Ohio MITS EDI Frequently Asked Questions

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1.0	07/25/2106	Vince Power	Initial submission.
1.1	09/02/2016	Tony Ardizzone	Additional Q&A

Frequently Asked Questions and Answers

1. **Question: I assume this out folder is where the files will be found as well. What about the 277CA?**

   Answer: Yes, outbound transactions for the SFTP users will be in your out folder. We have not discussed the 277CA at this time.

2. **Question: Can we send Zipped files to you in the new system? Can/will you be sending Zipped files back to us?**

   Answer: Not at this time.

3. **Question: For SFTP, do the files have to have a specific name or extension?**

   Answer: No specific file names or extension are required. Unlike today, there will also be a correlation file sent back to you that will show your filename and the new system filename so you can match them by name.

4. **Question: In UAT, does the file being sent to the SFTP site have to have a T in the ISA segment or is it the same as a prod file? We would prefer to send the exact same file.**

   Answer: Please send a 'T' in the ISA 15 during testing just like you do today.

5. **Question: Is there a specific website where HTTPS files will be sent.**

   Answer: Yes and you will receive instructions as far as the new URL and password.

6. **Question: In UAT, for every production file that we send do you want it sent to the test site as well?**

   Answer: Send whatever files that you have the ability to review since you will be reviewing the results. We will be reviewing the results as well.

7. **Question: Will the trading partner no longer get 277 reports?**

   Answer: The trading partner will still get the U277 reports after the nightly batch just like today..

8. **Question: Do we need to send the new file to the new process as TEST?**

   Answer: Yes you can send the new file to the new process as TEST

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9. **Question: Is there any change to the SOAP/MIME batch communications process?**

   Answer: Testing for Real time processing is not available at this time.

10. **If a file is sent as "P" in the ISA. Will it still be processed as test?**

    Answer: Yes, It will still be test because the processing is open only for testing at this time. However, it may be confusing to the EDI staff for any support you may need. Please send test files with a 'T' in the ISA15.

11. **Any naming convention needed? Trading Partner are currently sending files with the .lck extension. Is this needed?**

    Answer: No whatever the name the trading partner will pick that will be the name of the file. So .lck extension is no longer required.

12. **Will the trading partners have delete access for response?**

    Answer: The Trading Partner will have delete access

13. **Will we receive 277 reports for the test files and will these reports reflect your backend processing of the test files? Is there a change to your back end system that will be handling the data?**

    Answer: U277 reports will be available to all the trading partners and there are no changes to the processing of this file compared to what we are doing today.

14. **If we currently send HTTPS can we switch to SFTP for the new processing system**

    Answer: Yes you can switch to SFTP. But you need to notify the help desk and let them know that you are switching the transmission method.

15. **We will still get our remits on the same day as usual?**

    Answer: There will be no changes to the current file processing schedule.

16. **What is the Key file in regard to SFTP? Is it like a SSH key?**

    Answer: Yes it is just like a SSH key. It works the same way to authenticate the user. Use the current user ID and password sent previously.

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17. **Why do I get different results in PROD vs CERT when files are sent?**

   Answer: The CERT environment (CERT-test environment) Is refreshed quarterly to match production. The differences dealing with acceptance vs rejection arose from the updates that only take place in PROD. Most differences will be related to either provider or recipient eligibility that has changed since the last refresh.

18. **Will I get the 835 for all of the providers in my test file?**

   The 835 Designation in the CERT region was refreshed in early June. If you were not the 835 designee prior to the first week of June then you will not receive the 835 for those providers during testing.

19. **Will it cause problems if I send files containing jpeg, gifs etc?**

   Yes any files sent outside the normally accepted format may cause issues. The new system is HIPAA compliant. You should only send X12 formatted files.

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