

Progress Report #5
April 1 – June 30, 2018

CMP Grant: ItcGAIN Program -- Focused Nurse Education

The following outlines the progress made on the above-named grant between April 1 and June 30, 2018:

1. Eight online education modules were introduced to the pilot testers for completion within a 4-month period. The modules are SBAR Communications (foundational/required), COPD, Diabetes, Heart Failure, Pneumonia, Stroke, UTI, and Wounds. See <https://itcgain.org/modules> for a description of the modules.
2. Registration by nurse pilot testers began March 1 and continued through June 30, 2018 at Kendal at Oberlin, Shepherd of the Valley (Youngstown), Eliza Bryant (Cleveland) and Bethany Village (Dayton).
3. Administrators and Directors of Nursing agreed to encourage at least 80% of the nursing staff at these facilities to complete all the modules prior to July 1, 2018. A total of 251 registered to pilot test the program (that is, all eight modules). Staff were encouraged to complete the modules through signage and prizes that fostered peer competition to complete the modules on a timely basis.
4. Module completion statistics are as follows:
 - a. Kendal at Oberlin – of 33 nurses on the staff, 27 registered and 26 completed 8 modules, or 78%.
 - b. Shepherd of the Valley – of 88 nurses on the staff, 83 registered and 80 completed 8 modules, or 91 %.
 - c. Eliza Bryant – of 79 nurses on the staff, 50 registered and 33 completed 8 modules, or 42%.
 - d. Bethany Village– of 105 nurses on the staff, 91 registered and 89 completed 8 modules, or 85%.
5. Preliminary informal review of the modules included suggestions from the nurse managers that additional instruction include communication with family members. In addition, though early in the pilot, the nurse managers provided very positive feedback on those who had completed modules. One nurse manager noted that “We are looking forward to seeing the impact of the modules. We are continuing to speak to [both] the competence [and] confidence of the nurses, and it does seem to be resonating!”
6. The pilot testers represented the following professional groups:
 - a. LPN (61%)
 - b. RN-Associates Degree (20%)
 - c. RN-BSN (11%)
 - d. RN-Diploma (5%)
 - e. NP Masters (1%)
 - f. STNA (1%)
7. Historical data from each facility (for the 6 months prior to the beginning of the ItcGAIN education—September 2017 through February 2018) are being provided

for analysis of hospital readmission rates and preventable emergency room visits that occurred prior to the ItcGAIN education.

8. Post implementation rates will then be recorded and monitored and will also be determined by diagnosis of the seven conditions for 6 months following the education (July through December 2018).
9. The INTERACT Quality Improvement Tool for Review of Acute Care Transfers (or its equivalent) will be used by each pilot test site for analysis of hospital transfers during the post implementation timeframe of July through December 2018).

Progress report submitted on July 13, 2018 by:

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