

A translated version of this letter can be found at:
medicaid.ohio.gov > Initiatives > Electronic Visit Verification

Hello.

As an individual who receives home and community services through the Ohio Medicaid program, you are receiving this Electronic Visit Verification (EVV) device. Your provider may have talked with you about the EVV device. You can use it to verify your caregivers' visits. The device, charging cable, and a quick reference card for you and your provider are inside. Please use the charging cable to plug in the device so that it is charged when your caregiver visits.

Your Device

Charging Port:

You will find the charging port on the bottom of the device.

Insert the charger into the port, and plug your charging cable into the wall. It may take a minute to charge your device.

Power Button:

To turn on the device, push the button on the upper right hand side of the device.

Make sure the device is plugged in and has had several minutes to charge before powering it on.

Some of you may have received an alternate LG Device. The power button for this device is located on the back.



Please have your caregiver contact the EVV Provider Hotline at 1-855-805-3505 if you have any questions or problems with your device.