



Department of
Job and Family Services

John R. Kasich, Governor
Michael B. Colbert, Director

***OHIO
MANAGED CARE
ENROLLMENT CENTER***

**COVERED FAMILY AND CHILDREN (CFC)
HEALTH CARE PLAN
ENROLLMENT SUMMARY**

FOR

**THE OHIO MEDICAID MANAGED CARE
ENROLLMENT PROGRAM**

Reflects June 01, 2011 Effective Period

SUBMITTED JUNE 03, 2011

OHIO MEDICAID MANAGED CARE ENROLLMENT CENTER SUMMARY

Introduction

The Ohio Department of Job and Family Services (ODJFS) operates the Ohio Medicaid Managed Care program in all eighty-eight Ohio counties. ODJFS currently contracts with seven managed care plans (MCPs), licensed as health insuring corporations through the Ohio Department of Insurance. The MCPs provide all Medicaid-covered services, assure access to quality health care, emphasize preventive care, and provide case management services to Healthy Start, Healthy Families eligibles (Ohio Works First [OWF], Healthy Start including SCHIP, and Low Income Families) and certain ABD eligibles (Aged, Blind or Disabled).

County-based outreach/education and MCP enrollment services for eligibles in all counties are the responsibility of the Medicaid Managed Care Enrollment Center Contractor, currently Automated Health Systems, and (AHS). Eligibles can access the MCEC and enrollment services by phone, face to face, internet or by mail.

Eligibles in the above categories residing in **Mandatory** counties must select an MCP or be assigned to one. In the interest of continuity of care, assignment in mandatory counties is based on available previous MCP or Medicaid fee-for-service (FFS) utilization history.

MCP members in mandatory counties may change MCPs during their initial three months of membership, or during an open enrollment month.

The following monthly enrollment reports summarize MCEC data by enrollment **method** (by phone, face to face, or by mail), by enrollment **type** (FFS to MCP, MCP to MCP), in statewide, region, county and MCP formats.

Questions about the enrollment summary or individual reports should be directed to Jim Poremba, Managed Care Enrollment, Bureau of Consumer and Operational Support at 614.466.4693, option 1, or by e-mail at Jim.Poremba@jfs.ohio.gov.

Ohio Health Care Plan Enrollment Summary
Effective Date: 06/01/2011

Total Statewide Health Care Plan Enrollment* Transactions:

STATEWIDE HEALTH CARE PLAN ENROLLMENT
By METHOD By TYPE

Method as a Percentage of Type

ENROLLMENT METHOD	ENROLLMENT TYPE				TOTAL	
	FFS TO MCP		MCP TO MCP			
PHONE	3414	58%	576	97%	3990	61%
FACE TO FACE/FIELD STAFF	42	1%	3	0%	45	1%
MAIL	6	0%	4	1%	10	0%
WEBSITE	196	3%	10	2%	206	3%
CALL CAMPAIGN	2272	38%	0	0%	2272	35%
TOTAL	5930	100%	593	100%	6523	100%

STATEWIDE HEALTH CARE PLAN ENROLLMENT
By METHOD By TYPE

Type as a Percentage of Method

ENROLLMENT METHOD	ENROLLMENT TYPE				TOTAL	
	FFS TO MCP		MCP TO MCP			
PHONE	3414	86%	576	14%	3990	100%
FACE TO FACE/FIELD STAFF	42	93%	3	7%	45	100%
MAIL	6	60%	4	40%	10	100%
WEBSITE	196	95%	10	5%	206	100%
CALL CAMPAIGN	2272	100%	0	0%	2272	100%

FFS equals Fee For Service

MCP equals Managed Care Plan

*Enrollment is defined as any eligible- or consumer-initiated transaction through the Managed Care Enrollment Center (MCEC). In case of eligibles or consumers who request more than one enrollment transaction in a reporting period, only the last transaction processed by the MCEC is reported. Assignments are not included in Enrollment, since assignments are not eligible- or consumer-initiated.

