



June 10, 2020

Dear Provider:

In September 2020, the Ohio Department of Medicaid (ODM) is implementing Phase 3 of the Electronic Visit Verification (EVV) program. The services included in this phase are Home Health Therapies and Participant Directed Services (PDS) across payers and programs. The EVV system is electronic based and verifies when provider visits occur. EVV documents the time services begin and end. It also helps us make sure individuals receive their medically necessary services. If you would like to learn more about EVV in Ohio Medicaid, please visit www.medicaid.ohio.gov/evv.

The 21st Century Cures Act requires the state Medicaid program to implement EVV for personal care and home health services. This means that providers of impacted services must use EVV to record the start and end of their visits. Failure to do so by the January 1, 2021 will result in reduced federal funding for home and community-based services. ODM and its partners (the Ohio Department of Aging, the Ohio Department of Developmental Disabilities and the Medicaid managed care organizations) have already put EVV in place for most required services. Phase 3 will complete the work to meet the requirements of the Cures Act.

ODM contracted with Sandata Technologies, LLC for its EVV system. This includes training and 24/7 technical support for providers. There is no cost to the provider or to the individuals receiving services for the Sandata EVV system. The process used to submit claims for the services you provide will not change as a result of EVV.

More information about EVV and related training will be coming in the following weeks. If you have questions about EVV, please contact ODM at EVV@medicaid.ohio.gov.

Sincerely,

Ohio Department of Medicaid