

December 2, 2016

Dear Provider:

In late 2017, the Ohio Department of Medicaid (ODM) will require Medicaid providers of many home and community-based services to use Electronic Visit Verification (EVV). EVV is an electronic-based system that verifies when provider visits occur and documents the precise time services begin and end. It ensures that individuals receive their medically necessary services.

The services to be included in EVV are those billed directly to Medicaid, including State Plan Home Health Aide, State Plan Home Health Nursing, Private Duty Nursing (PDN), Ohio Home Care Waiver Nursing, Ohio Home Care Waiver Personal Care Aide, Home Care Attendant, and RN Assessment.

ODM has contracted with [Sandata Technologies LLC](#) to deliver the EVV system, as well as to provide system orientation and training to providers. Although you are required to participate, there is no cost for the EVV system to you or the individual receiving services. In addition, there will be no change in the claims submittal process.

Benefits of the EVV system include:

- Helps providers track individual worker's activity, reducing the likelihood of errors or fraud
- Increases efficiency because tracking is automated and claims submission is cleaner
- Improves quality of care by making workers' activities transparent and measurable.

Sandata will collect information from you through a survey to support ODM's EVV implementation and training activities. Your input is vital in helping us to design an effective system. Please complete this survey by December 16, 2016.

Please access the survey at https://www.surveymonkey.com/r/ODM_EVV_Provider_Survey .

Information and updates about EVV are at <http://medicaid.ohio.gov/INITIATIVES/ElectronicVisitVerification.aspx>. We encourage you to visit the website often for the latest EVV news.

We look forward to working with you on a successful EVV program. If you have questions about EVV or the survey, please contact the ODM Provider Relations Line at 1 (800) 686-1516.

Sincerely,

Ohio Department of Medicaid