

# Specialized Recovery Services Program: Diagnosed Chronic Conditions

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Department of Medicaid

# Audience

This document is an educational tool for Ohio Medicaid providers serving clients who may be eligible for the Specialized Recovery Services Program.

Clients may be eligible if they have a diagnosed chronic condition (as found in [Appendix to Rule 5160-43-02](#)) or are active on a transplant waiting list.

This toolkit is intended to help providers successfully identify and refer individuals for the Specialized Recovery Services Program.

Behavioral Health providers should refer to the Behavioral Health Provider Toolkit found on the Behavioral Health Redesign website here: <http://bh.medicaid.ohio.gov/Portals/0/About/SRS-Provider-Toolkit.pdf?ver=2016-06-27-152205-127>

# Table of Contents

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[Page 4](#) Organization checklist – for your organization

### Resources for Providers

[Page 6](#) Services offered through the SRS program

[Pages 8-9](#) Supporting individuals to enroll in the SRS program

[Pages 11-12](#) SRS eligibility requirements

[Page 14](#) Requirements related to reporting incidents

[Page 16](#) Recovery management vendor contact information

[Page 18](#) Links to Chapter 5160-43 – SRS program rules

# Organization Checklist

Use this checklist to help make sure you are ready and able to appropriately refer individuals for the Specialized Recovery Services (SRS) program and support them through the enrollment process.

- Does your organization understand the services available through the SRS program?
- Does your organization understand how to refer and support individuals to enroll in the SRS program?
- Does your organization understand the eligibility requirements for the SRS program?
- Does your organization have contact information for the recovery management vendors in your region?
- Has your organization reviewed the rules in Chapter 5160-43 for the SRS program?

# New Service

# New Service

The SRS program was originally designed to help individuals diagnosed with severe and persistent mental illness to receive or maintain Medicaid eligibility. As of July 1, 2017 individuals diagnosed with certain chronic conditions and individuals who are active on the solid organ or soft tissue transplant waiting list are also eligible. Individuals in need of transplants and former transplant recipients are also eligible.

In addition to full Medicaid coverage, individuals will have access to **Recovery Management**.

Recovery managers will work with individuals to develop a comprehensive plan of care. The recovery managers will meet with individuals regularly to monitor their plan and the receipt of specialized recovery services under an individual's person-centered plan of care. Recovery managers may also provide information and referrals.

# Supporting Individuals to Enroll

# Supporting Individuals to Enroll

In June of 2017, the Ohio Department of Medicaid began contacting potentially eligible individuals to provide information on the SRS program and their assigned recovery management agency. The Ohio Department of Medicaid will continue to contact additional potentially eligible individuals on a quarterly basis.

**Be prepared to assist with the enrollment process** by identifying individuals likely to be eligible for SRS and ensuring that they are connected to a recovery manager. Please work with the recovery managers when possible to assist in the enrollment process.

If you believe an individual may be eligible for the SRS program, but that person has not been contacted, contact the Ohio Department of Medicaid via secure email at [BHCP@medicaid.ohio.gov](mailto:BHCP@medicaid.ohio.gov), subject line: *DCC SRS Program Referrals*. Please include:

- Medicaid ID (if on Medicaid)
- Social Security Number
- Qualifying Diagnosis (found in the [Appendix](#) to Rule [5160-43-02](#))
- Monthly Social Security Income
- Name
- Address
- Telephone number
- Gender
- Whether the individual is scheduled for any surgeries related to his or her diagnosed chronic conditions, and the
- Provider and provider type making the referral

You are encouraged to prioritize referrals based on the criteria below. Please only refer individuals who:

- Are 21 or older;
- Are active on the solid organ or soft tissue transplant waiting list
- Or are diagnosed with a chronic condition as listed in the [Appendix](#) of Rule [5160-43-02](#); and
- Need SRS to receive or maintain Medicaid eligibility

Ohio Medicaid will connect the person to a recovery manager to begin program enrollment.



# Supporting Individuals to Enroll

## **My Social Security Account**

To help with successful enrollment in the SRS program, you are encouraged to help individuals set up a *My Social Security* account if they do not have one. This may help document their disability determination from the Social Security Administration.

