Dear ODJFS Trading Partners,

ODJFS has received calls from providers explaining that 'patient amount paid' dollar amounts are being deducted from their 837P claims and they think it is something ODJFS is doing wrong. Please note that with the implementation of MITS, anytime a dollar amount is entered in the 837P AMT segment of loop 2300, using qualifier F5 in AMT01 and the associated dollar amount in AMT02, that these dollars are being deducted from the Medicaid payment.

The only time this AMT segment should be submitted on a professional claim is to report Medicaid patient liability for Hospice long term care room and board claims, Medicaid patient liability for waiver claims, or Medicaid spend down amounts. It should never be used to report Medicaid copayment amounts or patient responsibility balances due after payments have been made by primary and/or secondary payors.

ODJFS has discovered that different software vendors are collecting and submitting dollar amounts in their software that are then translated in the 837P sent to Medicare and/or Medicaid as an AMT segment of loop 2300, using qualifier F5 in AMT01 and the associated dollar amount in AMT02. Different software vendors have different software programs, so ODJFS cannot describe how each software is designed. These dollars are being deducted from the Medicaid payment and causing underpayments when the dollar amounts are not due to Medicaid patient liability for Hospice long term care room and board claims, Medicaid patient liability for waiver claims, or a Medicaid spend down.

Before MITS, ODJFS was not deducting these amounts when submitted in the AMT segment of loop 2300 with the qualifier F5 in AMT01 and the associated dollar amount in AMT02. With the implementation of MITS, ODJFS had issued a memo to trading partners explaining what would be changing with EDI transactions. ODJFS is now deducting amounts paid by the patient (spend down, hospice room and board patient liability, and waiver liability) when submitted in the AMT segment of loop 2300.

If the submission of the AMT F5 amount was an error, the claim needs to be adjusted to receive the correct payment even if the claim paid at zero.

***For more information and resources visit the ODJFS Trading Partner website at
http://jfs.ohio.gov/OHP/tradingpartners/info.stm***