

Subject Line should state: **Ohio Benefits Technical Issue Deemed/PE Portal**

Last Name:	
First Name:	
Your Phone Number:	
Your Email Address:	
Name of the Qualified Entity you represent:	
Impacted Program (Medicaid)	Medicaid
Is this urgent because MITS is not showing eligibility, but the case is approved in Deemed/PE Portal? (Y/N)	
Is this urgent because it is preventing eligibility determination in Deemed/PE Portal? (Y/N)	
Issue Summary: <i>Please be as descriptive as possible</i>	
Additional Information: <i>(e.g., what fields/data were you entering? What steps were you taking?)</i>	
Was a Workaround explored and the issue is still not resolved? (Y/N). If yes, please provide previous ticket number	
Description of Workaround(s):	
Screen the user is having issue on:	
Screen shot of the error (Have you attached a screen shot? -Y/N)	
Other relevant information for patient identification	<i><Do not use e-mail to transmit Personally Identifiable Information (PII), Federal Tax Information (FTI), Social Security Numbers or any other sensitive data unless it is encrypted. If e-mail must be used to transmit sensitive information that information must be encrypted prior to sending></i>
Source of Application (Deemed/PE Portal)	Deemed/PE Portal
Approximate time of the error:	
Error Code or Message:	
Please specify Operating System (e.g. Windows 10)	
Please specify Browser Type and Version (e.g. Chrome, Internet Explorer 9 or 10):	

Instruction: Type your information in column "B" and upon completion, save this document and attach it to an email to the following email address: DASOhioIE.Maintenance@DAS.ohio.gov