For information on how to set up a My Social Security account, please visit:

<https://www.ssa.gov/myaccount/lp/landing-page-icclaim-submit.html>

# Eligibility Requirements

# Eligibility Requirements

**To be eligible for enrollment in the SRS program, an individual must meet all of the following:**

<input type="checkbox"/>	Be at least 21 years of age	<input type="checkbox"/>	Be determined financially eligible for Medicaid*
<input type="checkbox"/>	Be a recipient of disability benefits through SSI or SSDI as listed in Rule <a href="#">5160:1-5-07</a>	<input type="checkbox"/>	Be active on the solid organ or soft tissue waiting list or have a diagnosed chronic condition as listed in the <a href="#">appendix</a> to Rule <a href="#">5160-43-02</a>
<input type="checkbox"/>	Score at least a 2 in one of the items in the “mental health needs” or “risk behaviors” section of the Adult Needs and Strengths Assessment (ANSA) or score a 3 on at least one of the items in the “life domains” section of the ANSA.	<input type="checkbox"/>	Demonstrate needs related to the management of his or her diagnosed chronic condition as documented in the ANSA
<input type="checkbox"/>	Have the following risk factor prior to enrollment: <ul style="list-style-type: none"> <li>One or more hospital inpatient admissions due to a diagnosed chronic condition as listed in the <a href="#">appendix</a> of Rule <a href="#">5160-43-02</a></li> </ul>	<input type="checkbox"/>	Meet at least one of the following: <ul style="list-style-type: none"> <li>Have a need for a SRS program service to maintain stability, improve functioning, prevent relapse, be maintained in the community and if not for the provision of the SRS program services the individual would decline to a prior level of need; or</li> <li>Previously have met the eligibility criteria, be assessed and found that but for the provision of the Home and Community Based Services would decline to a prior level of need</li> </ul>
<input type="checkbox"/>	Reside in a Home and Community-Based Services setting	<input type="checkbox"/>	Demonstrated a need for SRS, and not otherwise receive those services
<input type="checkbox"/>	Have needs that can be safely met through the program in an Home and Community-Based Services setting	<input type="checkbox"/>	Participate in the development of a person-centered care plan

\*The County Departments of Job and Family Services will continue to conduct the financial eligibility determinations.

# Home & Community-Based Services Setting Requirement

- ✓ In order to qualify for the SRS program, an individual must reside in a Home and Community-Based Services (HCBS) setting that is compliant with Rule [5160-44-01](#).
- ✓ A recovery manager will work with an individual's transdisciplinary team to determine whether their residence qualifies as a HCBS setting. Generally, any home or apartment owned or leased by an individual or their family member would be compliant. The SRS Independent Entity makes the ultimate decision as to whether or not a setting is compliant with HCBS regulations.



**Helpful resources** that providers can use to learn more about HCBS setting requirements can be found on the Behavioral Health Redesign website:

<http://bh.medicaid.ohio.gov/Providers1#42721-specialized-recovery-services>

# Incident Reporting Requirements

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## SRS program Incident Reporting Requirements

SRS providers are required to report incidents involving the individuals served in the program. Rule [5160-43-06](#) outlines the types of incidents that must be reported, the timeframes for reporting and the method of reporting for each provider. For more information, refer to Rule [5160-43-06](#).

## MyCare Ohio Incident Reporting Requirements

MyCare Ohio also has specific incident reporting requirements. For more information, please review Rule [5160-58-05.3](#). This applies only to dual-eligibles who are enrolled in the MyCare Ohio program.

