



April 28, 2017

Dear Medicaid Provider:

This November the Ohio Department of Medicaid (ODM) will begin using an [Electronic Visit Verification](#) (EVV) system for many home and community-based services. ODM's contracted vendor, [Sandata Technologies LLC](#), will deliver the EVV system, as well as provide system orientation and training to providers.

Mandatory provider training on the EVV system will begin in early fall. Three types of training will be available:

1. In-person, class-room style training offered at regional locations
2. Instructor-led webinars
3. Self-paced on-line training.

Providers must complete at least one of the trainings types prior to the November EVV implementation. The self-paced on-line training will remain available through the life of the program for providers who need a refresher.

Registration for training will begin in August and Continuing Education Units (CEUs) may be available upon completion of training. We will provide more details about registration and CEUs later.

Many agency providers will use the EVV system provided by Sandata. However, some agency providers may choose to use an alternate EVV system, which is permissible if they meet the business requirements and alternate data collection specifications found in the following documents:

- [Business Requirements for Alternate EVV Data Collection Components](#)
- [Alternate Data Collection Systems Interface Specifications](#)

**If you plan to use an alternate EVV system, please contact [ConnectMyEVV@etraonline.net](mailto:ConnectMyEVV@etraonline.net)** to initiate the process to link to the Sandata aggregator. Your system should be approved and functional at least 60 days before the planned November 13, 2017, EVV implementation date. It is important to allow sufficient time for development and testing.

If you have questions about using an alternate EVV system, please call the EVV Customer Care line at 1 (855) 805-3505.

We look forward to working with you on a successful EVV program. If you have general questions about EVV, please refer to [Frequently Asked Questions](#) or contact the ODM Provider Relations Line at 1 (800) 686-1516.

Sincerely,

Ohio Department of Medicaid