

Presentation to the EVV Advisory Stakeholder Group: Electronic Visit Verification (EVV)

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February 22, 2018

What is EVV?

- Electronic Visit Verification (EVV) is a tool for electronically capturing point-of- service information for certain home and community-based services.
 - » Sandata Technologies is the ODM vendor
 - » Near real-time processing capability
 - » GPS-based system with telephony and manual visit entry as alternative data collection methods

Why do we need it?

- The Centers for Medicare and Medicaid Services (CMS) established requirements for all states to use an EVV system, in accordance with the 21st Century CURES Act.
 - ❖ Personal Care Services must use EVV by January 1, 2019
 - ❖ Home Health Care Services must use EVV by January 1, 2023
 - ❖ Failure to meet these deadlines results in reduction of Federal Financial Participation for those services

21st Century Cures Act Requirements

- “Electronic Visit Verification System” means, with respect to personal care services or home health care services, a system under which visits conducted as part of such services are electronically verified with respect to:
 - » The type of service performed;
 - » The individual receiving the service;
 - » The date of the service;
 - » The location of service delivery;
 - » The individual providing the service; and
 - » The time the service begins and ends.

What are the benefits?

- ODM is adopting an EVV system to promote two key outcomes:
 - » **Promote quality outcomes for individuals (Quality of Care)**
 - Greater opportunity for enhanced care coordination and data sharing
 - » **Reduce billing errors and improve payment accuracy (Program Integrity)**
 - Electronically verifies that a caregiver is physically present for a visit

What Services are included in Phase 1?

- State Plan Home Health Aide
- State Plan Home Health Nursing
- State Plan RN Assessment
- Private Duty Nursing (PDN)
- Ohio Home Care Waiver Nursing
- Ohio Home Care Waiver Personal Care Aide
- Ohio Home Care Waiver Home Care Attendant

EVV Stakeholders - Collaboration

- Individuals
- Provider Community
- Trading Partners and Billers
- Partner Agencies

Getting the Message Out

- Sharing the message early to enable a smooth Go Live.
- Individuals (Recipients)
 - » Stakeholder Meetings
 - » Written Correspondence
 - » Consumer groups
 - » Introductory video
- Providers
 - » Stakeholder meetings
 - » Correspondence
 - » Access to specifications prior to launch
 - » Interactive Voice Response (IVR)

How Does EVV Work?

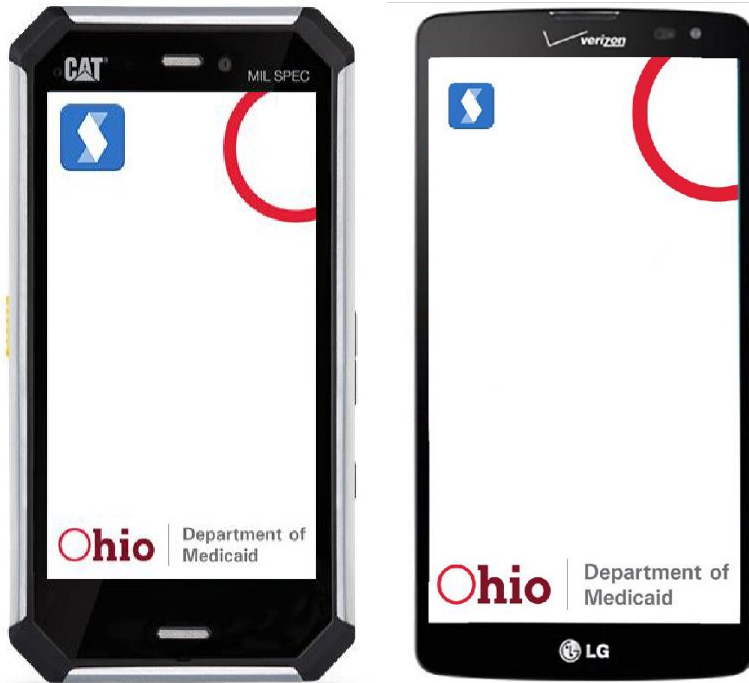
Two System Choices For Agencies - Same Functionality

- Agency Providers have two system choices:
 - » Use ODM's system, currently operated by Sandata, free of charge
 - » Implement and create their own "Alternate EVV System" that meets ODM's specifications

How will visit information be collected?

