Implementing a Person-Centered Communication Intervention*. Academy Health 12<sup>th</sup> Annual Conference on the Science of Dissemination and Implementation in Health, Arlington, VA, December 5, 2019.
- Planned and publicized our no cost virtual seminar on strategies to honor resident preferences for social interaction to be held on February 25, 2020. Registration can be found [here](#).
- Co-Investigator Dr. Kimberly Van Haitsma was invited to present at the NIH sponsored [National Research Summit on Care, Services, and Supports for Persons Dementia and Their Caregivers](#) to be held in March 2020, Bethesda, MD.
- Submitted a proposal to lead a workshop titled: *Creating PAL Cards to Facilitate Person-Centered Care: A Relationship Building Activity* at the Ohio Association of Gerontology and Education conference on April 3, 2020, Athens, OH.

- Nominated Terry McQuillen, Director of Life Enrichment and Volunteer Coordinator at LSS The Good Shepherd Skilled Nursing and Rehabilitation, for the 2020 Pamela K. Matura Practitioner of the Year award. Terry will receive the award, honoring her innovative “As You Wish” program, at the Ohio Association of Gerontology and Education conference on April 3, 2020.
- Submitted two proposals to the Ohio Health Care Association Convention and Expo. One presentation was accepted and will take place on April 28, 2020.
- Submitted three proposals to the [Pioneer Network Annual Conference](#) in Pittsburgh, PA. Two intensive sessions were accepted for presentation on August 9 and 12, 2020.
- Submitted a proposal to present at the 97<sup>th</sup> Annual American Congress of Rehabilitation Medicine Conference titled: Implementing an Evidenced-Based, Person-Centered Care Practice for Long Term Service and Support Recipients.
- Publicized the PELI Help Line; responded to questions from providers; and developed a log to track all communications.
- Produced and emailed monthly PELI-Can e-newsletters in November and December. Newsletters spotlight strategies to assess and honor resident preferences as well as announce upcoming webinars, conferences and resources relevant to nursing home administrators, care team members, and others advancing preference-based person-centered care. [Newsletters](#) are archived on the PELI website and remain easily accessible.

## **Technology Infrastructure Support**

### **Website and Learning Management System**

Dr. Abbott held several meetings with website developers to identify an individual or company to assist with updating the [PreferenceBasedLiving](#) website. The major needs of the website include: 1) reorganizing the site so that providers can locate resource material more easily; 2) adding a Learning Management System to host the project’s Leadership Communication Training programs; and 3) assisting with interpreting Google analytics for the website.

### **ComPASS-16**

Multiple activities occurred in this quarter to further the development of ComPASS-16 through our subcontract with [Linked Senior](#).

- Linked Senior Chief Technology Officer Jeff Moore assessed the Linked Senior technology environment to ensure readiness to receive and implement Ruby on Rails software code for the *ComPASS-16* tool developed by Tennessee Technological University.
- Charles de Vilmorin, Linked Senior CEO and Co-Founder, assessed and worked with IT companies to select a Ruby on Rails partner to incorporate *ComPASS-16* into the Linked Senior Platform.
- Charles de Vilmorin and Jeff Moore met to prepare for a subsequent in-person meeting with Drs. Abbott and Van Haitzma held at Linked Senior offices on December 6th in Washington, DC. Meaghan McMahon, Linked Senior Research Director, joined the group and took notes for the three-hour session, which centered on planning and setting priorities for the further

development of the *ComPASS-16* tool and its dissemination to long-term services and supports providers in Ohio and nationwide.

### **Provider Outreach**

We actively posted on [Facebook](#) and [Twitter](#) to engage with providers on social media. On these platforms, we share information about upcoming events as well as tips, training videos, webinars, and newsletters to support those directly involved with resident care.