

**CARES® Dementia Basics™ Grant
Quarterly Progress Report
To the Ohio Department of Medicaid
First Quarter 2018**

The Ohio Health Care Association (OHCA) is pleased provide to the Ohio Department of Medicaid (ODM) this quarterly report on the CARES® Dementia Basics™ grant.

Training/Certification Summary

All 150 facilities that were registered through the grant for the CARES® Dementia Basics™ online training courses continue to be enrolled in the program. After the initial in-person training sessions, representatives from both OHCA and CARES® Dementia Basics™ reached out via email and telephone to all enrolled facilities to encourage their utilization of the online training. The current status of online training is discussed below under the Data Analysis Summary.

Financial Summary

Item	Budget	Actual Expense
Course Fees	\$ 105,000.00	\$ 110,000.00
In-person Training	\$ 6,000.00	\$ 4,226.96
Speaker Fees and Travel	\$ 5,000.00	
Data Analysis	\$ 6,120.00	\$ 358.64
Enrollment & Monitoring	\$ 6,120.00	\$ 4,589.53
Total	\$ 128,240.00	\$ 119,175.13

The costs stated above are for the period ending December 31, 2017. The speaker fees and travel expenses are shown as being \$5,000 less than the budget and the course fees as being \$5,000 more than budget. This is because the training provider invoiced both as a single line item.

Costs for the in-person training were under budget by \$1,773.04 as the result of discounts that OHCA negotiated with the meeting location.

Excluding the data analysis and enrollment and monitoring portions, OHCA's actual expenses for this grant are \$1,773.04 under budget. The deliverables for these sections of the grant are complete, so OHCA will return the \$1,773.04 to ODM.

In addition to the budgeted costs listed above, participating skilled nursing centers provided in-kind contributions including time away from work, mileage for travel to the in-person program, costs of food while attending the program, and implementation costs within their facilities.

Data Analysis Summary

Parameters for evaluating improvement:

1. *Up to 150 Ohio SNFs will have at minimum 25% of their staff complete the CARES® Dementia Basics™ Online Training Program.*
 - 84 participating SNFs had initiated online training of their staff as of the end of the first quarter of 2018, up from 65 centers in the previous quarter.
 - A total of 2,427 staff members in participating facilities completed the online training by the end of the first quarter, compared to 1,860 at the end of the previous quarter.
 - Twenty-eight participating centers met the 25% threshold for completion of the online training through March 31, 2018.
2. *Through the training of direct care staff and other staff in SNFs, patients will receive better care which will result in an improvement to the SNFs' resident satisfaction scores.*

We proposed to measure improvement in satisfaction scores by comparing scores before and after completion of the online training. The baseline resident satisfaction scores for this purpose would be those from the 2015 Ohio Department of Aging resident satisfaction survey.

Unfortunately, in hindsight, we have concluded that the satisfaction data do not provide a valid measure of the effectiveness of the training funded by this grant. This is the case for three reasons.

First, the time frames of the resident surveys do not line up with the timing of the training. The baseline data are two years old, and the comparison data are from a period during 2017 before the grant-funded training had been implemented. The Department of Aging (ODA) will not conduct another resident survey until 2019, with results not available until 2020.

Second, ODA changed the questions on the resident satisfaction survey between 2015 and 2017, so the results would not be comparable even if the time frames corresponded with the grant. The median score for all SNFs declined by 7.375 points between 2015 and 2017, from 84.19 to 76.815. The 2016 family satisfaction survey also utilized the new questions, but family and resident scores should be compared.

The attached data tables (see Satisfaction Data tab) show that for the 28 centers that met the goal of 25% staff training, the mean change in resident satisfaction scores from 2015 to 2017 was 6.9868 and the median change was 7.075. While both of these numbers are slightly below the median score reduction for all centers, because of the timing issue described above, we do not consider them to be significant in showing impact of the training.

Third, the resident satisfaction data do not provide a means for continuing evaluation of the training initiative because the survey is done only every two years.

In addition to the satisfaction data, we offer the long-stay antipsychotics Quality Measure as a supplemental method of assessing the effectiveness of the CARES® Dementia Basics™ training. Since 2011, many parties nationally and in Ohio, including CMS, ODM, and AHCA/OHCA, have emphasized the importance of reducing use of antipsychotics among SNF patients with dementia.

A key component of this effort is alternative ways of caring for individuals with dementia to avoid the perceived need to use antipsychotics. We believe that CARES® Dementia Basics™ training can help equip SNF staff members to provide care in a manner that supports reducing antipsychotics. Because CMS releases antipsychotics data quarterly, this measure also allows tracking progress over time.

For the supplementary antipsychotics measure, we propose to use the second quarter of calendar 2017 as the baseline quarter. The grant-funded training was implemented in the third quarter of that year, so the fourth quarter (available July 2018) will be the first comparison quarter.

Preliminary antipsychotics QM data are included in the data tables under the Antipsychotics tab. The third quarter of 2017 is denoted “Q4_MEASURE_SCORE” in this table. Future reports will update these data.

3. *Of the participating SNFs, at least one staff member will earn the essentiALZ certificate.*
 - Fifty-two participating centers have at least one staff member who has earned the essentiALZ certificate, which is up from 40 last quarter.
 - Across all 150 participating centers, 7.32% of their staff earned the essentiALZ certificate as of the end of first quarter 2018, up from 5.71% last quarter.

