

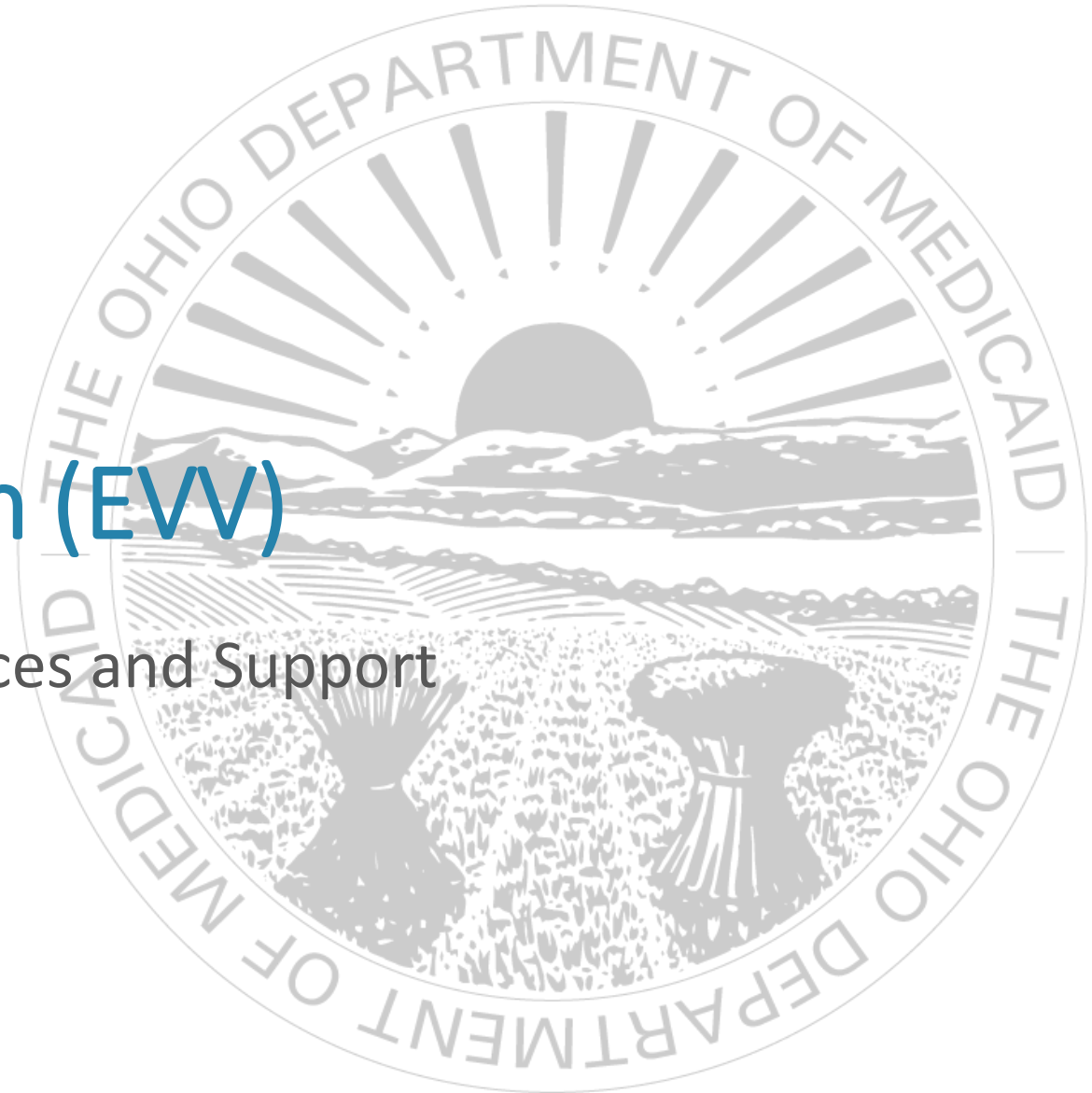
Agency Briefing:
Electronic Visit Verification (EVV)

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Making Ohio Better

EVV Stakeholders - Collaboration

- Program Integrity
- BLTSS
- Project Management Office
- Contract Services
- Legal Services
- Operations
- Communications
- Information & Technology Services (ITS)
- Provider Community
- Trading Partners (Clearing House)

What is EVV and why do we need it?

- Electronic Visit Verification (EVV) is a tool for electronically capturing point-of-service information for certain home and community based services.
 - Sandata Technologies is the ODM vendor
 - Near real-time processing capable
 - GPS-based system with telephony-based workarounds as needed
- ODM is adopting an EVV system to promote two key outcomes:
 - Promote quality outcomes for individuals (Quality of Care)
 - Reduce billing errors and contain costs (Program Integrity)
- The Centers for Medicare and Medicaid Services (CMS) established a 2019 requirement for all states to use an EVV system, in accordance with the 21st Century Cures Act.

What services will be included in EVV?

