



Ohio

Department of Medicaid

John R. Kasich, Governor

John B. McCarthy, Director



ICD-10 Webinar for Ohio Medicaid's Trading Partners

May 27, 2015



Agenda

- Webinar Logistics
- Acronyms
- Implementation Update
- Billing Guidance
- Trading Partner Survey
- Provider Outreach
- Testing
- Resources
- Questions



Webinar Logistics

- *GoToWebinar* does not allow callers to ask questions one at a time
- To avoid multiple callers asking questions simultaneously, please submit your questions in writing to the “Chat Box”
- Time permitting, questions will be answered at the end of the presentation in the order received
- This presentation will be e-mailed to participants after the webinar



Acronyms

CMS	Centers for Medicare and Medicaid Services
CollabT	CMS's Collaborative Testing Tool
DRG	Diagnosis Related Group
DSM	Diagnostic and Statistical Manual of Mental Disorders
EDI	Electronic Data Interchange
FTPS	File Transfer Protocol Secure
HIPAA	Health Insurance Portability and Accountability Act
ICD	International Classification of Diseases
MITS	Medicaid Information Technology System
OhioMHAS	Ohio Department of Mental Health and Addiction Services
TP	Trading Partner
WFTS	Web File Transfer System



Implementation Update

- Per federal regulations, all HIPAA-covered entities that use ICD-9 today will be required to use ICD-10 starting 10/1/15
- Ohio Medicaid completed ICD-10 implementation in MITS on 9/9/14 and is prepared for the 10/1/15 federal compliance date
- Ohio Administrative Code rules and policies have been updated to use the appropriate ICD-10 terminology and codes and most will be effective on 10/1/15
- EDI testing in CERT for ICD-10 started in mid-2014 and will continue to be available through go-live
- For Medicaid managed care plans, please reach out to the specific plan that you work with for implementation and testing information



Billing Guidance

- All claims with dates of service or a through date of service on or after Thursday, October 1, 2015 for healthcare services must use ICD-10
 - The compliance date is based on:
 - Date of service for outpatient and professional services
 - Through date of service for inpatient/ institutional services
- There is no transition period; 10/1/15 is a hard date for compliance



Billing Guidance

- If your organization does not use ICD-10 for services provided on and after 10/1/15, your claims will deny
- ICD-9 codes will continue to be used on claims with dates of service or through date of service prior to 10/1/15
- ICD-9 and ICD-10 CAN be in the same file but NOT on the same claim



ICD-9 vs. ICD-10

DIAGNOSIS

NON-INSTITUTIONAL // INPATIENT // OUTPATIENT

ICD-9 CM

3-5

OF ALPHANUMERIC CHARACTERS

14,000

OF CODES

ICD-10 CM

3-7

69,000

ICD-10
Are you ready?

PROCEDURE

// INPATIENT ONLY //

ICD-9 PCS

3-4

OF NUMERIC CHARACTERS

4,000

OF CODES

ICD-10 PCS

7

OF ALPHANUMERIC CHARACTERS

72,000



Survey – Overall Results & Answers

- 2nd ICD-10 Trading Partner Survey as conducted in December 2014
- Purpose was to obtain some insight on readiness, conduct outreach, and share testing information
- 75 responses received
 - 14 represented more than 100 providers (one even said 28,000)
 - 23 represented 10-99 providers
 - 13 represented 2-10 providers
 - 25 said they were a provider with a TP number



Survey – Individual Question Results

- TPs share information with providers in multiple ways
 - E-mail, face-to-face meetings, newsletters, web portal messages, US mail, teleconferences, network notifications, forums, in-house training
 - A few TPs are the provider so information was not forwarded
- TPs responding submit a variety of claim types
- All except 3 said they would be ready to submit ICD-10 on 10/1/2015
- All except 4 said they planned to test with Ohio Medicaid
- 59 said they would like Ohio Medicaid to contact them regarding testing
 - if contact information was provided, they were contacted



Survey – Questions Received

Q: Can you provide more information on ICD-10 testing?

A: Testing information is being provided in this webinar and is also available on Ohio Medicaid's ICD-10 webpage

Q: Can you provide a list of ICD-10 codes and descriptions?

A: Ohio Medicaid cannot provide a list of codes, but the codes are available on CMS's ICD-10 website

Q: Can you tell us how ICD-10 relates to the DSM?