CARES Data

# of Staff	Facility	Address	City	Zip	County		Started (But Not Complete)	Complete	Grand Total	% of Staff Trained (25% Goal)	Staff Certified (Passed) (1 Per Facility)	% of Staff Certified
169	WILLOWOOD CARE CENTER OF BRUNSWICK	1186 HADCOCK RD	BRUNSWICK	44212	MEDINA	SNF/NF	10	171	171	101.2%	149	88.2%
143	KINGSTON OF MIAMISBURG	1120 SOUTH DUNAWAY STREET	MIAMISBURG	45342	MONTGOMERY	SNF/NF	17	124	124	86.7%	87	60.8%
96	EDGEWOOD MANOR OF LUCASVILLE I	10098 BIG BEAR CREEK RD	LUCASVILLE	45648	SCIOTO	SNF/NF	8	82	82	85.4%	74	77.1%
110	WILLIAMS CO HILLSIDE COUNTRY L	09 876 COUNTY RD 16	BRYAN	43506	WILLIAMS	SNF/NF	19	92	92	83.6%	84	76.4%
100	KENTON NURSING AND REHABILITATION	117 JACOB PARROTT BOULEVARD	KENTON	43326	HARDIN	SNF/NF	14	83	83	83.0%	11	11.0%
151	MAPLEVIEW COUNTRY VILLA	775 SOUTH STREET	CHARDON	44024	GEAUGA	SNF/NF	24	118	118	78.1%	16	10.6%
80	EDGEWOOD MANOR OF LUCASVILLE II	10098A BEAR CREEK ROAD	LUCASVILLE	45648	SCIOTO	SNF/NF	9	60	60	75.0%	58	72.5%
85	CARROLL HEALTHCARE CENTER INC	648 LONGHORN STREET	CARROLLTON	44615	CARROLL	SNF/NF	11	63	63	74.1%	6	7.1%
162	OTTAWA CO RIVERVIEW NURSING HO	8180 W STATE RT 163	OAK HARBOR	43449	OTTAWA	SNF/NF	10	116	116	71.6%	87	53.7%
212	HENNIS CARE CENTRE OF BOLIVAR	300 YANT STREET, NW	BOLIVAR	44612	TUSCARAWAS	SNF/NF	36	151	151	71.2%	128	60.4%
207	KINGSTON OF VERMILION	4210 TELEGRAPH LANE	VERMILION	44089	LORAIN	SNF/NF	22	145	145	70.0%	14	6.8%
100	MEADOWS HEALTH CARE CENTER	11760 PELLSTON COURT	CINCINNATI	45240	HAMILTON	SNF/NF	11	69	69	69.0%	1	1.0%
143	WELCOME NURSING HOME	417 SOUTH MAIN STREET	OBERLIN	44074	LORAIN	SNF/NF	12	95	95	66.4%	18	12.6%
41	WOOSTER COMMUNITY HOSPITAL SNF	1761 BEALL AVENUE	WOOSTER	44691	WAYNE	SNF/NF	1	26	26	63.4%	0	0.0%
88	DOYLESTOWN HEALTH CARE CENTER	95 BLACK DRIVE	DOYLESTOWN	44230	WAYNE	SNF/NF	49	51	51	58.0%	1	1.1%
43	MILL MANOR CARE CENTER	983 EXCHANGE ST	VERMILION	44089	ERIE	SNF/NF	9	22	22	51.2%	13	30.2%
101	CARRIAGE INN OF DAYTON	5040 PHILADELPHIA DRIVE	DAYTON	45415	MONTGOMERY	SNF/NF	15	48	48	47.5%	38	37.6%
116	ORCHARDS OF NORTHCREST LIVING AND	240 NORTHCREST DRIVE	NAPOLEON	43545	HENRY	SNF/NF	40	55	55	47.4%	14	12.1%
149	KINGSTON OF ASHLAND	20 AMBERWOOD PKWY	ASHLAND	44805	ASHLAND	SNF/NF	28	66	66	44.3%	41	27.5%
65	RIVERSIDE LANDING NURSING AND	856 SOUTH RIVERSIDE DRIVE	MCCONNELSVILLE	43756	MORGAN	SNF/NF	19	27	27	41.5%	16	24.6%
111	LODGE CARE CENTER INC THE	9370 UNION CEMETERY ROAD	LOVELAND	45140	CLERMONT	SNF/NF	21	44	44	39.6%	4	3.6%
240	Ohio Living - Park Vista	1216 5TH AVE	YOUNGSTOWN	44504	MAHONING	SNF/NF	50	91	91	37.9%	13	5.4%
120	WALNUT HILLS NURSING HOME	4748 OLDE PUMP STREET	WALNUT CREEK	44687	HOLMES	SNF/NF	31	45	45	37.5%	6	5.0%
85	COLONIAL MANOR HEALTH CARE CEN	747 S MT VERNON AVE	LOUDONVILLE	44842	ASHLAND	SNF/NF	7	30	30	35.3%	1	1.2%
100	MADISON HEALTH CARE	7600 S RIDGE RD	MADISON	44057	LAKE	SNF/NF	4	35	35	35.0%	7	7.0%
