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Incorporating the Preferences for Everyday Living into Ohio's Nursing Homes to Improve Resident Care

Quarterly Progress Report to the Ohio Department of Medicaid
Timeframe: July 1, 2016 through September 30, 2016

The PELI-Can project has had an exciting and productive first quarter. During the first quarter, we developed a systematic approach to project management. By using this approach, we hold weekly team meetings via teleconference and communicate as a team throughout the week using electronic project management software (Slack & Asana). During the first quarter, our team has prioritized action-items and we have begun the process of establishing partnerships with nursing home providers. From some of our preliminary conversations (via e-mail, phone, site visits, conferences, etc.) with nursing home providers, we have begun to learn some of the barriers providers are experiencing when trying to implement the PELI. We truly value the feedback that we have received so far from providers and will use this information to inform all aspects of our work on this project moving forward. Details of our accomplishments during the first quarter of this project are listed below.

Project Administration:

- Hired full time Project Manager: Dr. Kendall Leser
- Executed subcontracts with Pennsylvania State University and Tennessee Tech University
- Hired Computer Science Graduate Student and Gerontology Graduate students
- Held weekly project team meetings with all project investigators, consultants, staff, and students
- Began the process of developing a website dedicated to the concept of preference-based, person-centered care.

Goal One—Guide providers on ways of translating PELI data into daily care practices:

- Revised PELI Tip Sheet #1: *How to Get Started* and Tip Sheet #2: *How to Interview* (see attached) and made these resources available on www.preferencebasedliving.com

Goal Two—Education and training:

- Hosted Webinar titled: *PELI FAQs* on 9/28/16 (82 registered, 55 attended, 1.0 CEU offered for Social Work & Nursing)
- Recorded *PELI FAQs* Webinar (will send closed captioned webinar when completed)
- Presented at the OCHA Social Work Conference on August 25th in Lewis Center, OH (41 attendees)
- Created and sent monthly newsletter in September to 960 Nursing Home Administrators
- Met with the production company that will develop the training videos and outlined content for training videos
- Met with Regional Leadership of Trilogy Health Services, LLC to learn about their practices for assessing preferences and integrating information into care

Goal Three—Understand facilitators/ barriers to preference-based PCC implementation and evaluation:

- Created and publicized PELI Help Line, responded to questions from providers, and developed a log to track all communications with nursing home providers
- Developed method for collecting information from providers regarding their barriers to implementing the PELI

Technology Infrastructure Support:

- Began work on ComPASS in order to start software usability testing with nursing homes