- Neither DSM-IV nor DSM-5 is a HIPAA-mandated code set, and therefore may not be used in HIPAA-standard transactions. Clinicians may continue to base their diagnostic decisions using the DSM criteria, but those codes must be translated to appropriate ICD-10-CM codes when billing Ohio Medicaid.
- Information regarding ICD-10 and behavioral health services
 - OhioMHAS's ICD-10-CM e-Update
 - <http://mha.ohio.gov/Portals/0/assets/News/eUpdates/eUpdateJanuary2014.pdf>
 - OhioMHAS also posted ICD-10 coding information and related documents at:
 - <http://mha.ohio.gov/Default.aspx?tabid=240>



Survey – Next Survey

- The next ICD-10 Survey for Trading Partners is planned for June
- An announcement to participate in the survey will be sent via e-mail
- As in the past, the survey will be used to obtain insight on readiness, conduct outreach, and share testing information



Provider Outreach

- If the providers that you represent are not reaching out to you regarding ICD-10, please reach out to them
- Continue to forward Ohio Medicaid's ICD-10 communications to your provider network
- While Ohio Medicaid is reaching out to providers using multiple vehicles, your communications to providers (especially small providers) may be the only way they receive information about ICD-10
- If providers have general ICD-10 questions related to Ohio Medicaid, forward to:
icd10questions@medicaid.ohio.gov



Testing - General

- The CERT region is currently available for end-to-end testing
- Trading partners may verify that inbound and outbound transactions are being processed correctly
- As of Monday June 1, 2015 the ICD-10 start date in the CERT region will be April 1, 2015
- For all testing purposes April 1, 2015 = Oct. 1, 2015
- If you are testing scenarios other than ICD-10, use DOS prior to 4/1/15 to successfully process using ICD-9



Testing - Scenarios

APRIL 1, 2015 = OCTOBER 1, 2015

Claim Type	Processing Requirement	Effective October 1, 2015
Inpatient and Inpatient Crossover	Providers are not allowed to mix ICD-9 and ICD-10 codes on the same claim.	Use THROUGH date
Outpatient and Outpatient crossover	For dates of service that span October 1, 2015, providers must separate claims submissions so that ICD-9 codes remain on one claim (dates of service before October 1, 2015) and all ICD-10 codes remain on the other claim (dates of service on or after October 1, 2015).	Use FROM date
Federally Qualified Health Center (FQHC)	FQHC crossover claims from Medicare are processed as outpatient crossover claims.	Use FROM date
Long-term care and Inpatient crossover	If the long-term care (LTC) claim has a THROUGH date on or after October 1, 2015, the entire claim is billed using ICD-10.	Use THROUGH date
Medical, Medical Crossover, and Dental	Use the FROM date on the detail.	Use FROM date on the



Testing – File Transfers

- For trading partners who are set up using WFTS use:
 - <https://odm-cert.svcs.hp.com>
- Your organization may need to use the ‘forgot password’ link the first time you log in
 - This password is NOT the same as your production password
 - Contact the EDI Support Team if login assistance is needed
 - DAS-EDI-Support@das.ohio.gov
- For trading partners who are set up using FTPS, the hostname is:
 - cert.oh.business-exchange-eds.com



Testing – Important Information

- An 835 remittance advice will be generated in the CERT region for any provider your trading partner currently represents
- Test all business scenarios
 - Dates of service prior to 10/1/15 (4/1/15) and after 10/1/15 (4/1/15)
 - Previously paid claims recoded in ICD-10 are recommended
 - CMS’s Critical Success Factors (e-mail ICD-10 mailbox for more information)
- When testing:
 - Set the ISA15 segment to “T” for testing
 - If a rejected 999 is received, review the TRC file, make corrections and then send a new file
 - Once your files are processed, review the U277, 824, and 835 files.