Ohio Health Care Plan Enrollment Summary
 Effective Date: 06/01/2011

HEALTH CARE PLAN ENROLLMENT* TYPE
 By MANAGED CARE PLAN
 MCP and Region as a Percentage of Type

MCP and Region	FFS to MCP		MCP to MCP	
AmeriGroup				
South West Region	255		10	
West Central Region	62		1	
Total	317	3%	11	1%
Buckeye Community Health Plan				
East Central Region	396		25	
North West Region	459		33	
Total	855	8%	58	8%
CareSource				
Central Region	1402		113	
East Central Region	763		89	
North East Region	1158		43	
North East Central Region	355		10	
South East Region	408		36	
South West Region	1375		90	
West Central Region	1125		151	
Total	6586	63%	532	73%
Molina Health				
Central Region	718		43	
South East Region	153		5	
South West Region	150		2	
West Central Region	143		14	
Total	1164	11%	64	9%
Paramount				
North West Region	677	6%	26	4%
United Health Care				
East Central Region	212		17	
North East Central Region	154		3	
South East Region	130		12	
Total	496	5%	32	4%
Well Care				
North East Region	421	4%	10	1%
Total Mandatory Counties	10516	100%	733	100%

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Ohio Health Care Plan Enrollment Summary
 Effective Date: 06/01/2011

HEALTH CARE PLAN ENROLLMENT* TYPE
 By REGION
 Region and MCP as a Percentage of Type

Region/County and MCP	FFS to MCP	MCP to MCP	MCP to FFS
Central Region			
CareSource	1402	66%	113
Molina	718	34%	43
Total	2120	100%	156
East Central Region			
Buckeye Community	396	29%	25
CareSource	763	56%	89
United Health Care	212	15%	17
Total	1371	100%	131
North East Region			
CareSource	1158	73%	43
Well Care	421	27%	10
Total	1579	100%	53
North East Central Region			
CareSource	355	70%	10
United Health Care	154	30%	3
Total	509	100%	13
North West Region			
Buckeye Community	459	40%	33
Paramount	677	60%	26
Total	1136	100%	59
South East Region			
CareSource	408	59%	36
Molina Health	153	22%	5
United Health Care	130	19%	12
Total	691	100%	53
South West Region			
Amerigroup	255	14%	10
CareSource	1375	77%	90
Molina Health	150	9%	2
Total	1780	100%	102
West Central Region			
Amerigroup	62	5%	1
CareSource	1125	84%	151
Molina Health	143	11%	14
Total	1330	100%	166
Total Mandatory	10516		733

*Enrollment is defined as any eligible- or consumer-initiated transaction through the Managed Care Enrollment Center (MCEC). In case of eligibles or consumers who request more than one enrollment transaction in a reporting period, only the last transaction processed by the MCEC is reported. Assignments are not included in Enrollments, since assignments are not eligible- or consumer-initiated.

Data Source: Automated Health Systems

Ohio Health Care Plan Enrollment Summary

Effective Date: 06/01/2011

Total Statewide Health Care Plan Assignment Transactions:

ASSIGNMENT BY REGION

MANDATORY REGIONS

	Central Region	East Central Region	North East Region	North East Central Region	North West Region	South East Region	South West Region	West Central Region	Total
Voluntary MCP Enrollments	2276	1502	1632	522	1195	744	1882	1496	11249
Assignments	2120	1250	1782	548	907	889	1260	819	9575
Total	4396	2752	3414	1070	2102	1633	3142	2315	20824

MCP equals Managed Care Plan

Voluntary MCP enrollments include consumers who were on FFS and selected an MCP (FFS to MCP)
or changed MCPs (MCP to MCP)

Assignments occur when consumers do not make a health care enrollment.

