

Standards and Methods of Assuring High Quality Care

1. The following is a description of the methods that will be used to assure that the medical and remedial care and services are of high quality, and a description of the standards established by the State to assure high quality care:
 - a. Provision will be made for use of specialist and consultative medical service.
 - b. Provision will be made for necessary transportation of recipients to and from the suppliers of medical and remedial care and services.
 - c. Priority will be given to the use of available semi-private accommodations for hospitalized recipients.
 - d. Standards for the long-term care of patients in medical institutions include the following:
 - (1) There will be a medical-social plan for each patient, which includes the consideration of alternate types of care and which will be reassessed periodically.
 - (2) Each patient will be under the care of a physician who has responsibility for continued care and planning for that patient, and who will visit him at least once a month.
 - (3) There will be a continuing clinical record for each patient.
 - (4) There will be a periodic review of the care, treatment and plan for each patient.
 - e. Standards for medical and remedial care and services will incorporate, as appropriate, standards in other specialized, high quality programs, particularly the program of crippled children's services.
 - f. In the provision of drugs,
 - (1) The State will use professional pharmaceutical consultation;
 - (2) Standards and procedures will provide for dispensing of drugs at the lowest cost consistent with quality; and
 - (3) There will be review and analysis of drug bills, including the compilation of statistics with respect to types, quantities, and cost of drugs dispensed.
 - g. There will be a specific plan for a continuous evaluation of the utilization and quality of medical and remedial care and services provided under the State plan.
 - h. Methods will exist that assure that direct service workers and their supervisors are knowledgeable about health problems and ways to assist people to secure medical and remedial care and services.
1. Direct service workers will be kept currently informed of significant medical information concerning their clients.