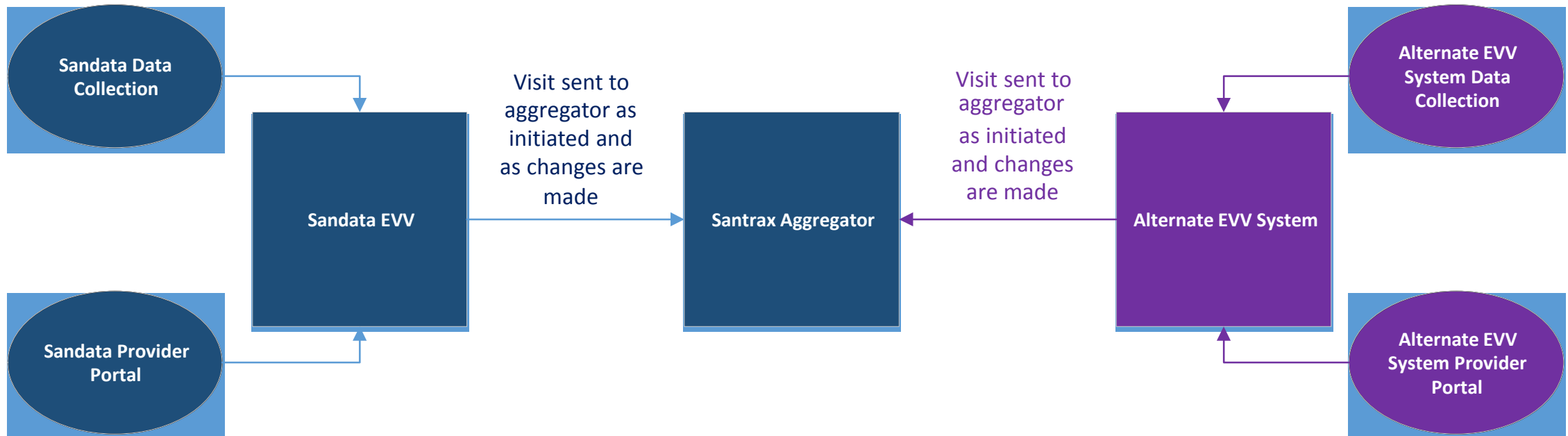
- State Plan Home Health Aide
- State Plan Home Health Nursing
- Private Duty Nursing (PDN)
- Ohio Home Care Waiver Nursing
- Ohio Home Care Waiver Personal Care Aide
- Ohio Home Care Waiver Home Care Attendant
- State Plan RN Assessment

How will visit information be collected?

- ODM has approved three methods of collecting information:
 - » Mobile device - GPS enabled to sign in and sign out
 - » Telephony system - used in the event of device failure, lack of cellular coverage, or possibly lack of geo-mapping
 - » Manual entry – made in EVV Portal in situations deemed appropriate by ODM

How will EVV work?

- Workflow design for collecting data:



How MITS and EVV interact

- Adjudication of a claim still remains with MITS.
 - MITS will review all claims to ensure the claim is properly submitted.
 - MITS will determine if the claims are subject to EVV verification.
 - MITS will contact Sandata to determine if EVV related claims have been verified.
 - This process is expected to take approximately the same amount of time it takes to adjudicate a claim today.
- There will be updated areas to the claims, which does include time of service.
- 90% of claims will be submitted as the provider does today.

How MITS and EVV interact, cont.

| Item | FDOS | Units | Charges | Medicaid Allowed Amount | Status | Place of Service | Procedure Code | Modifier 1 | Modifier 2 | Modifier 3 | Modifier 4 | Final EAPG |
|------|------------|-------|----------|-------------------------|--------|------------------|----------------|------------|------------|------------|------------|------------|
| 1 | 01/16/2017 | 5.00 | \$310.00 | \$296.30 | PAID | 11 | 96101 | AH | | | | 00310 |

Select row above to update -or- click add an item button below.

Item 1
*** From DOS** 01/16/2017
To DOS 01/16/2017
***Units** 5.00
***Charges** \$310.00
Medicaid Allowed Amount \$296.30
Rendering Provider 1629059159
Submitted EAPG 00316
Initial EAPG 00310 - DEVELOPMENTAL AND NEUROPSYCHOLOGICAL TESTING
Visit Start Time [] [] []
Visit End time [] [] []
Service duration less than 90 days []
Status PAID

***Place Of Service** 11 [Search]
***Procedure Code** 96101 [Search]
Emergency []
Referred EPSDT Service/ Family Planning []
***Diagnosis Code Pointer** 01 [] [] [] []
Modifiers AH [Search] [] [Search]
 [] [Search] [] [Search]
Final EAPG 00310 - DEVELOPMENTAL AND NEUROPSYCHOLOGICAL TESTING
Action Flag FULL PAYMENT

90 Days or Fewer

- EVV is intended for individuals who are receiving care for more than 90 days.
- When an individual receives EVV-related care for fewer than 90 days, there will be a feature that allows providers to let MITS and EVV know the individual is receiving short-term care.
- ODM will review these alerts to ensure caregiver training needs are met.