265	WESTERN HILLS RETIREMENT VILLAGE	6210 CLEVES WARSAW PIKE	CINCINNATI	45233	HAMILTON	SNF/NF	24	86	86	32.5%	69	26.0%
110	ALOIS ALZHEIMER CENTER THE	70 DAMON ROAD	CINCINNATI	45218	HAMILTON	SLO-NH	11	31	31	28.2%	8	7.3%
150	FOUNDATION PARK CARE CENTER	1621 S BYRNE RD	TOLEDO	43614	LUCAS	SNF/NF	20	42	42	28.0%	20	13.3%
150	CHAPEL HILL COMMUNITY	12200 STRAUSSER ST NW	CANAL FULTON	44614	STARK	SNF/NF	7	35	35	23.3%	27	18.0%
180	S.E.M. HAVEN HEALTH CARE CENTER	225 CLEVELAND AVENUE	MILFORD	45150	CLERMONT	SNF/NF	34	42	42	23.3%	35	19.4%
102	MEMORIAL GABLES	390 GABLES DRIVE	MARYSVILLE	43040	UNION	SNF/NF	10	23	23	22.5%	18	17.6%
76	OAKS OF WEST KETTERING THE	1150 WEST DOROTHY LANE	KETTERING	45409	MONTGOMERY	SNF/NF	12	16	16	21.1%	11	14.5%
206	BROOKWOOD RETIREMENT COMMUNITY	12100 REED HARTMAN HIGHWAY	CINCINNATI	45241	HAMILTON	SNF/NF	19	42	42	20.4%	34	16.5%
65	NORWALK MEMORIAL HOME	272 BENEDICT AVE	NORWALK	44857	HURON	SNF/NF	13	10	10	15.4%	2	3.1%
152	VISTA CENTER AT THE RIDGE	3379 MAIN STREET	MINERAL RIDGE	44440	TRUMBULL	SNF/NF	18	22	22	14.5%	11	7.2%
81	LIBERTY NURSING CENTER OF MANSFIELD	535 LEXINGTON AVENUE	MANSFIELD	44907	RICHLAND	SNF/NF	32	11	11	13.6%	5	6.2%
55	BEREA CENTER	49 SHELDON RD	BEREA	44017	CUYAHOGA	SNF/NF	1	7	7	12.7%	5	9.1%
188	ARBORS AT STOW	2910 L'ERMITAGE PL	STOW	44224	SUMMIT	SNF/NF	12	22	22	11.7%	21	11.2%
129	MEADOWS AT OSBORN PARK	3916 PERKINS AVE	HURON	44839	ERIE	SNF/NF		15	15	11.6%		0.0%
107	CROWN POINTE CARE CENTER	1850 CROWN PARK COURT	COLUMBUS	43235	FRANKLIN	SNF/NF	7	12	12	11.2%	3	2.8%
82	ORCHARDS OF LIMA LIVING AND REHAB	599 SOUTH SHAWNEE STREET	LIMA	45804	ALLEN	SNF/NF	15	9	9	11.0%	3	3.7%
165	HILTY MEMORIAL HOME INC	304 HILTY DRIVE	PANDORA	45877	PUTNAM	SNF/NF	3	18	18	10.9%	3	1.8%
54	LAKE POINTE REHABILITATION AND NURSING	22 PARRISH ROAD	CONNEAUT	44030	ASHTABULA	SNF/NF	7	5	5	9.3%		0.0%
163	KINDRED TRANSITIONAL CARE & REHAB-	75 MCMILLEN DRIVE	NEWARK	43055	LICKING	SNF/NF	21	14	14	8.6%	2	1.2%
60	URSULINE CENTER	4035 INDIAN ROAD	TOLEDO	43606	LUCAS	SNF/NF	15	4	4	6.7%		0.0%
110	HOME AT HEARTHSTONE, THE	8028 HAMILTON AVENUE	CINCINNATI	45231	HAMILTON	SNF/NF	2	7	7	6.4%	3	2.7%
109	OAK CREEK TERRACE INC	2316 SPRINGMILL ROAD	KETTERING	45440	MONTGOMERY	SNF/NF	51	6	6	5.5%	4	3.7%
79	SWANTON HEALTH CARE RETIREMENT	214 S MUNSON RD	SWANTON	43558	FULTON	SNF/NF	5	4	4	5.1%	1	1.3%
140	COUNTRY VIEW OF SUNBURY	14961 N OLD 3C HIGHWAY	SUNBURY	43074	DELAWARE	SNF/NF	4	6	6	4.3%		0.0%
120	MENTOR WOODS SKILLED NURSING AND	8881 SCHAEFER ST	MENTOR	44060	LAKE	SNF/NF	8	5	5	4.2%	2	1.7%
50	WHITE OAK MANOR	1926 RIDGE AVENUE	WARREN	44484	TRUMBULL	SNF/NF	3	2	2	4.0%		0.0%
80	FOUR SEASONS OF WASHINGTON NURSING	201 COURTHOUSE PARKWAY	WASHINGTON C H	43160	FAYETTE	SNF/NF	6	3	3	3.8%	1	1.3%
80	RAE ANN GENEVA	839 W MAIN STREET	GENEVA	44041	ASHTABULA	SNF/NF	5	3	3	3.8%		0.0%
60	VALLEY VIEW ALZHEIMER'S CARE CTR	3363 RAGGED RIDGE ROAD	FRANKFORT	45628	ROSS	SNF/NF	4	2	2	3.3%	1	1.7%

