



Department of Medicaid

John R. Kasich, Governor
Barbara R. Sears, Director

12/1/2017

Si no puede leer en inglés y necesita este aviso traducido al español, llame al 1-800-324-8680 o visite

Haddii aadan awoodin inaad akhriso af Ingiriiska oo aad u baahan tahay ogeysiiskan in laguugu turjumo af Somali fadlan wac 1-800-324-8680 ama booqo

如果您无法阅读英文，并且需要将此通知翻译成中文，请致电 1-800-324-8680 或访问

إذا لم يكن بإمكانك القراءة باللغة الإنجليزية وتحتاج إلى هذا الإشعار مترجمًا إلى اللغة العربية يرجى الاتصال على الرقم 1-800-324-8680 أو زيارة الموقع

Если вы не можете читать по-английски и вам необходимо перевести это письмо на русский, пожалуйста, позвоните по номеру 1-800-324-8680 или посетите:

<http://medicaid.ohio.gov/INITIATIVES/ElectronicVisitVerification.aspx>

Dear Medicaid Consumer,

Soon Ohio Medicaid will start using a new tool called Electronic Visit Verification (EVV). When you receive certain home and community based services, EVV will verify when your services begin and end. This will help Medicaid make sure your caregivers are paid for the services that you received.

EVV will apply to nursing and aide services provided through the state plan and the Ohio Home Care waiver. You will have a small device in your home that your caregiver will use to check in and out with. The device looks similar to a smart phone, but it does not have smart phone capabilities. In fact, the device's only function is to verify that you received your services.

Wherever you are, you and your caregivers will use the EVV device to check in when your caregiver arrives to provide you with your services and to check out when your caregiver has completed your services. If you receive services outside of your home, you can take your EVV device with you.

EVV is free to you and your caregiver(s). Your caregiver will request the EVV device for you, and you will receive your device in the mail at the end of December 2017. If you receive services from more than one caregiver required to use EVV, they can all use the same device.

The EVV device will stay with you until you no longer need home and community-based services. Then, the vendor will send you an envelope to return the device at no cost. The process was designed to be simple and easy.

For more information, please visit <http://medicaid.ohio.gov/INITIATIVES/ElectronicVisitVerification.aspx> to read Frequently Asked Questions and watch a video about EVV. You and your caregiver may want to watch it together.

If you have any questions, please talk to your providers and, if you have one, your case manager. You can also call the Medicaid Consumer Hotline at 1-800-324-8680.

Sincerely,

The Ohio Department of Medicaid