Ohio | Department of Medicaid
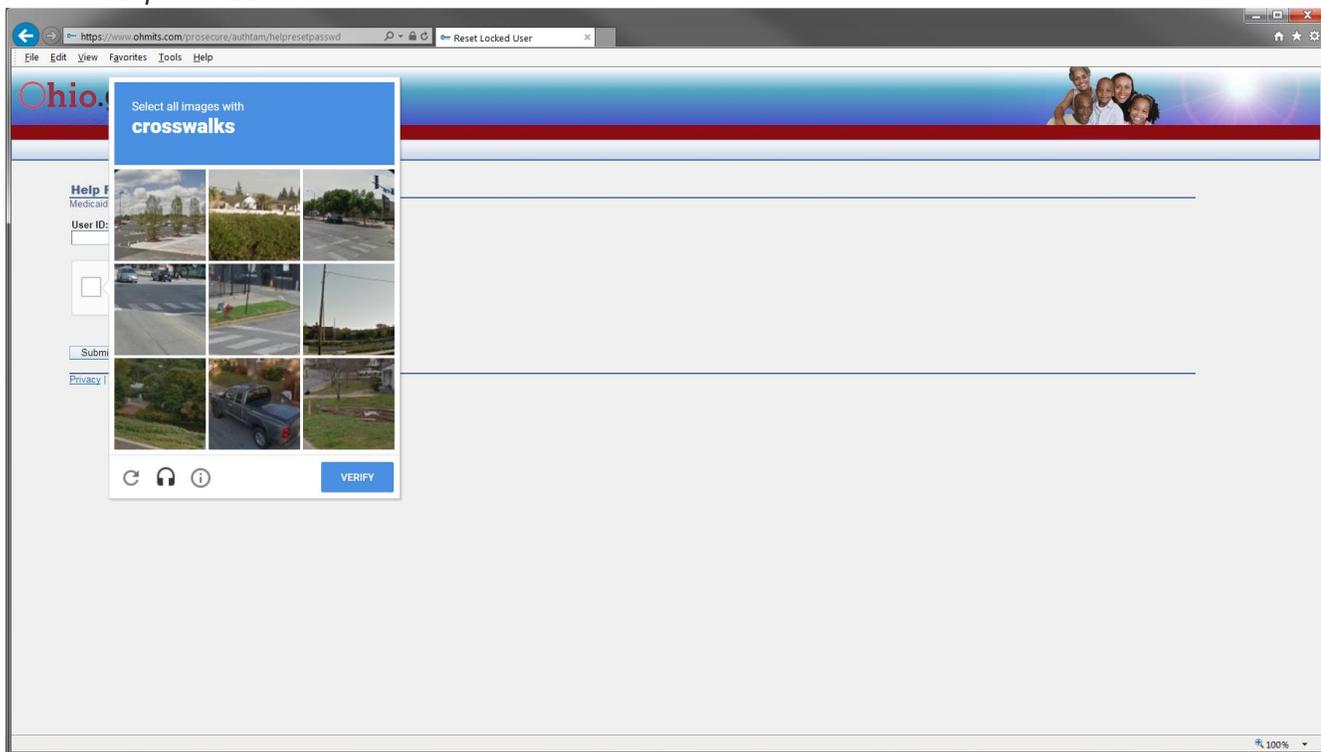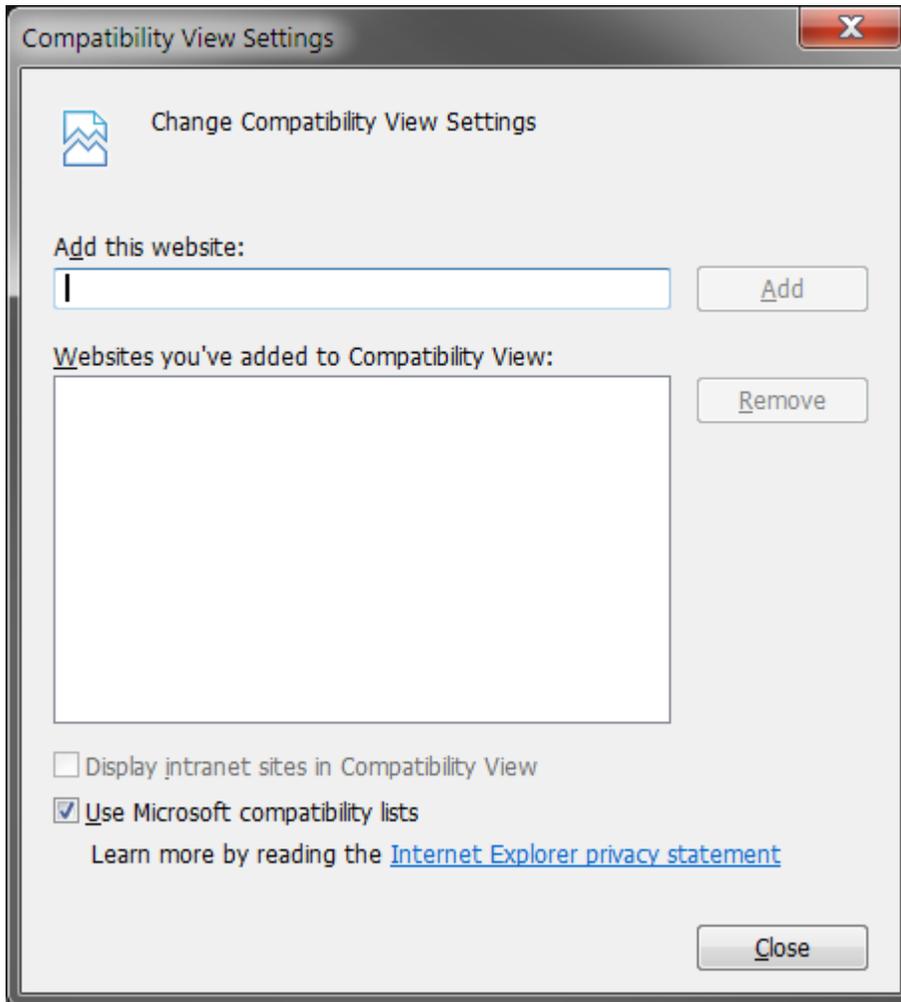
Notes for new www.ohmits.com captcha

