EVV Phase 3

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What is EVV?

• Electronic Visit Verification (EVV) is a tool for electronically capturing point-of-service information for certain home and community-based services.

• Congress established requirement for all states to use EVV, in accordance with the 21st Century Cures Act.

  » Failure to meet these deadlines results in reduction of Federal Financial Participation for those services.
Ohio Medicaid EVV Vendor

• Sandata Technologies is Ohio Department of Medicaid’s (ODM) vendor
  » The Sandata system is provided by Ohio Medicaid at no cost to providers or individuals.

• GPS-based system with telephony and manual visit entry as alternative data collection methods
  » Ohio only uses GPS to record the provider’s location at the start and end of the visit.
What are the benefits to ODM Stakeholders?

• Promote quality outcomes for Individuals (Quality of Care)

• Reduce billing errors and improve payment accuracy (Program Integrity)

• Single statewide solution

  » All payers (DODD, ODA and Managed Care Organizations)
Timeline

• 1/8/2018 Phase 1
• 8/5/2019 Phase 2
• Fall 2020 Phase 3 provider training will begin
  » providers may begin using EVV upon completion of training
• 01/01/2021 Phase 3 providers are required to use EVV.
• Edits will post to claims and claims will not be denied until a date TBD.
What Services are included in Phase 3?

• Participant Directed Aide Services
  » MyCare Ohio
  » ODA
  » DODD
  » Ohio Home Care Waiver (once implemented)

• Home Health Therapies
  » Physical Therapy (G0151)
  » Occupational Therapy (G0152)
  » Speech Therapy (G0153)
What does participant directed mean?

• It is an alternative to traditionally delivered and managed services that:

  » promotes personal choice and control over the delivery of services and

  » participants may make decisions based upon program guidelines to recruit, hire, train and supervise the people who deliver their services.
Financial Management Services (FMS)

FMS’s may:

• Support members in managing their waiver services.
• Provide individuals with an employer packet
• Train case managers and individuals enrolled on waiver services on contents of the packet.
• Review time sheets and processes provider payroll.
• Report payroll errors to the participant and case manager and works with them to resolve
Training Workstream

- New providers will have access to the full EVV training that will include the new services
- Existing providers already using EVV will receive refresher training on the EVV system, with a focus on the new functionality
- Focused training for the Participant-Directed Program
Resources for Providers and Individuals

All questions regarding EVV should be directed to:

Ohio Medicaid EVV Web Page:
http://medicaid.ohio.gov/INITIATIVES/Electronic-Visit-Verification

EVV Mailbox
EVV@medicaid.ohio.gov

EVV Policy Mailbox
EVVPolicy@medicaid.ohio.gov

EVV Provider Help Desk
1-855-805-3505