- Confidential visit information is collected through the use of a GPS enabled Mobile Device, used to sign in and sign out.
- Alternate data collection systems must implement GPS before January 1, 2019
- Every EVV System must have two backup methods for collecting data.

EVV mobile device



EVV devices have been purchased and configured for use with the Sandata system.

Device Specs:

- Caterpillar and LG Devices
- Android Operating System
- Large Screens

Why a Mobile Device?

- The mobile device allows capture of visit data wherever services are provided.
- Provides flexibility to consumer that a landline or fixed device in the home does not offer
- Only needs to go with the individual when the visit will start or end away from home

GPS

- Captured only at the start of the visit and the end of the visit
- Matches to any address connected to the individual by the provider in the Sandata system
- 1000 foot geo fence

Cameras and Microphone

- Cameras are used for device configuration and disabled before the device is sent to an individual.
- Microphone is only active when the record button has been pushed to capture the verification of service delivery

OAC 5160-1-40 (Electronic Visit Verification)

- Identifies services subject to EVV
- Identifies exceptions to EVV Requirements
 - » Group Visits
 - » Anticipated duration of service is 90 days or less (Until July 2018)
 - » Managed Care
- The Department will provide an EVV system to providers
- Only claims that match a verified visit will be reimbursed by Medicaid

OAC 5160-1-40 (Electronic Visit Verification) cont.

- Data Collection Requirements
 - » Individual receiving service
 - » Direct Care Worker providing service
 - » Location and Time at start of visit
 - » Service Provided
 - » Location and Time at end of visit
 - » Verification of visit time and service by Individual

OAC 5160-1-40 (Electronic Visit Verification) cont.

- Provider requirements
 - » Current providers must complete required training
 - » New providers will complete training during provider application process
 - » Maintain required information with respect to individuals and direct care workers
 - » Device Requests
 - » Notification of End of Service
 - » Failure to meet EVV requirements may lead to termination of provider agreement.

Other Rule Changes Related to EVV

- 5160-12-04 Home Health and Private Duty Nursing: Visit Policy
- 5160-12-08 Registered Nurse Assessment and Registered Nurse Consultation Services
- 5160-45-10 ODM Administered Waiver Programs: Provider Conditions of Participation

Ohio Home Care Waiver Amendment

- Ohio Home Care Waiver amendment regarding EVV has a January 2018 effective date.
- Adds language to Appendix A (Contracted Entities) and Appendix I (Flow of Billings).
- Public comment period held August 15 – September 15, 2017.

Ohio Home Care Waiver Amendment

- 18 comments received
 - » Waiver participants
 - » Providers
 - » Advocates
- Common themes:
 - » Privacy/security
 - » Flexibility (time/community)
 - » Provider accountability
 - » Quality of care
 - » Training
 - » Cost

Next In Phase 1

- Use visit information in claims adjudication process
- Eliminate 90 day exception
- Offer an application that can be used on a personal mobile device owned by the provider or direct care worker as an alternative to the EVV mobile device
- Target implementation date is July 2018

Phase 2

- Implementation Target Date in Fall 2018
- Includes services in PASSPORT, Level One, Individual Options and SELF waivers
- Includes Managed Care (Traditional and MyCare Ohio)
 - » MCPs have been part of the EVV build from the beginning.
 - » Managed Care Plans will use fee for service system

Phase 2 Continued

- Collaboration with ODA, DODD and Managed Care Plans
- One EVV system across Medicaid funded services
- Build on the system design in Phase 1
- Work includes design, outreach and training

More information to come

- ODM has a webpage for EVV, which can be found at <http://medicaid.ohio.gov/INITIATIVES/ElectronicVisitVerification.aspx>.
- ODM continues outreach efforts to our provider community to deliver EVV updates.
- ODM has also included an email address on this webpage for any EVV related questions. EVV@Medicaid.ohio.gov.
- The webpage will be updated as more information is available, so we encourage you to visit it often.

Questions?

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