



THE ANSWER KEY

A COMPENDIUM OF SOLUTIONS TO PROBLEMS ENCOUNTERED BY PROVIDERS IN SUBMITTING MEDICAID CLAIMS

Note: All information was current at the time of publication but is subject to change.

Special Payment to Hospice Providers

The Ohio Department of Job and Family Services (ODJFS) has initiated a set of special payments to hospice providers. These special payments will be issued to providers on or about September 9. The total amount of special payment issued to 84 hospice providers is \$7,388,241.

ODJFS decided to take this action because some claims for hospice services were not processing for payment through MITS, Medicaid's new system for claims processing.

There were two primary reasons the claims were not processing for payment: One is that the new system is more rigorous in requiring providers to indicate information on claims in regard to third-party coverage. The second relates to new pricing logic in the system that was built to refer to nursing home spans in CRIS-E.

ODJFS is committed to resolving these systems issues as quickly as possible to ensure prompt payment by MITS to hospice providers. To address the third-party issue on a more permanent basis, ODJFS has determined that it should change the disposition of the third-party edit for certain hospice claims, and specifically for the service that charges for room and board. ODJFS is also evaluating its options for a best approach to solving the nursing home span issue."