Ohio Health Care Plan Enrollment Summary

Effective Date: 06/01/2011

VOLUNTARY ENROLLMENTS AND ASSIGNMENTS
By REGION By MCP

Region and MCP	FFS to MCP	MCP to MCP	Total Voluntary Enrollments	Assignments	Total	Percentage
Central Region						
CareSource	1402	113	1515	1008	2523	57%
Molina Health	718	43	761	1112	1873	43%
Total	2120	156	2276	2120	4396	100%
East Central Region						
Buckeye Community	396	25	421	529	950	35%
CareSource	763	89	852	229	1081	39%
United Health Care	212	17	229	492	721	26%
Total	1371	131	1502	1250	2752	100%
North East Region						
CareSource	1158	43	1201	889	2090	61%
Well Care	421	10	431	893	1324	39%
Total	1579	53	1632	1782	3414	100%
North East Central Region						
CareSource	355	10	365	268	633	59%
United Health Care	154	3	157	280	437	41%
Total	509	13	522	548	1070	100%
North West Region						
Buckeye Community	459	33	492	448	940	45%
Paramount	677	26	703	459	1162	55%
Total	1136	59	1195	907	2102	100%
South East Region						
CareSource	408	36	444	278	722	44%
Molina Health	153	5	158	359	517	32%
United Health Care	130	12	142	252	394	24%
Total	691	53	744	889	1633	100%
South West Region						
Amerigroup	255	10	265	559	824	26%
CareSource	1375	90	1465	153	1618	52%
Molina Health	150	2	152	548	700	22%
Total	1780	102	1882	1260	3142	100%
West Central Region						
Amerigroup	62	1	63	264	327	14%
CareSource	1125	151	1276	182	1458	63%
Molina Health	143	14	157	373	530	23%
Total	1330	166	1496	819	2315	100%
Total Mandatory	10516	733	11249	9575	20824	

FFS equals Fee For Service

MCP equals Managed Care Plan

In Mandatory Counties, voluntary enrollments include consumers who were of FFS and selected an MCP (FFS to MCP) or changed MCPs (MCP to MCP)

Data Source: Automated Health Systems

Ohio Health Care Plan Enrollment Summary

Effective Date: 06/01/2011

VOLUNTARY ENROLLMENTS AND ASSIGNMENTS
By REGION By COUNTY By MCP

County and MCP	FFS to MCP	MCP to MCP	Total Voluntary Enrollments	Assignments	Total
Central Region					
Crawford					
CareSource	38	30	68	3	71
Molina Health	21	0	21	78	99
Total	59	30	89	81	170
Delaware					
CareSource	43	1	44	33	77
Molina Health	35	12	47	43	90
Total	78	13	91	76	167
Fairfield					
CareSource	90	9	99	59	158
Molina Health	55	0	55	61	116
Total	145	9	154	120	274
Fayette					
CareSource	28	7	35	29	64
Molina Health	10	0	10	28	38
Total	38	7	45	57	102
Franklin					
CareSource	663	26	689	460	1149
Molina Health	345	18	363	442	805
Total	1008	44	1052	902	1954
Hocking					
CareSource	6	6	12	28	40
Molina Health	23	2	25	31	56
Total	29	8	37	59	96
Knox					
CareSource	30	0	30	14	44
Molina Health	9	2	11	24	35
Total	39	2	41	38	79
Licking					
CareSource	59	6	65	55	120
Molina Health	54	0	54	77	131
Total	113	6	119	132	251
Logan					
CareSource	47	5	52	22	74
Molina Health	23	0	23	64	87
Total	70	5	75	86	161
Madison					
CareSource	33	5	38	19	57
Molina Health	12	2	14	22	36
Total	45	7	52	41	93
Marion					
CareSource	45	3	48	42	90
Molina Health	22	1	23	36	59
Total	67	4	71	78	149
Morrow					
CareSource	34	0	34	7	41
Molina Health	11	0	11	26	37
Total	45	0	45	33	78
Perry					
CareSource	35	6	41	43	84
Molina Health	26	1	27	3	30
Total	61	7	68	46	114

County and MCP	FFS to MCP	MCP to MCP	Total Voluntary Enrollments	Assignments	Total
Pickaway					
CareSource	50	0	50	44	94
Molina Health	23	0	23	28	51
Total	73	0	73	72	145
Pike					
CareSource	21	0	21	23	44
Molina Health	6	1	7	24	31
Total	27	1	28	47	75
Ross					
CareSource	71	2	73	56	129
Molina Health	29	0	29	45	74
Total	100	2	102	101	203
Scioto					
CareSource	77	6	83	55	138
Molina Health	6	4	10	62	72
Total	83	10	93	117	210
Union					
CareSource	32	1	33	16	49
Molina Health	8	0	8	18	26
Total	40	1	41	34	75
Central Region Totals					
CareSource	1402	113	1515	1008	2523
Molina Health	718	43	761	1112	1873
Total	2120	156	2276	2120	4396
East Central Region					
Ashland					
Buckeye Community	13	0	13	23	36
CareSource	40	9	49	4	53
United Health Care	4	2	6	25	31
Total	57	11	68	52	120
Carroll					
Buckeye Community	15	2	17	16	33
CareSource	33	0	33	5	38
United Health Care	5	0	5	10	15
Total	53	2	55	31	86
Holmes					
Buckeye Community	5	0	5	9	14
CareSource	11	2	13	1	14
United Health Care	3	0	3	5	8
Total	19	2	21	15	36
Portage					
Buckeye Community	29	0	29	60	89
CareSource	61	5	66	32	98
United Health Care	41	3	44	48	92
Total	131	8	139	140	279
Richland					
Buckeye Community	15	0	15	55	70
CareSource	83	11	94	28	122
United Health Care	21	4	25	63	88
Total	119	15	134	146	280
Stark					
Buckeye Community	107	8	115	120	235
CareSource	189	29	218	46	264
United Health Care	47	0	47	104	151
Total	343	37	380	270	650