What does that mean for Trading Partners?

- The information required for EVV should be submitted only on the 837 Professional Claim transaction
- To accommodate multiple visits in a single day the time stamp must be submitted at the detail level
- The information **MUST** be sent in a specific format for MITS to recognize it as an EVV claim
- Testing can begin in the CERT region at any time
- The OXI EDI translator will accept the NTE segment in the 2400 loop
- The translator will verify the loop and segment placement and data submitted meet HIPAA compliance
- Example: NTE*ADD*TESTING FOR EVV SUBMISSION

What does that mean for Trading Partners?, cont.

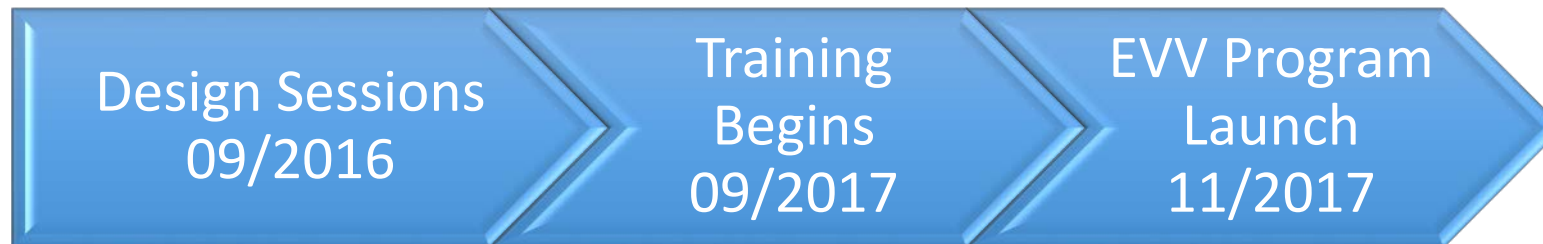
- ODM 837 Professional Companion Guides will be updated to contain the following information:
 - » Loop ID - 2400 Service Line Number
 - » NTE - Line Note segment
 - » NTE 01 = ADD
 - » NTE 02 = HHMMxxHHMMxx for all detail lines on EVV claims
 - » NTE 02 = HHMMxxHHMMxxY when the service is 90 days or less
 - » 'xx' = AM or PM

EVV Training

- Agency and non-agency providers will be required to take EVV training prior to being able to submit claims.
- Training will be offered in all regions of Ohio.
- Three types of training will be offered:
 - » Self-paced online learning;
 - » Instructor-led webinars; and
 - » Instructor-led classroom training.

When will the EVV initiative begin?

- ODM's anticipated launch date is November 2017.



Alternate EVV Systems

- Agencies Are Allowed to Keep Their Own Systems But Must Meet ODM Specifications:
- ODM established specifications for Alternate EVV Systems
 - » Provider stakeholder meetings help identify and resolve potential issues
- Sandata performs certification process for provider legacy system
 - » Tests to ODM specifications and vendor specifications
- Alternate EVV systems must provide same data elements as ODM system
 - » Consistency across EVV data set to promote efficiency and effectiveness

EVV Benefits Recap



- Improved health outcomes
 - » Improved information on care delivery or lack of delivery
 - » Improved information for care coordination
 - » Improved information on provider direct service time
- Reduces potential fraud, waste, and abuse (FWA)
 - » Improves claims payment by pairing claims and service data
 - » GPS-based application less prone to fraud than telephone-only systems
 - » Time stamping provides for better data mining to spot FWA schemes
 - » Promotes cost containment (i.e., services not provided, overbilling)

How Can You Help?

- Our Trading Partners can help by letting non-agency (independent) providers know to keep their contact information, including email address, updated in MITS.
- ODM also needs help in communicating EVV-related updates to our non-agency provider community, such as training updates.
- ODM would greatly appreciate input from trading partners around the training needs of our non-agency provider community.

Providers will receive the following on their Remittance Advice

Important - STATE PLAN HOME HEALTH, PDN, or OHIO HOME CARE WAIVER NURSING AND PERSONAL CARE AIDE SERVICE PROVIDERS:

Electronic Visit Verification (EVV) is coming and will affect how you are paid. Expect an e-mail soon from Sandata, Ohio's EVV vendor, about upcoming changes. Please ensure your contact information is correct in the MITS Provider Portal to receive EVV updates and important announcements timely. For more information, go to <http://medicaid.ohio.gov/INITIATIVES/ElectronicVisitVerification.aspx>

Questions?

ODM has a webpage for EVV, which can be found at <http://medicaid.ohio.gov/INITIATIVES/ElectronicVisitVerification.aspx>.

Contact:

EVV@Medicaid.ohio.gov

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