Ohio | Department of Medicaid

MVV Client Search Configuration Change- 2/22/18

As of February 22, 2018, Mobile Visit Verification will include an additional search option for finding a client when starting a visit. This training supplement provides instructions on how to access that information.

Note:

This page is a supplement to the EVV Training Manuals that are listed under the *Training for Providers* section of the ODM EVV website. Insert this page <u>after</u> **page 6-8 of the EVV Agency Training Manual**. Insert this page <u>after</u> **page 5-8 of the EVV Non-Agency Training Manual**.

With this change, when the Direct Care Worker is successfully logged into the MVV device, they can now tap the Search Client field and search for a Client by:

1. Entering the **Client's Medicaid ID**

   OR

2. Entering the **Client's EVV ID.** *The client's EVV ID is the ID that is assigned to the client by Sandata when a provider enters the client into the EVV portal. It can easily be found on the Active Clients Report in the EVV portal. This is also the same Client ID that is used to log a visit for the client using telephony.*

* The ability to search by Medicaid ID has been available since the EVV program went live on 1/8/18. The ability to search for a client by the Client's EVV ID was added on 2/22/18.