

IMPORTANT NOTICE: Pharmacy Claims Processing Change

Effective June 12, 2016, the Ohio Department of Medicaid (ODM) will transition to a new Pharmacy Benefits Manager (PBM), Goold Health Systems (GHS), a Change Healthcare company.

Please note the additional aspects of the transition that are effective June 12, 2016:

- Changes to the payer sheet for data submission will be effective for all ODM enrolled pharmacies. GHS encourages providers to view all recent changes to the payer sheet at www.ghsinc.com/payer-sheets.
- Information about the Ohio Medicaid Drug Program and prescription drug coverage will be available at <http://pharmacy.medicaid.ohio.gov/>.

The following contact information will remain the same throughout the transition, but please note the change in schedule for the Prior Authorization Clinical Call Center:

- Pharmacy Technical Call Center: 877-518-1545
Available 24 hours a day/ 7 days a week/ 365 days a year
- Prior Authorization Clinical Call Center: 877-518-1546
New hours: 8:00 a.m. to 8:00 p.m. on weekdays
- Prior Authorization Fax Number: 800-396-41111

Pilot testing for the new Point of Sale (POS) Pharmacy System started on May 19, 2016 and will conclude on June 3, 2016. ODM continues to be in correspondence with pharmacies about the change, and expects a seamless transition for other providers, prescribers and recipients.

If you have questions about these upcoming changes, please contact OHMedicaidFFS@ghsinc.com.