

Ohio

Medicaid Information
Technology System

**PROVIDER OUTREACH
AND TRAINING**

Sister State Agency Meeting
October 1, 2010



High Level Timeline for Provider Training

May – Aug 2010:	Association presentations
May/June:	Secure training locations; develop registration process
June/July:	Finalize training materials
June – Aug:	Train the Trainers and print materials
Sept – Nov:	Conduct statewide training sessions
December:	Implementation & Communications
Jan – Mar 2011:	Special Training & Communications



Provider Training Material

Focus on 5 Main Areas:

- Online Provider Enrollment & data maintenance
- Online Claims Submission & Adjustments
- Online PA Submissions
- Eligibility Verification
- Financials (1099's, RA's)
 - *Encourage 'paper reduction' strategy



Provider Outreach & Training

- Provider Association meetings
 - June, July, August
- Statewide provider training sessions
 - 160 before Phase 1 Implementation (Dec 2010)
 - 60 after Phase 1 Implementation (Jan – Mar 2011)
 - Online Registration for all providers types
 - Provider sessions offered September – November
 - FAQs will be posted to MITS Website



Training Webinars & Workshops

Curriculum is designed around 8 primary Provider Types:

- Physicians, other Professionals (CMS1500 form)
- Hospitals (UB 04 form)
- Long Term Care Facilities
- Durable Medical Equipment
- Home Health Agencies
- Independent (Waiver) Providers
- Transportation (Ambulance/Ambulette)
- Dental (ADA 2006 form)



HP Provider Relations Team:

- HP Provider Relations Manager
- 2 Communications staff
- 9 Ohio-based provider relations reps (1 onsite)
- 1 Technical writer

OHP Provider Relations Team:

- Bureau of Provider Services - 6 Ombudsmen
- Other OHP SME's & MITS project staff



Communications

- Information Releases every month to Provider Associations, Trading Partners, CareStar
- MITS Newsletter every other month on MITS Website
- MITS Website Announcements & Notices for Providers
- RA's will have a link to MITS Website
- MITS Bits continue weekly for OHP staff
- Information Bulletins to CDJFS, other State Agencies

*All electronic communications



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MITS Website:

<http://jfs.ohio.gov/mits/index.stm>

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