

EVV Phase 3

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What is EVV?

- Electronic Visit Verification (EVV) is a tool for electronically capturing point-of-service information for certain home and community-based services.
- Congress established requirement for all states to use EVV, in accordance with the 21st Century Cures Act
 - » Failure to meet these deadlines results in reduction of Federal Financial Participation for those services

Ohio Medicaid EVV Vendor

- Sandata Technologies is Ohio Department of Medicaid's (ODM) vendor
 - » The Sandata system is provided by Ohio Medicaid at no cost to providers or individuals.
- GPS-based system with telephony and manual visit entry as alternative data collection methods
 - » *Ohio only uses GPS to record the **provider's** location at the start and end of the visit.*

What are the benefits to ODM Stakeholders?

- Promote quality outcomes for Individuals (Quality of Care)
- Reduce billing errors and improve payment accuracy (Program Integrity)
- Single statewide solution
 - » All payers (DODD, ODA and Managed Care Organizations)

Timeline

- 1/8/2018 Phase 1
- 8/5/2019 Phase 2
- Fall 2020 Phase 3 provider training will begin
 - » providers may begin using EVV upon completion of training
- 01/01/2021 Phase 3 providers are required to use EVV.
- Edits will post to claims and claims will not be denied until a date TBD.

What Services are included in Phase 3?

- Participant Directed Aide Services
 - » MyCare Ohio
 - » ODA
 - » DODD
 - » Ohio Home Care Waiver (once implemented)
- Home Health Therapies
 - » Physical Therapy (G0151)
 - » Occupational Therapy (G0152)
 - » Speech Therapy (G0153)

What does participant directed mean?

- It is an alternative to traditionally delivered and managed services that:
 - » promotes personal choice and control over the delivery of services and
 - » participants may make decisions based upon program guidelines to recruit, hire, train and supervise the people who deliver their services.

Financial Management Services (FMS)

FMS's may:

- Support members in managing their waiver services.
- Provide individuals with an employer packet
- Train case managers and individuals enrolled on waiver services on contents of the packet.
- Review time sheets and processes provider payroll.
- Report payroll errors to the participant and case manager and works with them to resolve

Training Workstream

- New providers will have access to the full EVV training that will include the new services
- Existing providers already using EVV will receive refresher training on the EVV system, with a focus on the new functionality
- Focused training for the Participant-Directed Program

Resources for Providers and Individuals

All questions regarding EVV should be directed to:

Ohio Medicaid EVV Web Page:

<http://medicaid.ohio.gov/INITIATIVES/Electronic-Visit-Verification>

EVV Mailbox

EVV@medicaid.ohio.gov

EVV Policy Mailbox

EVVPolicy@medicaid.ohio.gov

EVV Provider Help Desk

1-855-805-3505