April 28, 2017

Dear Medicaid Provider:

This November the Ohio Department of Medicaid (ODM) will begin using an Electronic Visit Verification (EVV) system for many home and community-based services. ODM's contracted vendor, Sandata Technologies LLC, will deliver the EVV system, as well as provide system orientation and training to providers.

Mandatory provider training on the EVV system will begin in early fall. Three types of training will be available:

1. In-person, class-room style training offered at regional locations
2. Instructor-led webinars
3. Self-paced on-line training.

You must complete at least one of the trainings prior to the EVV implementation in November. The self-paced on-line training will remain available through the life of the program if you need a refresher.

Registration for training will begin in August and Continuing Education Units (CEUs) may be available upon completion. We will provide more details about registration and CEUs later.

We look forward to working with you on a successful EVV program. If you have questions about EVV, please refer to Frequently Asked Questions or contact the ODM Provider Relations Line at 1 (800) 686-1516.

Sincerely,

Ohio Department of Medicaid