# Recovery Management Agencies

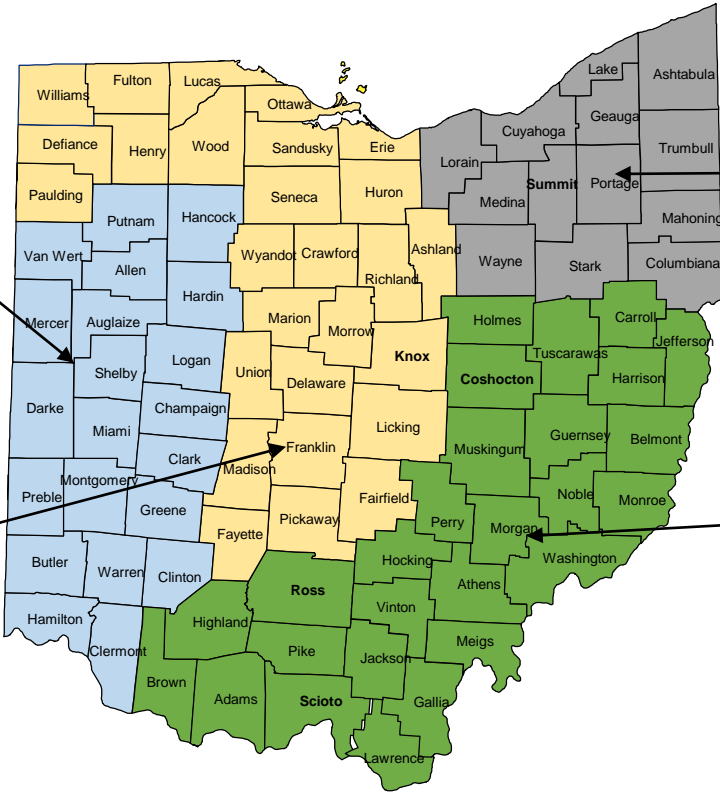
# Recovery Management Agencies

**Southwest Region – Available Recovery Management**  
 Council on Aging  
 (855) 372-6176  
 CareStar  
 (800) 616-3718

**Northeast Region – Available Recovery Management:**  
 CareSource  
 (877) 209-3154  
 CareStar  
 (800) 616-3718

**Northwest-Central Region – Available Recovery Management**  
 CareSource  
 (844) 832-0159  
 CareStar  
 (800) 616-3718

**Southeast Region – Available Recovery Management:**  
 CareSource  
 (855) 288-0003  
 CareStar  
 (800) 616-3718





# **Program Rules: OAC Chapter 5160-43**

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<p><b>Rule 5160-43-01</b> Specialized Recovery Services program definitions <a href="http://codes.ohio.gov/oac/5160-43-01v1">http://codes.ohio.gov/oac/5160-43-01v1</a></p>
<p><b>Rule 5160-43-02</b> Specialized Recovery Services program individual eligibility and program enrollment <a href="http://codes.ohio.gov/oac/5160-43-02v1">http://codes.ohio.gov/oac/5160-43-02v1</a></p>
<p><b>Rule 5160-43-03</b> Specialized Recovery Services program individual rights and responsibilities <a href="http://codes.ohio.gov/oac/5160-43-03v1">http://codes.ohio.gov/oac/5160-43-03v1</a></p>
<p><b>Rule 5160-43-04</b> Specialized Recovery Services program covered services and provider requirements <a href="http://codes.ohio.gov/oac/5160-43-04v1">http://codes.ohio.gov/oac/5160-43-04v1</a></p>
<p><b>Rule 5160-43-05</b> Specialized Recovery Services program provider conditions of participation <a href="http://codes.ohio.gov/oac/5160-43-05v1">http://codes.ohio.gov/oac/5160-43-05v1</a></p>
<p><b>Rule 5160-43-06</b> Specialized Recovery Services program incident management system <a href="http://codes.ohio.gov/oac/5160-43-06v1">http://codes.ohio.gov/oac/5160-43-06v1</a></p>
<p><b>Rule 5160-43-07</b> Specialized Recovery Services program compliance: provider monitoring, oversight, structural reviews and investigations <a href="http://codes.ohio.gov/oac/5160-43-07v1">http://codes.ohio.gov/oac/5160-43-07v1</a></p>
<p><b>Rule 5160-43-08</b> Specialized Recovery Services program billing procedures and payment rates for recovery management <a href="http://codes.ohio.gov/oac/5160-43-08v1">http://codes.ohio.gov/oac/5160-43-08v1</a></p>
<p><b>Rule 5160-43-09</b> Specialized Recovery Services program criminal records checks for providers <a href="http://codes.ohio.gov/oac/5160-43-09v1">http://codes.ohio.gov/oac/5160-43-09v1</a></p>
<p><b>Appendix to Rule 5160-43-02</b> Qualifying Diagnoses for Specialized Recovery Services Program eligibility <a href="http://codes.ohio.gov/pdf/oh/admin/2017/5160-43-02_ph_of_a_app1_20170414_0951.pdf">http://codes.ohio.gov/pdf/oh/admin/2017/5160-43-02_ph_of_a_app1_20170414_0951.pdf</a></p>