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168	MOUNT SAINT JOSEPH REHAB CENTER	21800 CHARDON ROAD	EUCLID	44117	CUYAHOGA	SNF/NF	4	5	5	3.0%		0.0%
46	ADENA HEALTH AND REHABILITATION	213 US ROUTE 250	ADENA	43901	JEFFERSON	SNF/NF	2	1	1	2.2%		0.0%
150	AUSTINBURG NSG AND REHAB CTR	2026 STATE ROUTE 45	AUSTINBURG	44010	ASHTABULA	SNF/NF	3	2	2	1.3%	1	0.7%
75	HILLSIDE PLAZA	18220 EUCLID AVE	CLEVELAND	44112	CUYAHOGA	SNF/NF	2	1	1	1.3%	1	1.3%
80	WEXNER HERITAGE HOUSE	1151 COLLEGE AVENUE	COLUMBUS	43209	FRANKLIN	SNF/NF		1	1	1.3%	1	1.3%
82	WESLEY GLEN HEALTH SERVICES CORP	5155 NORTH HIGH STREET	COLUMBUS	43214	FRANKLIN	SNF/NF		1	1	1.2%		0.0%
92	CIRCLEVILLE CENTER	1155 ATWATER AVENUE	CIRCLEVILLE	43113	PICKAWAY	SNF/NF	1	1	1	1.1%		0.0%
95	GRAFTON OAKS NURSING AND	405 GRAFTON AVENUE	DAYTON	45406	MONTGOMERY	SNF/NF		1	1	1.1%	1	1.1%
140	VERSAILLES HEALTH CARE CENTER	200 MARKER ROAD	VERSAILLES	45380	DARKE	SNF/NF		1	1	0.7%	1	0.7%
83	ABBYSHIRE PLACE SKILLED NSG & REHAB	311 BUCKRIDGE ROAD	BIDWELL	45614	GALLIA	SNF/NF	1		0	0.0%		0.0%
95	ADDISON HEIGHTS HEALTH AND	3600 GURTZ RD	MAUMEE	43537	LUCAS	SNF/NF			0	0.0%		0.0%
101	ADVANCED HEALTHCARE CENTER	955 GARDEN LAKE PKWY	TOLEDO	43614	LUCAS	SNF/NF			0	0.0%		0.0%
96	ARLINGTON GOOD SAMARITAN CENTE	100 POWELL DRIVE	ARLINGTON	45814	HANCOCK	SNF/NF			0	0.0%		0.0%
94	AUGLAIZE ACRES	13093 INFIRMARY ROAD	WAPAKONETA	45895	AUGLAIZE	SNF/NF			0	0.0%		0.0%
66	AUTUMN YEARS NURSING CENTER	580 EAST WASHINGTON STREET	SABINA	45169	CLINTON	SNF/NF			0	0.0%		0.0%
150	BATAVIA NURSING CARE CENTER	4000 GOLDEN AGE DRIVE	BATAVIA	45103	CLERMONT	SNF/NF	1		0	0.0%		0.0%
87	BATON ROUGE MEDICAL & REHAB CENTER	2440 BATON ROUGE AVENUE	LIMA	45805	ALLEN	SNF/NF			0	0.0%		0.0%
100	BEACHWOOD POINTE CARE CENTER	23900 CHAGRIN BLVD	BEACHWOOD	44122	CUYAHOGA	SNF/NF	3		0	0.0%		0.0%
97	BURLINGTON HOUSE NURSING HOME	2222 SPRINGDALE ROAD	CINCINNATI	45231	HAMILTON	SNF/NF			0	0.0%		0.0%
100	CARDINAL WOODS SKILLED NURSING &	6831 CHAPEL ROAD	MADISON	44057	LAKE	SNF/NF	1		0	0.0%		0.0%
140	CARINGTON PARK	2217 WEST AVE	ASHTABULA	44004	ASHTABULA	SNF/NF	1		0	0.0%		0.0%
68	CARRIAGE INN OF CADIZ INC	308 WEST WARREN STREET	CADIZ	43907	HARRISON	SNF/NF			0	0.0%		0.0%
110	CARRIAGE INN OF STEUBENVILLE	3102 ST CHARLES DRIVE	STEUBENVILLE	43952	JEFFERSON	SNF/NF			0	0.0%		0.0%
55	CEDARS OF LEBANON CARE CENTER	102 EAST SILVER STREET	LEBANON	45036	WARREN	SNF/NF			0	0.0%		0.0%
150	CEDARVIEW CARE CENTER	115 OREGONIA ROAD	LEBANON	45036	WARREN	SNF/NF			0	0.0%		0.0%
175	CEDARWOOD PLAZA	12504 CEDAR ROAD	CLEVELAND	44106	CUYAHOGA	SNF/NF	1		0	0.0%		0.0%
100	CHARDON CENTER	620 WATER STREET	CHARDON	44024	GEAUGA	SNF/NF			0	0.0%		0.0%
200	CHATEAU AT MOUNTAIN CREST NURSING &	2586 LAFEUILLE AVENUE	CINCINNATI	45211	HAMILTON	SNF/NF			0	0.0%		0.0%
142	CITYVIEW NURSING & REHAB CTR	6606 CARNEGIE AVE	CLEVELAND	44103	CUYAHOGA	SNF/NF			0	0.0%		0.0%
185	CLIFTON CARE CENTER	625 PROBASCO STREET	CINCINNATI	45220	HAMILTON	SNF/NF			0	0.0%		0.0%
130	COPLEY HEALTH CENTER	155 HERITAGE WOODS DRIVE	COPLEY	44321	SUMMIT	SNF/NF			0	0.0%		0.0%
92	COUNTRY CLUB RETIREMENT CTR IV	55801 CONNO-MARA DRIVE	BELLAIRE	43906	BELMONT	SNF/NF	1		0	0.0%		0.0%
100	CROSSROADS REHABILITATION & NURSING	208 NORTH CASSEL ROAD	VANDALIA	45377	MONTGOMERY	SNF/NF			0	0.0%		0.0%
80	DARLINGTON NURSING & REHAB CEN	2735 DARLINGTON RD	TOLEDO	43606	LUCAS	SNF/NF			0	0.0%		0.0%
60	EDGEWOOD MANOR OF WESTERVILLE	140 N STATE STREET	WESTERVILLE	43081	FRANKLIN	SNF/NF			0	0.0%		0.0%
162	ELISABETH SEV PRENTISS CTR FOR	3525 SCRANTON ROAD	CLEVELAND	44109	CUYAHOGA	SNF/NF			0	0.0%		0.0%
100	ENNISCOURT NURSING CARE	13315 DETROIT AVE	LAKEWOOD	44107	CUYAHOGA	SNF/NF			0	0.0%		0.0%
85	FLORENTINE GARDENS	409 WARDS CORNER ROAD	LOVELAND	45140	CLERMONT	SNF/NF	1		0	0.0%		0.0%
100	FRANKLIN PLAZA EXTENDED CARE	3600 FRANKLIN BOULEVARD	CLEVELAND	44113	CUYAHOGA	SNF/NF			0	0.0%		0.0%
106	GABLES CARE CENTER INC	351 LAHM DRIVE	HOPEDALE	43976	HARRISON	SNF/NF			0	0.0%		0.0%
100	GATEWAY HEALTH CARE CENTER	3 GATEWAY DR	EUCLID	44119	CUYAHOGA	SNF/NF			0	0.0%		0.0%
179	GLENDALE PLACE CARE CENTER	779 GLENDALE MILFORD ROAD	CINCINNATI	45215	HAMILTON	SNF/NF	1		0	0.0%		0.0%
139	GREENBRIER HEALTH CENTER	6455 PEARL RD	PARMA HEIGHTS	44130	CUYAHOGA	SNF/NF	1		0	0.0%		0.0%
90	HARRISON PAVILION CARE CENTER	2171 HARRISON AVENUE	CINCINNATI	45211	HAMILTON	SNF/NF	1		0	0.0%		0.0%
100	HAWTHORN GLEN NURSING CENTER	5414 HANKINS ROAD	MIDDLETOWN	45044	BUTLER	SNF/NF			0	0.0%		0.0%
103	HEARTLAND OF BUCYRUS	1170 W MANSFIELD STREET	BUCYRUS	44820	CRAWFORD	SNF/NF			0	0.0%		0.0%
150	HEIGHTS CARE AND REHAB CENTER, THE	2801 E ROYALTON RD	BROADVIEW HEIGHTS	44147	CUYAHOGA	SNF/NF			0	0.0%		0.0%
87	Heritage Village of Waterville	555 ANTHONY WAYNE TRAIL	WATERVILLE	43566	LUCAS	SNF/NF			0	0.0%		0.0%
119	HICKORY CREEK OF ATHENS	51 EAST 4TH STREET	THE PLAINS	45780	ATHENS	SNF/NF			0	0.0%		0.0%
52	HUSTON NURSING HOME INC	38500 STATE ROUTE 160	HAMDEN	45634	VINTON	SNF/NF			0	0.0%		0.0%
116	IVY WOODS CARE CENTER	2025 WYOMING AVENUE	CINCINNATI	45205	HAMILTON	SNF/NF			0	0.0%		0.0%
76	KENT CENTER	1290 FAIRCHILD AVENUE	KENT	44240	PORTAGE	SNF/NF			0	0.0%		0.0%
100	KINDRED NURSING AND REHABILITATION-	175 COMMUNITY DRIVE	MARION	43302	MARION	SNF/NF	1		0	0.0%		0.0%
198	KINGSTON CARE CENTER OF SYLVANIA	4121 KING ROAD	SYLVANIA	43560	LUCAS	SNF/NF	2		0	0.0%		0.0%
144	KINGSTON REHABILITATION OF PERRYSBURG	345 EAST BOUNDARY STREET	PERRYSBURG	43551	WOOD	SNF			0	0.0%		0.0%
157	LAURELS OF DEFIANCE THE	1701 S JEFFERSON AVE	DEFIANCE	43512	DEFIANCE	SNF/NF			0	0.0%		0.0%
81	LAURELS OF NEW LONDON THE	204 W MAIN ST	NEW LONDON	44851	HURON	SNF/NF			0	0.0%		0.0%

