



Department of Medicaid

John R. Kasich, Governor

John B. McCarthy, Director

Hospital Handbook Transmittal Letter (HHTL) 3352-16-03

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**TO: All Hospital Providers
Directors, County Departments of Job and Family Services**

FROM: John B. McCarthy, Director

SUBJECT: Appeals and Utilization Reviews for Hospital Services

Summary

This Hospital Handbook Transmittal Letter (HHTL) provides information pertaining to appeals and utilization reviews for hospital services.

Ohio Administrative Code (OAC) rules 5160-2-07.12, "Appeals and reconsideration of departmental determinations regarding hospital inpatient and outpatient services" and 5160-2-07.13, "Utilization control," have been amended to update the respective rule bodies to reflect updates pertaining to appeals and utilization review for hospital services. The effective date of these changes is February 15, 2016.

Rule Changes

Rule 5160-2-07.12, "Appeals and reconsideration of departmental determinations regarding hospital inpatient and outpatient services," sets forth the process for appealing the results of a final fiscal audit and requesting reconsideration after a utilization review of inpatient or outpatient hospital services.

Changes:

- The Department or its medical review entity will issue notice to providers of an incomplete request for reconsideration of a utilization review. The notice will give the provider two business days to submit the missing documentation.
- Updates to references to outdated administrative code were made throughout the rule.
- Language was rearranged for improved readability.

Rule 5160-2-07.13, "Utilization control," sets forth the nature and timelines of utilization reviews conducted on inpatient and outpatient hospital services.

Changes:

- Utilization reviews will be conducted in accordance with section 5164.57 of the Ohio Revised Code.
- The sample size requirement of retrospective reviews has been updated.
- Language was added regarding recovery of payments for professional services that are associated with a recouped hospital payment that is not eligible for resubmission due to the results of a utilization review.

Access to Rules and Related Material

Stakeholders who want to receive notification when ODM original or final files a rule package may visit JCARR's RuleWatch at www.rulewatchohio.gov where an account can be created to be notified of rule actions by rule number or department.

Stakeholders can subscribe to receive notification when a clearance or BIA is posted for public comment on the Ohio Business Gateway here:

<http://business.ohio.gov/reform/enotify/subscription.aspx>

The main web page of the ODM includes links to valuable information about its services and programs; the address is <http://medicaid.ohio.gov/>.

Information about hospital payment policies is available on the 'Fee Schedule and Rates' web page, which may be accessed through the main ODM web page (Providers > Fee Schedule and Rates).

Additional Information

Questions pertaining to this letter should be addressed to:

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or

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