Testing – Example

Fractured Femur – ICD-10

```
ISA*00*          *00*          *ZZ*999999999          *ZZ*666666666
*110101*1201*^^*00501*100000001*0*T*::~~
GS*HC*999999999*666666666*20110101*1201*1001*X*005010X223A2~
ST*837*1001*005010X223A2~
BHT*0019*00*999999999*20110101*1201*CH~
NM1*41*2*St Joes Hospital*****46*111111111~
PER*IC**TE*4092983928~
NM1*40*2*Green Cross*****46*1111111~
HL*1**20*1~
PRV*BI*PXC*282N00000X~
NM1*85*2*St Joes Hospital*****XX*111111111~
N3*3872 Oak*xxx~
N4*Tacoma*WA*980248420~
REF*EI*758389435~
HL*2*1*22*0~
SBR*P*18*9348472*GroupPlanName*****MC~
NM1*IL*1*Gonzo*Jane***MI*111111111~
N3*545 Donald St~
N4*Sumner*WA*983244298~
DMG*D8*19620513*F~
REF*SY*109164092~
NM1*PR*2*Green Cross*****PI*111111111~
N3*1223 Oak St~
N4*Seattle*WA*980204729*xxx~
CLM*3495792349*6936.05***11:A:1**A*Y*Y~
DTP*096*TM*0912~
DTP*434*RD8*20111201-20111206~
DTP*435*DT*201112011044~
CL1*2*1*01~
HI*ABK:S72431C~
HI*ABJ:S72431C~
HI*ABN:V0310xA:::::Y~
HI*DR:482~
HI*BBR:0QSB04Z:D8:20111201~
NM1*71*1*Johnson*William***MD*XX*111111111~
PRV*AT*PXC*1111111~
NM1*72*1*Nichols*Joe***MD*XX*111111111~
LX*1~
SV2*0120**5000.01*DA*5~
LX*2~
SV2*0258**500.01*UN*3~
LX*3~
SV2*0261**250.01*UN*1~
LX*4~
SV2*0272**426.01*UN*1~
LX*5~
SV2*0371**460.01*UN*5~
SE*45*1001~
GE*1*1001~
IEA*1*100000001~
```



Testing – Timeline

- Indefinite, but CMS is requesting that State Medicaid Agencies complete testing by June 30
- It is highly recommended that trading partners test sooner rather than later
 - Ensures any issues encountered can be resolved



Testing – Other Opportunities

- Other payers, including CMS and Medicaid managed care plans
- CollabT – Free coding practice tool
 - CMS’s contractor, Noblis, subcontracted with Edifecs to develop a testing tool for State Medicaid Agencies and their providers
 - The web-based tool provides the opportunity to practice ICD-10 coding with real medical records and provides instantaneous feedback so coders can learn from their mistakes and gain confidence in their ICD-10 coding abilities
 - To participate, please visit:
<http://medicaid.ohio.gov/Portals/0/Providers/Billing/ICD10/Updates/CollabT-415.pdf>



Resources

- Centers for Medicare and Medicaid Services
<http://www.cms.gov/Medicare/Coding/ICD10/index.html?redirect=/icd10>
- Ohio Department of Medicaid
 - <http://medicaid.ohio.gov/providers/billing/icd10.aspx>

The screenshot shows the CMS.gov website page for ICD-10. The header includes the CMS.gov logo and navigation links. A prominent banner features a 'Countdown to the October 1, 2015 ICD-10 Compliance Date' with a digital display showing 138 days, 12 hours, 54 minutes, and 31 seconds remaining. Below the banner, there is a section titled 'About ICD-10' explaining the transition from ICD-9 to ICD-10, noting that the change does not affect CPT coding for outpatient procedures and physician services. A sidebar on the left contains various resource links such as 'Latest News', 'CMS ICD-10 Industry Email Updates', and 'Provider Resources'.

The screenshot shows the Ohio Department of Medicaid website page for ICD-10. The header features the Ohio Department of Medicaid logo and the names of Governor John R. Kasich and Director John B. McCarthy. A navigation menu includes links for HOME, MEDICAID 101, FOR OHIOANS, PROVIDERS, INITIATIVES, NEWS, RESOURCES, CAREERS, and CONTACT. The main content area is titled 'PROVIDERS > Billing > ICD-10' and features a large graphic for 'ICD-10 INTERNATIONAL CLASSIFICATION OF DISEASES' with the text 'ICD-10 is a new code set for reporting medical diagnoses & inpatient procedures.' Below this, there is a section titled '>> ATTENTION PROVIDERS <<' with detailed text explaining the final rule for ICD-10 compliance, including the 10/1/15 deadline and the requirement to use ICD-10 codes on claims starting from that date. A sidebar on the right contains sections for 'Updates', 'Provider Q - A', 'ICD-10 TIPS (Billing Guidance)', and 'Managed Care Links'.



Questions

- Ohio Medicaid's ICD-10 Webpage
 - <http://medicaid.ohio.gov/providers/billing/icd10.aspx>
- General ICD-10 Questions
 - ICD10questions@medicaid.ohio.gov
- Trading Partner Testing
 - General EDI questions, log in, or testing concerns
 - DAS-EDI-Support@das.ohio.gov