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123	LAURELS OF WORTHINGTON, THE	1030 HIGH ST	WORTHINGTON	43085	FRANKLIN	SNF/NF			0	0.0%		0.0%
70	LEGENDS CARE CENTER	2311 NAVE ROAD SE	MASSILLON	44646	STARK	SNF/NF			0	0.0%		0.0%
83	LIBERTY NURSING CENTER OF COLERAIN INC	8440 LIVINGSTON ROAD	CINCINNATI	45247	HAMILTON	SNF/NF	1		0	0.0%		0.0%
125	LINCOLN CRAWFORD CARE CENTER	1346 LINCOLN AVENUE	CINCINNATI	45206	HAMILTON	SNF/NF			0	0.0%		0.0%
107	LOGAN ACRES	2739 COUNTY ROAD 91	BELLEFONTAINE	43311	LOGAN	SNF/NF			0	0.0%		0.0%
140	LOGAN ELM HEALTH CARE CENTER	370 TARTLTON ROAD	CIRCLEVILLE	43113	PICKAWAY	SNF/NF			0	0.0%		0.0%
79	MARIETTA CENTER	117 BARTLETT STREET	MARIETTA	45750	WASHINGTON	SNF/NF			0	0.0%		0.0%
38	MARION MANOR NURSING HOME INC	195 EXECUTIVE DR	MARION	43302	MARION	SNF/NF	1		0	0.0%		0.0%
152	MCNAUGHTEN POINTE NURSING AND REHAB	1425 YORKLAND ROAD	COLUMBUS	43232	FRANKLIN	SNF/NF			0	0.0%		0.0%
100	MEDINA VILLAGE RETIREMENT COMMUNITY,	555 SPRINGBROOK DR	MEDINA	44256	MEDINA	SNF/NF			0	0.0%		0.0%
46	MORROW MANOR NURSING CENTER	ST RT 314 NORTH	CHESTERVILLE	43317	MORROW	SNF/NF			0	0.0%		0.0%
55	MUSKINGUM SKILLED NURSING &	501 PINECREST DRIVE	BEVERLY	45715	WASHINGTON	SNF/NF			0	0.0%		0.0%
109	NEW LEXINGTON CENTER	920 SOUTH MAIN STREET	NEW LEXINGTON	43764	PERRY	SNF/NF	36		0	0.0%		0.0%
100	O'NEILL HEALTHCARE LAKEWOOD	13900 DETROIT AVE	LAKEWOOD	44107	CUYAHOGA	SNF/NF			0	0.0%		0.0%
100	ORCHARDS OF RIDGEWOOD LIVING & REHAB	3558 RIDGEWOOD RD	AKRON	44313	SUMMIT	SNF/NF			0	0.0%		0.0%
85	PARK HEALTH CENTER	100 PINE AVENUE	ST CLAIRSVILLE	43950	BELMONT	SNF/NF			0	0.0%		0.0%
95	PATASKALA OAKS CARE CENTER	144 EAST BROAD STREET	PATASKALA	43062	LICKING	SNF/NF			0	0.0%		0.0%
101	PEARLVIEW REHAB & WELLNESS CTR	4426 HOMESTEAD DR	BRUNSWICK	44212	MEDINA	SNF/NF			0	0.0%		0.0%
67	PERRYSBURG CARE AND REHABILITATION	28546 STARBRIGHT BLVD	PERRYSBURG	43551	WOOD	SNF/NF	2		0	0.0%		0.0%
50	PIKETON NURSING CENTER	300 OVERLOOK DRIVE	PIKETON	45661	PIKE	SNF/NF			0	0.0%		0.0%
48	PINE RIDGE SKILLED NURSING AND REHAB	463 EAST PIKE STREET	MORROW	45152	WARREN	SNF/NF			0	0.0%		0.0%
78	PLEASANT RIDGE CARE CENTER	5501 VERULAM	CINCINNATI	45213	HAMILTON	SNF/NF			0	0.0%		0.0%
114	RESIDENCE AT SALEM WOODS, THE	6164 SALEM ROAD	CINCINNATI	45230	HAMILTON	SNF/NF			0	0.0%		0.0%
130	SANCTUARY POINTE NURSING &	11501 HAMILTON AVENUE	CINCINNATI	45231	HAMILTON	SNF/NF	1		0	0.0%		0.0%
51	SARAH JANE LIVING CENTER	328 WEST SECOND STREET	DELPHOS	45833	ALLEN	SNF/NF			0	0.0%		0.0%
80	SCIOTO COMMUNITY	433 OBETZ ROAD	COLUMBUS	43207	FRANKLIN	SNF/NF	1		0	0.0%		0.0%
104	SHADY LAWN NURSING HOME	15028 OLD LINCOLNWAY EAST	DALTON	44618	WAYNE	SNF/NF			0	0.0%		0.0%
110	SHILOH SPRINGS CARE CENTER INC	3500 SHILOH SPRINGS ROAD	TROTWOOD	45426	MONTGOMERY	SNF/NF			0	0.0%		0.0%
51	SIDNEY CARE CENTER	510 BUCKEYE STREET	SIDNEY	45365	SHELBY	SNF/NF			0	0.0%		0.0%
86	SIGNATURE HEALTHCARE OF COSHOCTON	100 SOUTH WHITEWOMAN STREET	COSHOCTON	43812	COSHOCTON	SNF/NF			0	0.0%		0.0%
100	SILVERTON POINTE NURSING &	6922 OHIO AVENUE	CINCINNATI	45236	HAMILTON	SNF/NF			0	0.0%		0.0%
52	SUNNYSLOPE NURSING HOME	102 BOYCE DRIVE	BOWERSTON	44695	HARRISON	SNF/NF	1		0	0.0%		0.0%
110	TRADITIONS AT STYGLER ROAD	167 NORTH STYGLER ROAD	GAHANNA	43230	FRANKLIN	SNF/NF			0	0.0%		0.0%
52	UNION CITY CARE CENTER	907 EAST CENTRAL STREET	UNION CITY	45390	DARKE	SNF/NF			0	0.0%		0.0%
47	UTICA CARE CENTER	233 N MAIN STREET	UTICA	43080	LICKING	SNF/NF			0	0.0%		0.0%
103	VISTA CARE CENTER OF MILAN	185 S MAIN ST	MILAN	44846	ERIE	SNF/NF			0	0.0%		0.0%
85	WAYNE COUNTY CARE CENTER	876 S GEYERS CHAPEL ROAD	WOOSTER	44691	WAYNE	SNF/NF	1		0	0.0%		0.0%
75	WINCHESTER TERRACE	70 WINCHESTER RD	MANSFIELD	44907	RICHLAND	SNF/NF			0	0.0%		0.0%
130	WOOD GLEN ALZHEIMER'S COMMUNITY	3800 SUMMIT GLEN DRIVE	DAYTON	45449	MONTGOMERY	SNF/NF			0	0.0%		0.0%
16144							918	2427	2427	15.0%	1181	7.32%

