### What is Measured in Each Performance Area?

Ohio Medicaid evaluates each plan on the following:

**Getting Care**
- How well the plan provides members with access to care
- If members report they can get the care they need, when they need it

**Doctors’ Communication and Service**
- How happy members are with their doctors
- If members feel their doctors communicate well
- If members report their doctors involve them in decisions about their care

**Keeping Kids Healthy**
- If children receive care needed to stay healthy, such as immunizations, well-child visits, and dental visits

**Living with Illness**
- How well the plan provides care and services to help people manage illnesses, such as diabetes, high blood pressure, asthma, and depression

**Women’s Health**
- If women receive tests that screen for female cancers and diseases
- If women receive care before and after their babies are born
Choosing a Medicaid Managed Care Plan

There are many things to think about when choosing a plan for you and your family. Here are some questions to ask yourself before you pick a plan:

» Which plans have all or most of the doctors and hospitals my family and I visit?

» Which plans have doctors with office hours and locations that are convenient for my family and me?

» Which plans offer extra services that I need or want (like health and wellness programs, extra help for pregnant women, and more transportation choices)?

» How do the plans cover my medications?

» How well did the plans perform in each section of this report card?

You may have other questions or concerns that are important to you. You can contact the plans using the information below. They can tell you which providers and extra services they offer. You can also use the Medicaid Provider Search tool at www.ohiomh.com to find out which providers each plan offers.

| Buckeye Health Plan     | 1-866-246-4358                      | www.buckeyehealthplan.com |
| CareSource              | 1-800-488-0134                      | www.caresource.com        |
| Molina Healthcare       | 1-800-642-4168                      | www.molinahealthcare.com  |
| Paramount Advantage     | 1-800-462-3589                      | www.paramountadvantage.org|
| UnitedHealthcare Community Plan | 1-800-895-2017        | www.uhccommunityplan.com |

Information as of June 2015

The Ohio Department of Medicaid is an equal opportunity employer and service provider.