

**Go-Live! December 7, 2010!**

Release Date: 09/10/2010

## **New Medicaid Information Technology System (MITS) Coming in December 2010!**

In December 2010, Ohio Medicaid will replace its 20+ year old Medicaid Management Information System (MMIS) for claims processing with the enhanced Ohio Medicaid Information Technology System (MITS).

A new CMS requirement for state Medicaid programs is to base Medicaid systems on a new standard model. This model is called MITA, which stands for Medicaid Information Technology Architecture. MITA provides the framework for the improvement of new Medicaid systems being developed to assist with data management among state organizations, other states, the federal government and other healthcare partners.

Also included as part of MITS is the new enhanced MITS Web Portal. Progress continues on the development and testing of this new system, which will bring Ohio Medicaid into the 21<sup>st</sup> century! With state-of-the-art technology and business processes, claims will be processed accurately, timely and in "real time" for counties, providers and other stakeholders. The new MITS will provide your staff greater functionality and access to Medicaid consumer information.

### **The new enhanced MITS Web Portal will:**

- Allow claims submission for professional, institutional and dental claims;
- Process online provider enrollment applications;
- Allow Web submission of prior authorization requests; and
- Allow providers to conduct claims inquiry, adjustments, and re-submissions online.

### **MITS Access**

The interChange application within MITS uses role-based security to grant access to MITS. Panels within MITS allow a security administrator to define access to menus, panels, and controls (fields and buttons) within the application and group this access as a role. Using Security Management, a security administrator assigns the application roles to a user. Since authorization and control are role-based according to the data and functionality an individual needs to perform their specific job or function, not all users will have the same access. ODJFS will provide CDJFS staff who need access to MITS, with their specific logon information.

Under the current Medicaid system, CDJFS staff have access to only the recipient subsystem. With the transition to MITS, staff may be provisioned into four separate groups based upon their roles and functions within the County.

Soon, you will be receiving important information to begin the MITS security access process and upcoming staff training opportunities in preparation for Go Live in December, 2010.

## MITS Features

- MITS is a Web-based system, therefore, navigation is "user-friendly" and closely resembles the use of any Internet application or browser. The system contains windows, buttons, drop-down menus and more. Users with or without Internet experience are often able to quickly learn how to navigate the system.
- MITS design is based upon subsystems that maintain various data such as, but are not limited to: Provider, Recipient, Claims, Prior Authorization, Drug, Financial, Managed Care, and TPL (third-party liability). System users are able to select a subsystem from the main menu and then select a desired action from a drop-down list such as, Search, Information, Adjust, and much more.
- MITS users are able to customize their view to meet individual job needs. Panels or screens may be set as default within each subsystem. These preferences enable users to see specific information quickly each time a search is performed in the system.
- MITS provides two forms of help within the system; Panel Help and Field Help. Users may select the "?" in the upper right corner of any panel to see documentation about that panel. Panel Help Documentation includes a panel description, a listing of fields and their definitions, and a listing of edits (or system verifications of entered information). Users may also click on any field title throughout the system to obtain Field Help documentation. Field Help documentation is a sentence description of that field.
- A special feature of MITS is the ability to quickly obtain additional information via links from one subsystem to another. There are two ways to link to another subsystem; information icons and hyperlinks.

**Information Icons** – Throughout the system information icons appear next to selected fields. These small, green-colored letter i's, open separate windows of information when selected. For example, if a user is reviewing a claim in the claim subsystem, information icons appear next to the Recipient ID, Provider ID, Procedure Code, Diagnosis Code fields and more. If the user clicks on any of the information icons, MITS automatically opens a second window and retrieves information about the value. This allows system users to view many different types of information quickly and efficiently.

**Hyperlinks** – Throughout the system, various fields of information appear underlined. These underlined words or numbers are called hyperlinks. Selecting hyperlink information works very much like the information icons described above. A separate window opens automatically and additional information is retrieved from the corresponding subsystem allowing users to retrieve and review many different types of related information quickly.

More information specific to County access and County staff training will be coming in the following weeks. For general MITS updates and information, please visit the MITS websites, <http://innerweb/ohp/mits.shtml> or <http://jfs.ohio.gov/mits/index.stm>.