Satisfaction Data

Facility	Address	City	2015 Resident Satisfaction	2017 Resident Satisfaction	% of Staff Trained (25% Goal)	Resident Satisfaction Change 2015-2017
WILLOWOOD CARE CENTER OF BRUNSWICK	1186 HADCOCK RD	BRUNSWICK	94.93	80.9	101.2%	-14.03
KINGSTON OF MIAMISBURG	1120 SOUTH DUNAWAY STREET	MIAMISBURG	89.73	85.33	86.7%	-4.4
EDGEWOOD MANOR OF LUCASVILLE I	10098 BIG BEAR CREEK RD	LUCASVILLE	86.79	68.49	85.4%	-18.3
WILLIAMS CO HILLSIDE COUNTRY L	09 876 COUNTY RD 16	BRYAN	89.24	86.42	83.6%	-2.82
KENTON NURSING AND REHABILITATION	117 JACOB PARROTT BOULEVARD	KENTON	83.51	83.31	83.0%	-0.2
MAPLEVIEW COUNTRY VILLA	775 SOUTH STREET	CHARDON	N/A	79.45	78.1%	
EDGEWOOD MANOR OF LUCASVILLE II	10098A BEAR CREEK ROAD	LUCASVILLE	87.71	81.02	75.0%	-6.69
CARROLL HEALTHCARE CENTER INC	648 LONGHORN STREET	CARROLLTON	90.56	75.05	74.1%	-15.51
OTTAWA CO RIVERVIEW NURSING HO	8180 W STATE RT 163	OAK HARBOR	87.5	81.95	71.6%	-5.55
HENNIS CARE CENTRE OF BOLIVAR	300 YANT STREET, NW	BOLIVAR	89.16	82.85	71.2%	-6.31
KINGSTON OF VERMILION	4210 TELEGRAPH LANE	VERMILION	94.29	79.32	70.0%	-14.97
MEADOWS HEALTH CARE CENTER	11760 PELLSTON COURT	CINCINNATI	84.02	71.32	69.0%	-12.7
WELCOME NURSING HOME	417 SOUTH MAIN STREET	OBERLIN	89.41	82.97	66.4%	-6.44
WOOSTER COMMUNITY HOSPITAL SNF	1761 BEALL AVENUE	WOOSTER	92.42	84.48	63.4%	-7.94
DOYLESTOWN HEALTH CARE CENTER	95 BLACK DRIVE	DOYLESTOWN	87.3	79.13	58.0%	-8.17
MILL MANOR CARE CENTER	983 EXCHANGE ST	VERMILION	82.15	90.79	51.2%	8.64
CARRIAGE INN OF DAYTON	5040 PHILADELPHIA DRIVE	DAYTON	86.14	72.44	47.5%	-13.7
ORCHARDS OF NORTHCREST LIVING AND	240 NORTHCREST DRIVE	NAPOLEON	86.72	74.22	47.4%	-12.5
KINGSTON OF ASHLAND	20 AMBERWOOD PKWY	ASHLAND	91.12	84.3	44.3%	-6.82
RIVERSIDE LANDING NURSING AND	856 SOUTH RIVERSIDE DRIVE	MCCONNELSVILLE	82.96	82.99	41.5%	0.03
LODGE CARE CENTER INC THE	9370 UNION CEMETERY ROAD	LOVELAND	82.14	71.8	39.6%	-10.34
Ohio Living - Park Vista	1216 5TH AVE	YOUNGSTOWN	83.79	76.46	37.9%	-7.33
WALNUT HILLS NURSING HOME	4748 OLDE PUMP STREET	WALNUT CREEK	92.75	78.85	37.5%	-13.9
COLONIAL MANOR HEALTH CARE CEN	747 S MT VERNON AVE	LOUDONVILLE	86.08	81.48	35.3%	-4.6
MADISON HEALTH CARE	7600 S RIDGE RD	MADISON	70.48	81.96	35.0%	11.48
WESTERN HILLS RETIREMENT VILLAGE	6210 CLEVES WARSAW PIKE	CINCINNATI	81.97	80.37	32.5%	-1.6
ALOIS ALZHEIMER CENTER THE	70 DAMON ROAD	CINCINNATI	N/A	N/A	28.2%	
FOUNDATION PARK CARE CENTER	1621 S BYRNE RD	TOLEDO	79.62	69.45	28.0%	-10.17

Mean Change -6.9868
 Median Change -7.075

Facility	Address	City	2015 Resident Satisfaction	2017 Resident Satisfaction	% of Staff Trained (25% Goal)	Resident Satisfaction Change 2015-2017
CHAPEL HILL COMMUNITY	12200 STRAUSSER ST NW	CANAL FULTON	82.44	77.95	23.3%	-4.49
S.E.M. HAVEN HEALTH CARE CENTER	225 CLEVELAND AVENUE	MILFORD	84.28	81.11	23.3%	-3.17
MEMORIAL GABLES	390 GABLES DRIVE	MARYSVILLE	92.84	83.5	22.5%	-9.34
OAKS OF WEST KETTERING THE	1150 WEST DOROTHY LANE	KETTERING	88.49	77.15	21.1%	-11.34
BROOKWOOD RETIREMENT COMMUNITY	12100 REED HARTMAN HIGHWAY	CINCINNATI	90.03	75.15	20.4%	-14.88
NORWALK MEMORIAL HOME	272 BENEDICT AVE	NORWALK	90	82.13	15.4%	-7.87
VISTA CENTER AT THE RIDGE	3379 MAIN STREET	MINERAL RIDGE	83.3	81.49	14.5%	-1.81
LIBERTY NURSING CENTER OF MANSFIELD	535 LEXINGTON AVENUE	MANSFIELD	85.38	81.16	13.6%	-4.22
BEREA CENTER	49 SHELDON RD	BEREA	84.03	70.49	12.7%	-13.54
ARBORS AT STOW	2910 L'ERMITAGE PL	STOW	82.33	78.62	11.7%	-3.71
MEADOWS AT OSBORN PARK	3916 PERKINS AVE	HURON	82.16	76.56	11.6%	-5.6
CROWN POINTE CARE CENTER	1850 CROWN PARK COURT	COLUMBUS	83.62	81.75	11.2%	-1.87
ORCHARDS OF LIMA LIVING AND REHAB	599 SOUTH SHAWNEE STREET	LIMA	84.25	84.26	11.0%	0.01
HILTY MEMORIAL HOME INC	304 HILTY DRIVE	PANDORA	92.21	80.68	10.9%	-11.53
LAKE POINTE REHABILITATION AND NURSING	22 PARRISH ROAD	CONNEAUT	81.43	79.5	9.3%	-1.93
KINDRED TRANSITIONAL CARE & REHAB-	75 MCMILLEN DRIVE	NEWARK	87.23	78.57	8.6%	-8.66
URSULINE CENTER	4035 INDIAN ROAD	TOLEDO	96.18	95.96	6.7%	-0.22
HOME AT HEARTHSTONE, THE	8028 HAMILTON AVENUE	CINCINNATI	84.29	74.24	6.4%	-10.05
OAK CREEK TERRACE INC	2316 SPRINGMILL ROAD	KETTERING	85.74	81.66	5.5%	-4.08
SWANTON HEALTH CARE RETIREMENT	214 S MUNSON RD	SWANTON	89.72	79.75	5.1%	-9.97
COUNTRY VIEW OF SUNBURY	14961 N OLD 3C HIGHWAY	SUNBURY	88.29	78.21	4.3%	-10.08
MENTOR WOODS SKILLED NURSING AND	8881 SCHAEFER ST	MENTOR	89.64	73.49	4.2%	-16.15
WHITE OAK MANOR	1926 RIDGE AVENUE	WARREN	81.02	57.13	4.0%	-23.89
FOUR SEASONS OF WASHINGTON NURSING	201 COURTHOUSE PARKWAY	WASHINGTON C H	89.9	77.34	3.8%	-12.56
RAE ANN GENEVA	839 W MAIN STREET	GENEVA	79.09	81.17	3.8%	2.08
VALLEY VIEW ALZHEIMER'S CARE CTR	3363 RAGGED RIDGE ROAD	FRANKFORT	89.41	82.93	3.3%	-6.48
MOUNT SAINT JOSEPH REHAB CENTER	21800 CHARDON ROAD	EUCLID	87.82	82.9	3.0%	-4.92
ADENA HEALTH AND REHABILITATION CENTER	213 US ROUTE 250	ADENA	82.1	83.49	2.2%	1.39
HILLSIDE PLAZA	18220 EUCLID AVE	CLEVELAND	79.43	65.73	1.3%	-13.7
AUSTINBURG NSG AND REHAB CTR	2026 STATE ROUTE 45	AUSTINBURG	82.03	79.57	1.3%	-2.46
WEXNER HERITAGE HOUSE	1151 COLLEGE AVENUE	COLUMBUS	86.37	73.57	1.3%	-12.8
WESLEY GLEN HEALTH SERVICES CORP	5155 NORTH HIGH STREET	COLUMBUS	88.17	76.59	1.2%	-11.58

