



Days Into Go-Live: 19

Subject: Behavioral Health Provider Integration

Release Date: July 19, 2012

We Have Gone Live and are Nineteen Days Successful!

EDI Testing Update – Of 264 entities who have requested trading partner status to submit claims via Electronic Data Interchange (EDI) transactions, 160 have completed testing and become certified and an additional 10 have chosen to no longer seek trading partner status. Testing continues for the remaining 94 entities seeking trading partner status. **NOTE: Beginning Monday July 30 All EDI testing responsibilities will be transferred from the Office of Ohio Health Plans to the ODJFS Office of Information Services. So beginning July 30, 2012 all EDI testing and trading partner communication and testing work must go to the OIS EDI Help Desk at OIS-EDI-Support@jfs.ohio.gov and Phone: 614-387-1212, M-F 8am-5pm. As of July 30 2012, EDI communication will no longer be directed to MITS_CGTESTING@jfs.ohio.gov.**

TO RECEIVE AN 835 FILE FOR EACH OF YOUR AGENCY'S MEDICAID PROVIDER NUMBERS, you MUST Complete, Sign and Send in ONE JFS 06306 FORM FOR EACH OF YOUR AGENCY'S ACTIVE MEDICAID PROVIDER NUMBERS. You can download the form and the instructions for completing it at: <http://www.odjfs.state.oh.us/forms/inter.asp> YOUR AGENCY WILL NOT RECEIVE AN 835 FILE UNTIL YOU COMPLETE, SIGN AND SEND IN THIS FORM.

YOU CAN ALSO SUBMIT CLAIMS USING THE MITS WEB PORTAL:

1. **One MITS Web Portal Account is required for EACH Medicaid provider Number & NPI combination that your agency confirmed with ODMH /ODADAS. To submit claims and obtain remittance advice regarding submitted claims via the MITS web portal, providers must have a separate MITS Web Portal account for each Medicaid provider number.** Your agency may have already registered on the MITS Web Portal but for July 1, but you should review your Web Portal settings to be sure they will meet your needs. **If on July 1 you will be submitting claims or reviewing remittance advice for more than one ACTIVE Medicaid provider number, you MUST create a SEPARATE ACCOUNT for EACH MEDICAID PROVIDER NUMBER.**
2. **Set up your new MITS Web Portal accounts by visiting this internet address: <https://portal.ohmits.com/public/Providers/tabid/43/Default.aspx> .** Select "Provider Setup/Registration link" and follow the instructions to set up an account and assign user roles. Note that providers can use the "switch provider" function and panel to navigate between multiple accounts and submit claims or obtain remittance advice for different Medicaid provider numbers.
3. **MITS Web Portal Password Resets can NOW be done via the self-serve password reset function on the MITS web portal.** If you enter a wrong or expired password, the system will automatically prompt you to reset your password. **If you need other Web Portal assistance, call the Provider Call Center at 1-800-686-1516** and follow the prompts to speak with a call center representative.