1. This replaces the previous Google Captcha which was set to expire on March 31, 2018
2. Works on all main browsers. Those tested include:
   a. Internet Explorer 11- Windows only
   b. Google Chrome (Both Mac OSX and Windows)
   c. Mozilla Firefox (Both Mac OSX and Windows)
   d. Safari- Mac OSX

Only known issue is if Compatibility mode is enabled on Windows browsers, either at the application level or globally by group policy, etc., this will prevent Google Captcha from displaying correctly.

Internet Explorer 11.096

The resolution is to disable Compatibility Mode across all Windows browsers.For local, individual PCs, this is accomplished by opening a window in Internet Explorer, Selecting Tools and pulling the drop down to select Compatibility View settings. Make certain https://www.ohmits.com is not listed.

Compatibility View Settings

Change Compatibility View Settings

Add this website:

[   ]   [Add]

Websites you've added to Compatibility View:

[   ]   [Remove]

☐ Display intranet sites in Compatibility View
☑ Use Microsoft compatibility lists

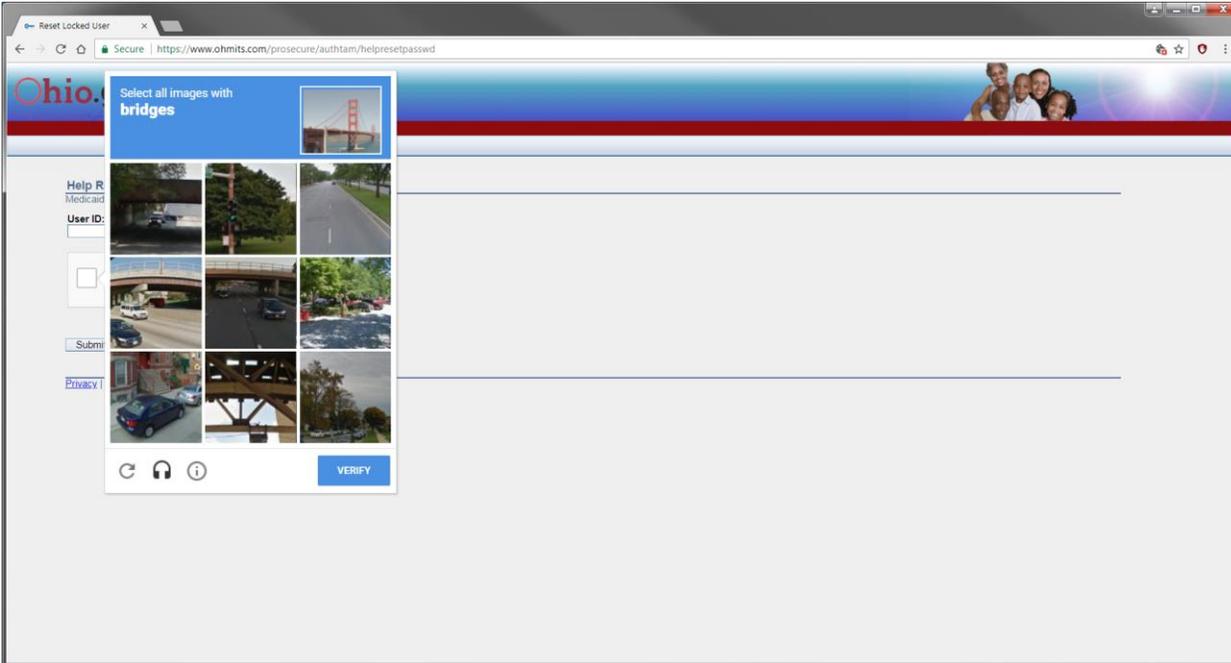Learn more by reading the Internet Explorer privacy statement

[Close]

We have **not** tested the breadth of plugins, extensions, etc. available for each browser but would anticipate some conflict with those that filter or block website content (ad blockers, Ghostery, etc.). It is best to disable any non-standard browser plugin/extension to avoid potential conflicts.

IMPORTANT- Similarly, if a provider is using an automated log in script/ bot, then Captcha will fail. That is the correct function as the whole point of Captcha is to confirm a human is logging in, not an automated script.

Screenshots of Windows version of Chrome and Firefox

Google Chrome 64.03

Firefox 52.6 Enterprise Release