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CIRCLEVILLE CENTER	1155 ATWATER AVENUE	CIRCLEVILLE	82.19	64.81	1.1%	-17.38
GRAFTON OAKS NURSING AND	405 GRAFTON AVENUE	DAYTON	84.81	69.72	1.1%	-15.09
VERSAILLES HEALTH CARE CENTER	200 MARKER ROAD	VERSAILLES	93.63	85.05	0.7%	-8.58
RESIDENCE AT SALEM WOODS, THE	6164 SALEM ROAD	CINCINNATI	89	72.89	0.0%	-16.11
SANCTUARY POINTE NURSING &	11501 HAMILTON AVENUE	CINCINNATI	86.72	75.82	0.0%	-10.9
SARAH JANE LIVING CENTER	328 WEST SECOND STREET	DELPHOS	N/A	N/A	0.0%	#VALUE!
SCIOTO COMMUNITY	433 OBETZ ROAD	COLUMBUS	88.26	74.11	0.0%	-14.15
SHADY LAWN NURSING HOME	15028 OLD LINCOLNWAY EAST	DALTON	82.24	77.71	0.0%	-4.53
SHILOH SPRINGS CARE CENTER INC	3500 SHILOH SPRINGS ROAD	TROTWOOD	87.33	77.04	0.0%	-10.29
SIDNEY CARE CENTER	510 BUCKEYE STREET	SIDNEY	86.54	85.15	0.0%	-1.39
SIGNATURE HEALTHCARE OF COSHOCTON	100 SOUTH WHITEWOMAN STREET	COSHOCTON	81.49	85.11	0.0%	3.62
SILVERTON POINTE NURSING &	6922 OHIO AVENUE	CINCINNATI	82.37	63.24	0.0%	-19.13
SUNNYSLOPE NURSING HOME	102 BOYCE DRIVE	BOWERSTON	84.63	79.1	0.0%	-5.53
TRADITIONS AT STYGLER ROAD	167 NORTH STYGLER ROAD	GAHANNA	84.19	69.12	0.0%	-15.07
UNION CITY CARE CENTER	907 EAST CENTRAL STREET	UNION CITY	79.78	66.54	0.0%	-13.24
UTICA CARE CENTER	233 N MAIN STREET	UTICA	94.37	78.12	0.0%	-16.25
VISTA CARE CENTER OF MILAN	185 S MAIN ST	MILAN	77.55	66.59	0.0%	-10.96
WAYNE COUNTY CARE CENTER	876 S GEYERS CHAPEL ROAD	WOOSTER	83.48	83.06	0.0%	-0.42
WINCHESTER TERRACE	70 WINCHESTER RD	MANSFIELD	84.07	75.15	0.0%	-8.92
WOOD GLEN ALZHEIMER'S COMMUNITY	3800 SUMMIT GLEN DRIVE	DAYTON	79.77	74.96	0.0%	-4.81
ABBYSHIRE PLACE SKILLED NSG & REHAB	311 BUCKRIDGE ROAD	BIDWELL	80.34	74.42	0.0%	-5.92
ADDISON HEIGHTS HEALTH AND	3600 BUTZ RD	MAUMEE	81.14	70.09	0.0%	-11.05
ADVANCED HEALTHCARE CENTER	955 GARDEN LAKE PKWY	TOLEDO	81.04	74.5	0.0%	-6.54
ARLINGTON GOOD SAMARITAN CENTE	100 POWELL DRIVE	ARLINGTON	91.74	90.03	0.0%	-1.71
AUGLAIZE ACRES	13093 INFIRMARY ROAD	WAPAKONETA	82.81	83.15	0.0%	0.34
AUTUMN YEARS NURSING CENTER	580 EAST WASHINGTON STREET	SABINA	82.11	76.57	0.0%	-5.54
BATAVIA NURSING CARE CENTER	4000 GOLDEN AGE DRIVE	BATAVIA	82.58	70.25	0.0%	-12.33
BATON ROUGE MEDICAL & REHAB CENTER OF	2440 BATON ROUGE AVENUE	LIMA	85.54	81.85	0.0%	-3.69
BEACHWOOD POINTE CARE CENTER	23900 CHAGRIN BLVD	BEACHWOOD	80.57	71.88	0.0%	-8.69
BURLINGTON HOUSE NURSING HOME	2222 SPRINGDALE ROAD	CINCINNATI	81.88	72.77	0.0%	-9.11
CARDINAL WOODS SKILLED NURSING &	6831 CHAPEL ROAD	MADISON	84.71	70.2	0.0%	-14.51
CARINGTON PARK	2217 WEST AVE	ASHTABULA	78.68	72.88	0.0%	-5.8

