

# Children in the Vanguard Electronic Visit Verification (EVV)

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# What is EVV?

- Electronic Visit Verification (EVV) is a tool for electronically capturing point-of- service information for certain home and community-based services.
  - » Sandata Technologies is the ODM vendor
  - » Near real-time processing capability
  - » GPS-based system with telephony and manual visit entry as alternative data collection methods

# Why do we need it?

- Congress established requirements for all states to use an EVV system, in accordance with the 21<sup>st</sup> Century Cures Act.
  - ❖ Personal Care Services must use EVV by January 1, 2019
  - ❖ Home Health Care Services must use EVV by January 1, 2023
  - ❖ Failure to meet these deadlines results in reduction of Federal Financial Participation for those services

# 21<sup>st</sup> Century Cures Act Requirements

- “Electronic Visit Verification System” means, with respect to personal care services or home health care services, a system under which visits conducted as part of such services are electronically verified with respect to:
  - » The type of service performed;
  - » The individual receiving the service;
  - » The date of the service;
  - » The location of service delivery;
  - » The individual providing the service; and
  - » The time the service begins and ends.

# What are the benefits?

- ODM is adopting an EVV system to promote two key outcomes:
  - » **Promote quality outcomes for individuals (Quality of Care)**
    - Greater opportunity for enhanced care coordination and data sharing
  - » **Reduce billing errors and improve payment accuracy (Program Integrity)**
    - Electronically verifies that a caregiver is physically present for a visit

# What Services are included in Phase 1?

- State Plan Home Health Aide
- State Plan Home Health Nursing
- State Plan RN Assessment
- Private Duty Nursing (PDN)
- Ohio Home Care Waiver Nursing
- Ohio Home Care Waiver Personal Care Aide
- Ohio Home Care Waiver Home Care Attendant

# EVV Stakeholders - Collaboration

- Individuals
- Provider Community
- Trading Partners and Billers
- Partner Agencies
- Managed Care Plans

# Getting the Message Out

- Sharing the message early to enable a smooth Go Live.
- Individuals (Recipients)
  - » Stakeholder Meetings
  - » Written Correspondence
  - » Consumer groups
  - » Introductory video
  - » Webinars
- Providers
  - » Stakeholder meetings
  - » Correspondence
  - » Interactive Voice Response (IVR)
  - » Training



# How will visit information be collected?

- Confidential visit information is collected through the use of a GPS enabled Mobile Device, used to sign in and sign out.
- Alternate data collection systems must implement GPS before January 1, 2019
- Every EVV System must have two backup methods for collecting data.

# Why a Mobile Device?

- The mobile device allows capture of visit data wherever services are provided.
- Provides flexibility to consumer that a landline or fixed device in the home does not offer
- Only needs to go with the individual when the visit will start or end away from home

# GPS

- Captured only at the start of the visit and the end of the visit
- Matches to any address connected to the individual by the provider in the Sandata system
- 1000 foot geo fence

# Cameras and Microphone

- Cameras are used for device configuration and disabled before the device is sent to an individual.
- Microphone is only active when the record button has been pushed to capture the verification of service delivery

# Next In Phase 1

- Use visit information in claims adjudication process
- Eliminate 90 day exception
- Offer an application that can be used on a personal mobile device owned by the provider or direct care worker as an alternative to the EVV mobile device
- Target implementation date is July 2018

## Phase 2

- Implementation Target Date in Fall 2018
- Includes services in PASSPORT, Level One, Individual Options and SELF waivers
- Includes Managed Care (Traditional and MyCare Ohio)
  - » MCPs have been part of the EVV build from the beginning.
  - » Managed Care Plans will use fee for service system