

Ohio Nursing Facility Based Waiver Programs Adult Day Service Reopening

Effective September 21, 2020, all facilities providing adult day care services (ADS) and senior centers are permitted to reopen within the State, in accordance with requirements of the [August 31, 2020, Director's Order](#) on the Opening of Adult Day Care Services and Senior Centers, so long as all safety standards are met. Companion guidance documents for all Senior and Adult Day Centers can be located [here](#). Additional reopening guidance including frequently asked questions (FAQ) and testing can be found [here](#). Services may resume as early as September 21, 2020. The purpose of this document is to outline the process of coordination for the ADS service provided through the Ohio Home Care (OHC), MyCare Ohio and PASSPORT waiver programs.

Provider Assessment of Capacity

ADS providers must refer to all guidance issued, ensure ability to meet all established guidelines and determine their individual capacity and timelines for resumption of the ADS.

Areas recommended for consideration of provider capacity and timeline of resumption of ADS include:

- A. Development of process and policies that demonstrate compliance with the following:
 - o [August 31, 2020 Director's order](#)
 - o [Guidelines for reopening requirements](#), including testing protocols
 - o Compliance with all applicable Ohio Administrative Code (OAC) regulations
- B. Staffing
 - o Staffing includes the requirement of availability of a nurse for all ADS programs, in accordance with [OAC 173-39-02.1](#) and [OAC 5160-46-04](#)
- C. Transportation capacity
- D. Acuity level of individuals able to be served (including capacity to serve individuals with high levels of physical or supervisory needs)
- E. Anticipated restart date

State Survey of ADS Providers Regarding Anticipated Reopening and Capacity

ADS providers submitted responses to a State survey with information outlining initial capacity and anticipate start dates. This information will be shared with the Case Management Agencies (CMA). Following this initial assessment of ADS reopening capacity, ongoing communication of new referrals and ability to serve will resume. New referrals will be permitted.

Case Management Activities

Referrals

Once capacity is established and the information is communicated to the CMAs, the CMAs will review caseloads to determine appropriateness of conversations with individuals regarding interest in pursuing ADS in-person* attendance. If individuals choose to access or resume ADS services at the provider facility, referrals will be made to the ADS center, per typical processes. Provider acceptance of any referral may only be made if the provider has assessed the individual's needs and the provider has

determined they can successfully meet the individual's needs in accordance with the August 31, 2020, Director's order, ODH and ODA guidelines for reopening, and program service requirements (as specified in the waiver program in which the individual is enrolled).

*Please note, telephonic and in-home ADS will continue to be options for individuals through the emergency period for individuals whose needs are met through this avenue. Additionally, the CMA may authorize a combination of telephonic, in-home, and facility-based ADS as appropriate and based on the needs and preferences of the individual. When authorizing services, the CMA must ensure there isn't a duplication of services.

Contact

The CMA will contact individuals authorized to receive ADS within one calendar week of the start of service date to ensure the service is being provided as authorized and meets the individual's needs. A second follow-up will be required thirty calendar days following the start of services. Adjustments to the PCSP will be made accordingly.

Should a provider determine inability to meet an individual's needs after acceptance of a referral, the CMA must be notified immediately to ensure case management activities necessary to meet any outstanding health and safety needs may be initiated.

Provider Oversight Activities

ODA, ODM or their designees may request documentation supporting provider compliance with the August 31, 2020, Director's order, ODA guidelines and applicable Ohio Administrative Code regulations at any time. Providers must submit evidence of compliance to the requesting entity in accordance with applicable provider oversight regulations.