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CARRIAGE INN OF CADIZ INC	308 WEST WARREN STREET	CADIZ	80.42	75.06	0.0%	-5.36
CARRIAGE INN OF STEUBENVILLE	3102 ST CHARLES DRIVE	STEUBENVILLE	85.61	78.55	0.0%	-7.06
CEDARS OF LEBANON CARE CENTER	102 EAST SILVER STREET	LEBANON	77.24	68.43	0.0%	-8.81
CEDARVIEW CARE CENTER	115 OREGONIA ROAD	LEBANON	86.52	78.75	0.0%	-7.77
CEDARWOOD PLAZA	12504 CEDAR ROAD	CLEVELAND	79.87	74.31	0.0%	-5.56
CHARDON CENTER	620 WATER STREET	CHARDON	83.16	87.29	0.0%	4.13
CHATEAU AT MOUNTAIN CREST NURSING &	2586 LAFEUILLE AVENUE	CINCINNATI	67.98	64.47	0.0%	-3.51
CITYVIEW NURSING & REHAB CTR	6606 CARNEGIE AVE	CLEVELAND	75.29	69.56	0.0%	-5.73
CLIFTON CARE CENTER	625 PROBASCO STREET	CINCINNATI	77.94	58.38	0.0%	-19.56
COPLEY HEALTH CENTER	155 HERITAGE WOODS DRIVE	COPLEY	83.45	65.82	0.0%	-17.63
COUNTRY CLUB RETIREMENT CTR IV	55801 CONNO-MARA DRIVE	BELLAIRE	83.7	73.77	0.0%	-9.93
CROSSROADS REHABILITATION & NURSING	208 NORTH CASSEL ROAD	VANDALIA	84.33	66.41	0.0%	-17.92
DARLINGTON NURSING & REHAB CEN	2735 DARLINGTON RD	TOLEDO	70.66	68.28	0.0%	-2.38
EDGEWOOD MANOR OF WESTERVILLE	140 N STATE STREET	WESTERVILLE	82.16	73.27	0.0%	-8.89
ELISABETH SEV PRENTISS CTR FOR	3525 SCRANTON ROAD	CLEVELAND	80.27	74.05	0.0%	-6.22
ENNISCOURT NURSING CARE	13315 DETROIT AVE	LAKESWOOD	91	80.53	0.0%	-10.47
FLORENTINE GARDENS	409 WARDS CORNER ROAD	LOVELAND	93.92	74.22	0.0%	-19.7
FRANKLIN PLAZA EXTENDED CARE	3600 FRANKLIN BOULEVARD	CLEVELAND	78.54	75.76	0.0%	-2.78
GABLES CARE CENTER INC	351 LAHM DRIVE	HOPEDALE	90.01	86.22	0.0%	-3.79
GATEWAY HEALTH CARE CENTER	3 GATEWAY DR	EUCLID	77.17	83.56	0.0%	6.39
GLENDALE PLACE CARE CENTER	779 GLENDALE MILFORD ROAD	CINCINNATI	85.63	82.21	0.0%	-3.42
GREENBRIER HEALTH CENTER	6455 PEARL RD	PARMA HEIGHTS	82.61	73.47	0.0%	-9.14
HARRISON PAVILION CARE CENTER	2171 HARRISON AVENUE	CINCINNATI	77.63	63.3	0.0%	-14.33
HAWTHORN GLEN NURSING CENTER	5414 HANKINS ROAD	MIDDLETOWN	83.6	80.36	0.0%	-3.24
HEARTLAND OF BUCYRUS	1170 W MANSFIELD STREET	BUCYRUS	84.13	78.02	0.0%	-6.11
HEIGHTS CARE AND REHAB CENTER, THE	2801 E ROYALTON RD	BROADVIEW HEIGHTS	79.48	82.61	0.0%	3.13
Heritage Village of Waterville	555 ANTHONY WAYNE TRAIL	WATERVILLE	83.39	70.89	0.0%	-12.5
HICKORY CREEK OF ATHENS	51 EAST 4TH STREET	THE PLAINS	80.57	79.27	0.0%	-1.3
HUSTON NURSING HOME INC	38500 STATE ROUTE 160	HAMDEN	89.16	61.86	0.0%	-27.3
IVY WOODS CARE CENTER	2025 WYOMING AVENUE	CINCINNATI	71.21	72.95	0.0%	1.74
KENT CENTER	1290 FAIRCHILD AVENUE	KENT	75.48	75.21	0.0%	-0.27
KINDRED NURSING AND REHABILITATION-	175 COMMUNITY DRIVE	MARION	80.14	79.23	0.0%	-0.91

Facility	Address	City	2015 Resident Satisfaction	2017 Resident Satisfaction	% of Staff Trained (25% Goal)	Resident Satisfaction Change 2015-2017
KINGSTON CARE CENTER OF SYLVANIA	4121 KING ROAD	SYLVANIA	86.08	75.8	0.0%	-10.28
KINGSTON REHABILITATION OF PERRYSBURG	345 EAST BOUNDARY STREET	PERRYSBURG	91.62	82.9	0.0%	-8.72
LAURELS OF DEFIANCE THE	1701 S JEFFERSON AVE	DEFIANCE	82.71	83.89	0.0%	1.18
LAURELS OF NEW LONDON THE	204 W MAIN ST	NEW LONDON	86.28	88.46	0.0%	2.18
LAURELS OF WORTHINGTON, THE	1030 HIGH ST	WORTHINGTON	89.66	79.38	0.0%	-10.28
LEGENDS CARE CENTER	2311 NAVE ROAD SE	MASSILLON	90.03	81.98	0.0%	-8.05
LIBERTY NURSING CENTER OF COLERAIN INC	8440 LIVINGSTON ROAD	CINCINNATI	90.85	67.1	0.0%	-23.75
LINCOLN CRAWFORD CARE CENTER	1346 LINCOLN AVENUE	CINCINNATI	76.15	76.51	0.0%	0.36
LOGAN ACRES	2739 COUNTY ROAD 91	BELLEFONTAINE	93.23	88.35	0.0%	-4.88
LOGAN ELM HEALTH CARE CENTER	370 TARLTON ROAD	CIRCLEVILLE	86.21	72.83	0.0%	-13.38
MARIETTA CENTER	117 BARTLETT STREET	MARIETTA	81.44	73.58	0.0%	-7.86
MARION MANOR NURSING HOME INC	195 EXECUTIVE DR	MARION	87.25	83.98	0.0%	-3.27
MCNAUGHTEN POINTE NURSING AND REHAB	1425 YORKLAND ROAD	COLUMBUS	90.28	74.13	0.0%	-16.15
MEDINA VILLAGE RETIREMENT COMMUNITY,	555 SPRINGBROOK DR	MEDINA	86.68	67.74	0.0%	-18.94
MORROW MANOR NURSING CENTER	ST RT 314 NORTH	CHESTERVILLE	90.53	74.55	0.0%	-15.98
MUSKINGUM SKILLED NURSING &	501 PINECREST DRIVE	BEVERLY	76.25	64.6	0.0%	-11.65
NEW LEXINGTON CENTER	920 SOUTH MAIN STREET	NEW LEXINGTON	84.17	72.61	0.0%	-11.56
O'NEILL HEALTHCARE LAKEWOOD	13900 DETROIT AVE	LAKWOOD	88.45	76.08	0.0%	-12.37
ORCHARDS OF RIDGEWOOD LIVING & REHAB	3558 RIDGEWOOD RD	AKRON	87.07	69.42	0.0%	-17.65
PARK HEALTH CENTER	100 PINE AVENUE	ST CLAIRSVILLE	84.16	84.87	0.0%	0.71
PATASKALA OAKS CARE CENTER	144 EAST BROAD STREET	PATASKALA	81.97	73.6	0.0%	-8.37
PEARLVIEW REHAB & WELLNESS CTR	4426 HOMESTEAD DR	BRUNSWICK	81.01	77.57	0.0%	-3.44
PERRYSBURG CARE AND REHABILITATION	28546 STARBRIGHT BLVD	PERRYSBURG	84.38	73.85	0.0%	-10.53
PIKETON NURSING CENTER	300 OVERLOOK DRIVE	PIKETON	83.78	69.86	0.0%	-13.92
PINE RIDGE SKILLED NURSING AND REHAB	463 EAST PIKE STREET	MORROW	91.09	70.49	0.0%	-20.6
PLEASANT RIDGE CARE CENTER	5501 VERULAM	CINCINNATI	81.29	72.76	0.0%	-8.53