County and MCP	FFS to MCP	MCP to MCP	Total Voluntary Enrollments	Assignments	Total
Summit					
Buckeye Community	170	9	179	175	354
CareSource	228	22	250	73	323
United Health Care	64	4	68	166	234
Total	462	35	497	414	911
Tuscarawas					
Buckeye Community	11	5	16	46	62
CareSource	58	0	58	21	79
United Health Care	12	4	16	44	60
Total	81	9	90	111	201
Wayne					
Buckeye Community	31	1	32	25	57
CareSource	60	11	71	19	90
United Health Care	15	0	15	27	42
Total	106	12	118	71	189
East Central Region Totals					
Buckeye Community	396	25	421	529	950
CareSource	763	89	852	229	1081
United Health Care	212	17	229	492	721
Total	1371	131	1502	1250	2752
North East Region					
Ashtabula					
CareSource	36	0	36	48	84
Well Care	55	2	57	63	120
Total	91	2	93	111	204
Cuyahoga					
CareSource	651	28	679	492	1171
Well Care	186	4	190	434	624
Total	837	32	869	926	1795
Erie					
CareSource	53	0	53	47	100
Well Care	30	0	30	24	54
Total	83	0	83	71	154
Geauga					
CareSource	25	0	25	25	50
Well Care	18	0	18	30	48
Total	43	0	43	55	98
Huron					
CareSource	30	2	32	11	43
Well Care	13	0	13	75	88
Total	43	2	45	86	131
Lake					
CareSource	100	6	106	70	176
Well Care	55	0	55	106	161
Total	155	6	161	176	337
Lorain					
CareSource	189	5	194	136	330
Well Care	50	4	54	96	150
Total	239	9	248	232	480
Medina					
CareSource	74	2	76	60	136
Well Care	14	0	14	65	79
Total	88	2	90	125	215
North East Region Totals					
CareSource	1158	43	1201	889	2090
Well Care	421	10	431	893	1324
Total	1579	53	1632	1782	3414

County and MCP	FFS to MCP	MCP to MCP	Total Voluntary Enrollments	Assignments	Total
<i>North East Central Region</i>					
Columbiana					
CareSource	69	1	70	53	123
United Health Care Health	45	1	46	53	99
Total	114	2	116	106	222
Mahoning					
CareSource	133	5	138	101	239
United Health Care Health	55	0	55	112	167
Total	188	5	193	213	406
Trumbull					
CareSource	153	4	157	114	271
United Health Care Health	54	2	56	115	171
Total	207	6	213	229	442
<i>North East Central Region Total</i>					
CareSource	355	10	365	268	633
United Health Care Health	154	3	157	280	437
Total	509	13	522	548	1070
<i>North West Region</i>					
Allen					
Buckeye Community	48	4	52	25	77
Paramount	27	0	27	76	103
Total	75	4	79	101	180
Auglaize					
Buckeye Community	8	0	8	30	38
Paramount	18	0	18	11	29
Total	26	0	26	41	67
Defiance					
Buckeye Community	10	1	11	10	21
Paramount	14	0	14	9	23
Total	24	1	25	19	44
Fulton					
Buckeye Community	10	3	13	12	25
Paramount	47	2	49	18	67
Total	57	5	62	30	92
Hancock					
Buckeye Community	40	3	43	40	83
Paramount	27	1	28	9	37
Total	67	4	71	49	120
Hardin					
Buckeye Community	14	0	14	14	28
Paramount	7	0	7	8	15
Total	21	0	21	22	43
Henry					
Buckeye Community	10	0	10	29	39
Paramount	20	1	21	1	22
Total	30	1	31	30	61
Lucas					
Buckeye Community	110	11	121	119	240
Paramount	318	16	334	131	465
Total	428	27	455	250	705
Mercer					
Buckeye Community	23	2	25	20	45
Paramount	27	0	27	3	30
Total	50	2	52	23	75
Ottawa					
Buckeye Community	15	1	16	14	30
Paramount	27	0	27	26	53
Total	42	1	43	40	83

