

Ohio

Department of Medicaid

fact sheet

OVERVIEW

Managed Care Plans (Plans) are health insurance companies that contract with many different types of medical providers and health care facilities to offer Ohioans health care services.

Plans help to establish relationships between providers and patients who together can develop coordinated treatment. Services are provided in an environment that is best for positive health outcomes, and reduces unnecessary hospital stays and emergency room visits.

Ohio's Managed Care Program also ensures individuals have access to a primary care provider who helps them focus on preventive care and encourages them to use health care services in the best and most cost-effective ways.

OHIO MEDICAID MANAGED CARE

Ohio Medicaid contracts with managed care plans to improve Ohioans' access to health care services. The program allows for improved health outcomes and helps Medicaid more accurately predict the cost of health care coverage.

A CLOSER LOOK AT MEDICAID MANAGED CARE:

ENROLLMENT

Most Ohioans enrolled on Medicaid must choose a plan after becoming eligible for benefits. Enrollment in a plan is completed on average within 15 to 45 days after an individual has made their choice.

Individuals do not have to postpone medical services while they wait for their managed care enrollment to take effect. They are immediately covered by their regular Medicaid card for all services provided under Ohio Medicaid.

After picking the managed care plan of their choice, individuals will receive a permanent ID card from their plan. Individuals who are required to enroll, but do not pick a plan will be automatically enrolled.

ADDITIONAL SERVICES

Each plan provides additional services not usually offered through regular Medicaid:

- » care management
- » access to a 24-hour nurse hotline
- » online provider directory
- » member handbook
- » grievance resolution system
- » member services
- » preventive care reminders
- » health education materials & activities

Each plan has the option to provide more benefits, including: extra transportation options, longer office hours, and other incentives. Extra benefits vary by Plan.

OHIO'S MANAGED CARE PLANS



For more information about enrollment and choosing a plan:

Call the Ohio Medicaid Consumer Hotline at (800) 324-8680 or go online: www.ohiomh.com