

How providers assist with the enrollment process

Providers should be prepared to assist with this enrollment process by identifying individuals likely to be eligible for SRS and ensuring that they are connected to a recovery manager. These individuals will retain Medicaid until their next regularly scheduled eligibility renewal and, at the point of renewal, will likely need to be enrolled in SRS to retain Medicaid coverage.

If a provider believes an individual may be eligible for the SRS program, but that person has not received a letter from Medicaid, the provider should contact ODM via secure email at BHCP@medicaid.ohio.gov, with the subject line: DCC SRS Program Referrals.

Please refer to the [diagnosis appendix](#) before referring any individuals.

Please also see [secure email](#) instructions, below.