



## Contact Information

- If you have technical questions, need help with a device, or general EVV maintenance: EVV Provider Hotline at **855-805-3505** or email [ODMCustomerCareEmail@sandata.com](mailto:ODMCustomerCareEmail@sandata.com). (Please include your phone number)
- If you need help with your MITS account, billing, or if you have questions regarding updating your contact information: ODM Provider Assistance at **800-686-1516**
- If you have questions or concerns about EVV: EVV Unit at **614-705-1082** or email [EVV@medicaid.ohio.gov](mailto:EVV@medicaid.ohio.gov).
- If you have questions about the rules pertaining to EVV: EVV Policy at [EVVPolicy@medicaid.ohio.gov](mailto:EVVPolicy@medicaid.ohio.gov).
- Have a question about applying for Ohio Medicaid? Are you enrolled and need to find a provider in your area? Get connected by calling our toll-free phone number: **800-324-8680**.
- For Phase 1 letters translated in languages other than English please call the ODM translation line at **234-863-4774**.
- To report Medicaid fraud call 800-282-0515 or email at [medicaidfraud@medicaid.ohio.gov](mailto:medicaidfraud@medicaid.ohio.gov)