



Department of Medicaid

Mike DeWine, Governor
Jon Husted, Lt. Governor

Maureen M. Corcoran, Director

TO: Contracted Medicaid Managed Care Plans (MCPs)
Contracted MyCare Ohio Plans (MCOPs)

FROM: Megan Powell, Section Chief Office of Managed Care

DATE: May 1, 2020

SUBJECT: Behavioral Health Bi-weekly Grievance Report

Since we have received fewer grievances, please be advised effective immediately the Behavioral Health Carve-in grievance bi-weekly reporting is no longer required. MCPs and MCOPs should continue to report their Behavioral Health grievances on their monthly grievance file submission. We will continue to monitor the Behavioral Health grievances through the regular grievance process.

Please let us know if you have any questions.

Thank you.