County and MCP	FFS to MCP	MCP to MCP	Total Voluntary Enrollments	Assignments	Total
Paulding					
Buckeye Community	10	0	10	7	17
Paramount	3	0	3	17	20
Total	13	0	13	24	37
Putnam					
Buckeye Community	11	0	11	0	11
Paramount	9	0	9	13	22
Total	20	0	20	13	33
Sandusky					
Buckeye Community	30	0	30	38	68
Paramount	24	3	27	23	50
Total	54	3	57	61	118
Seneca					
Buckeye Community	31	2	33	9	42
Paramount	20	0	20	41	61
Total	51	2	53	50	103
VanWert					
Buckeye Community	22	0	22	16	38
Paramount	13	0	13	8	21
Total	35	0	35	24	59
Williams					
Buckeye Community	28	1	29	10	39
Paramount	17	2	19	27	46
Total	45	3	48	37	85
Wood					
Buckeye Community	26	5	31	37	68
Paramount	54	0	54	25	79
Total	80	5	85	62	147
Wyandot					
Buckeye Community	13	0	13	18	31
Paramount	5	1	6	13	19
Total	18	1	19	31	50
North West Region Totals					
Buckeye Community	459	33	492	448	940
Paramount	677	26	703	459	1162
Total	1136	59	1195	907	2102
South East Region					
Athens					
CareSource	23	0	23	19	42
Molina Health	33	0	33	28	61
United Health Care	7	2	9	21	30
Total	63	2	65	68	133
Belmont					
CareSource	21	7	28	22	50
Molina Health	14	0	14	25	39
United Health Care	21	0	21	38	59
Total	56	7	63	85	148
Coshocton					
CareSource	35	1	36	21	57
Molina Health	6	0	6	22	28
United Health Care	17	0	17	13	30
Total	58	1	59	56	115
Gallia					
CareSource	27	2	29	15	44
Molina Health	4	0	4	18	22
United Health Care	1	4	5	11	16
Total	32	6	38	44	82

County and MCP	FFS to MCP	MCP to MCP	Total Voluntary Enrollments	Assignments	Total
Guernsey					
CareSource	35	0	35	18	53
Molina Health	7	0	7	24	31
United Health Care	9	0	9	23	32
Total	51	0	51	65	116
Harrison					
CareSource	26	0	26	10	36
Molina Health	2	0	2	9	11
United Health Care	0	1	1	7	8
Total	28	1	29	26	55
Jackson					
CareSource	30	4	34	21	55
Molina Health	8	0	8	27	35
United Health Care	7	0	7	14	21
Total	45	4	49	62	111
Jefferson					
CareSource	40	5	45	33	78
Molina Health	10	0	10	40	50
United Health Care	17	1	18	40	58
Total	67	6	73	113	186
Lawrence					
CareSource	33	0	33	34	67
Molina Health	18	1	19	55	74
United Health Care	11	0	11	30	41
Total	62	1	63	119	182
Meigs					
CareSource	7	1	8	21	29
Molina Health	8	0	8	10	18
United Health Care	4	0	4	10	14
Total	19	1	20	41	61
Monroe					
CareSource	3	0	3	1	4
Molina Health	4	0	4	4	8
United Health Care	2	0	2	3	5
Total	9	0	9	8	17
Morgan					
CareSource	6	0	6	2	8
Molina Health	5	2	7	5	12
United Health Care	4	1	5	3	8
Total	15	3	18	10	28
Muskingum					
CareSource	93	11	104	32	136
Molina Health	10	0	10	37	47
United Health Care	12	1	13	12	25
Total	115	12	127	81	208
Noble					
CareSource	0	0	0	3	3
Molina Health	2	0	2	4	6
United Health Care	2	0	2	0	2
Total	4	0	4	7	11
Vinton					
CareSource	19	5	24	3	27
Molina Health	7	0	7	15	22
United Health Care	1	0	1	7	8
Total	27	5	32	25	57

