Q & A Webinars
ODM and Sandata have hosted monthly webinar topics on various topics over the past year. Q&A sessions at the end have become very beneficial to providers to answer questions they may have about the EVV program that are not related to the webinar topic. Five webinar Q&A sessions are being offered starting in early March. Each webinar will be an open question and answer session for one hour to allow providers, individuals, and other stakeholders time to ask questions in the Q&A feature in the Zoom meeting. The EVV team will answer as many questions as possible in the available time. If questions remain at the end of the webinar, the questions can be directed to the EVV inbox at EVV@medicaid.ohio.gov. Please click on the below links to register for the webinars you wish to attend.

<table>
<thead>
<tr>
<th>Webinar</th>
<th>Date/Time</th>
<th>Link to Register</th>
</tr>
</thead>
<tbody>
<tr>
<td>ODM EVV Open Q&amp;A Session</td>
<td>Monday, March 2, 2020 2:00pm – 3:00pm</td>
<td>Register</td>
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<tr>
<td>ODM EVV Open Q&amp;A Session</td>
<td>Monday, March 16, 2020 2:00pm – 3:00pm</td>
<td>Register</td>
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<tr>
<td>ODM EVV Open Q&amp;A Session</td>
<td>Monday, March 30, 2020 2:00pm – 3:00pm</td>
<td>Register</td>
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<tr>
<td>ODM EVV Open Q&amp;A Session</td>
<td>Monday, April 13, 2020 2:00pm – 3:00pm</td>
<td>Register</td>
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<tr>
<td>ODM EVV Open Q&amp;A Session</td>
<td>Monday, April 27, 2020 2:00pm – 3:00pm</td>
<td>Register</td>
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</tbody>
</table>

Below are the details to the most recent webinars with the links.

**Setting Up Your Sandata EVV System**
This webinar is for providers who have already completed the required EVV training on the Sandata system and would like some extra review on how to get started in it. The webinar will review:
- Where you find your login credentials to the Sandata system
- Logging into the Sandata EVV system for the first time
- Setting up users
- Setting up clients
- Setting up employees (if applicable)

**Maintaining EVV Visits and Other Helpful Information**
This webinar will focus on how to maintain visits in the Sandata EVV system and how EVV visits are used in the claims process. Join this webinar to:
- Review how to clear exceptions on visits
- Learn how to adjust visits
- Learn more about how claims for EVV services are matched to EVV visits
- Review talking points when discussing EVV with individuals who receive EVV-eligible services

**Past Webinar Presentations and Corresponding Slides**

- Setting Up Your Sandata EVV System Webinar
- Setting Up Your Sandata EVV System Webinar Presentation
- Maintaining EVV Visits and Other Helpful Information Webinar
- Maintaining EVV Visits and Other Helpful Information Webinar Presentation
- Building Blocks for Accessing EVV - Webinar
- Building Blocks for Accessing EVV - Presentation
- EVV Phase 2: Key Things to Know with Q&A Webinar
- EVV Phase 2: Key Things to Know Slides
- EVV Reports Video - Supporting the Claims Process Webinar
- EVV Reports - Supporting the Claims Process Slide Presentation
- Direct Care Worker Training Video – SMC/TVV
- EVV Provider Refresher Training- Visit Maintenance and Reports
- Alternate EVV Information Webinar – 10/22/2019
- Alternate EVV Informational Webinar – 10/22/2019 Slides
- Alternate EVV Webinar Training
- Alternate EVV Webinar Training Slides

*Please note, these webinars are not a replacement for the required EVV training and educational credits are not offered.*