

# **CPC Webinar - Communication, Updates and Reminders**

April 23, 2020

# Agenda

- ❖ COVID-19 Emergency Telehealth rule policy guidance
- ❖ CPC PY 2020 considerations due to COVID-19
- ❖ Important reminders and updates
- ❖ Questions



# Telehealth policy guidance



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# Telehealth Policy Guidance

- On April 13, 2020, ODM published additional policy guidance and detailed billing guidelines related to the March 2020 Emergency Telehealth rule
- ODM's policy guidance further expands telehealth by adding:
  - Additional covered telehealth services;
  - Additional covered rendering practitioner types;
  - Additional covered billing provider types;
  - Billing guideline details and
  - Resources

# Telehealth Policy Resources

- The updated Telehealth policy guidance and other documents helpful to providers implementing ODM's expanded telehealth services can be found on ODM's COVID page located at :
  - <https://medicaid.ohio.gov/>

The screenshot shows the Ohio Department of Medicaid website. At the top left is the logo "Ohio | Department of Medicaid". To the right of the logo is a "Select Language" dropdown menu and a "Text Size: +A -A" option. Below the logo is a dark navigation bar with the following menu items: HOME, MEDICAID 101, FOR OHIOANS, PROVIDERS, MANAGED CARE, INITIATIVES, COVID, RESOURCES, CAREERS, and CONTACT. The "COVID" menu item is highlighted, and a dropdown menu is open, listing the following options: Centers for Medicare and Medicaid Emergency Applications, Managed Care Plan Emergency Provisions, Long-Term Services and Support, and ODM Emergency Telehealth. A yellow arrow points to the "ODM Emergency Telehealth" option. Below the navigation bar is a banner with the text "QUESTIONS ABOUT COVID-19? VISIT CORONAVIRUS.OHIO.GOV OR CALL 1-833-4-ASK-ODH FOR". On the right side of the banner is a small image of a coronavirus particle.

# Telehealth Policy Questions

- Additional questions and feedback regarding Medicaid policy can be directed to [medicaid@medicaid.ohio.gov](mailto:medicaid@medicaid.ohio.gov)
- OhioMHAS-certified providers can contact BH-Enroll@medicaid.ohio.gov
- Additional COVID-19 information and resources can be found at [coronavirus.ohio.gov](https://coronavirus.ohio.gov) or by calling **1-833-4-ASK-ODH** (1-833-427-5634)

# CPC PY 2020 considerations due to COVID-19



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## CPC Program Considerations for PY 2020

- COVID-19 impacts may require changes to:
  - TCOC methodology for PY 2020 to reflect changes in utilization
  - Quality and Efficiency metric thresholds and compliance rates
- ODM will consider industry impact evaluations, and work closely with CPC practices, managed care plans, and ODM's actuary to determine appropriate program modifications to account for COVID-19 impacts



# Important reminders & updates

**Ohio**

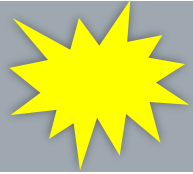
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## CPC Updates

- QSource Activity Reports are now final and will be sent to CPC practices within the next couple of weeks – look for an email from Qsource with the report
- ODM granted a 3-month extension to the Performance Improvement Plan (PIP) timeline for CPCs
  - The previous timeline ended on June 30, 2020
  - CPC's now have until September 30, 2020 to develop and implement a PIP if required
- Q1 2020 provider reports are still on hold - ODM will send out notification through the listserv when these are available

## CPC Reminders

- On April 15, 2020, ODM sent out a survey through the CPC listserv for your feedback on:
  - How the pandemic is impacting your ability to perform in the CPC program for 2020
  - Potential improvements for the CPC program for future program years
- Survey will be open through May 1, 2020



## New Provider Resource

A new training video has been posted to the CPC webpage!

Learn more:

- **How to Setup a MITS Agent Account and Access CPC Reports - Video \*NEW\***
- Managed Care Plan's Consolidated Resource Guide
- Ohio's Vision for Primary Care
- Frequently Asked Questions
- Provider Assistance
- Medicare Comprehensive Primary Care Plus (CPC+)
- Ohio CPC 2020 Practice List

## Upcoming Webinars

5/28/2020 CPC 201

6/25/2020 Best Practice

7/23/2020 CPC 101

### CPC Webpage:

<http://medicaid.ohio.gov/Providers/PaymentInnovation/CPC.aspx>

### Information on:

- CPC 2020 program year
- CPC enrollment
- CPC payment
- CPC requirements
- CPC reporting
- CPC provider webinars

Don't Forget to Signup for our CPC Listserv  
to receive all the important  
communication for the 2020 program year

#### SIGNUP FOR CPC COMMUNICATIONS

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# QUESTIONS?

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*If you have any questions, you will need to contact our provider assistance team via the IVR at, 1-800-686-1516, option 5. You must enter two of the following: tax ID, 7-digit Medicaid ID, or NPI in order to authenticate and speak with a representative*