County and MCP	FFS to MCP	MCP to MCP	Total Voluntary Enrollments	Assignments	Total
Washington					
CareSource	10	0	10	23	33
Molina Health	15	2	17	36	53
United Health Care	15	2	17	20	37
Total	40	4	44	79	123
South East Region Totals					
CareSource	408	36	444	278	722
Molina Health	153	5	158	359	517
United Health Care	130	12	142	252	394
Total	691	53	744	889	1633
South West Region					
Adams					
Amerigroup	4	0	4	6	10
CareSource	17	0	17	7	24
Molina Health	8	0	8	7	15
Total	29	0	29	20	49
Brown					
Amerigroup	8	0	8	26	34
CareSource	28	2	30	2	32
Molina Health	9	1	10	22	32
Total	45	3	48	50	98
Butler					
Amerigroup	45	3	48	90	138
CareSource	361	24	385	33	418
Molina Health	17	0	17	108	125
Total	423	27	450	231	681
Clermont					
Amerigroup	47	0	47	55	102
CareSource	178	5	183	9	192
Molina Health	15	0	15	60	75
Total	240	5	245	124	369
Clinton					
Amerigroup	13	0	13	23	36
CareSource	70	0	70	9	79
Molina Health	15	0	15	26	41
Total	98	0	98	58	156
Hamilton					
Amerigroup	116	7	123	309	432
CareSource	591	45	636	60	696
Molina Health	69	1	70	262	332
Total	776	53	829	631	1460
Highland					
Amerigroup	12	0	12	30	42
CareSource	41	1	42	10	52
Molina Health	10	0	10	34	44
Total	63	1	64	74	138
Warren					
Amerigroup	10	0	10	20	30
CareSource	89	13	102	23	125
Molina Health	7	0	7	29	36
Total	106	13	119	72	191
South West Region Totals					
Amerigroup	255	10	265	559	824
CareSource	1375	90	1465	153	1618
Molina Health	150	2	152	548	700
Total	1780	102	1882	1260	3142

County and MCP	FFS to MCP	MCP to MCP	Total Voluntary Enrollments	Assignments	Total
West Central Region					
Champaign					
Amerigroup	0	0	0	16	16
CareSource	56	0	56	16	72
Molina Health	19	1	20	14	34
Total	75	1	76	46	122
Clark					
Amerigroup	5	0	5	36	41
CareSource	137	20	157	16	173
Molina Health	34	1	35	47	82
Total	176	21	197	99	296
Darke					
Amerigroup	12	0	12	13	25
CareSource	42	6	48	4	52
Molina Health	18	0	18	25	43
Total	72	6	78	42	120
Greene					
Amerigroup	2	0	2	7	9
CareSource	150	4	154	33	187
Molina Health	6	0	6	50	56
Total	158	4	162	90	252
Miami					
Amerigroup	4	0	4	44	48
CareSource	89	11	100	25	125
Molina Health	1	0	1	42	43
Total	94	11	105	111	216
Montgomery					
Amerigroup	21	0	21	112	133
CareSource	572	87	659	79	738
Molina Health	49	12	61	148	209
Total	642	99	741	339	1080
Preble					
Amerigroup	4	0	4	14	18
CareSource	55	19	74	7	81
Molina Health	6	0	6	20	26
Total	65	19	84	41	125
Shelby					
Amerigroup	14	1	15	22	37
CareSource	24	4	28	2	30
Molina Health	10	0	10	27	37
Total	48	5	53	51	104
West Central Region Totals					
Amerigroup	62	1	63	264	327
CareSource	1125	151	1276	182	1458
Molina Health	143	14	157	373	530
Total	1330	166	1496	819	2315
Total Mandatory	10516	733	11249	9575	20824

FFS equals Fee For Service

MCP equals Managed Care Plan

In Mandatory Counties, voluntary enrollments include consumers who were on FFS and selected an MCP (FFS to MCP) or changed MCPs (MCP to MCP)

Data Source: Automated Health Systems