

Notice of Nondiscrimination

The Ohio Department of Medicaid (ODM) complies with applicable state and Federal civil rights laws and does not discriminate on the basis of age, race, color, religion, sex, national origin, ancestry, disability, veteran status, sexual orientation, military status and genetic information. Individuals eligible for, receiving services from, or benefiting from programs funded through the Ohio Department of Medicaid are protected by various laws, regulations, rules and policies against unlawful discrimination.

ODM:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact the Ohio Department of Medicaid's consumer hotline at 1(800) 324-8680.

If you believe that ODM has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability or sex, you can file a grievance with:

Brian K. Coston, Civil Rights Coordinator

P.O. Box 182709

Columbus, Ohio 43218-2709

614-995-9981/TTY 711, Fax 1-614-644-1434

Email: ODM_EmployeeRelations@medicaid.ohio.gov. If you need help filing a grievance, Brian K. Coston, Civil Rights Coordinator is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf> or by mail or phone at:

U.S. Department of Health and Human Services

200 Independence Avenue SW.

Room 509F, HHH Building

Washington, DC 20201

1-800-368-1019, (TDD: 1-800-537-7697).

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>

English: ATTENTION: If you speak English, language assistance services, free of charge, are available to you. Call 1-800-324-8680. (TTY: 711).

Spanish: ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-800-324-8680. (TTY: 711).

Chinese: 注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請電 1-800-324-8680 (TTY: 711)。

German: ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-800-324-8680. (TTY: 711).

Arabic: مقرب ل لصتا . ن اجمال اب لكل رفاوتت ةي وغلل ا ةدعاسملا تامدخ نإف ، ةغلللا ركذا ثدحتت تنك اذا : ةظوحلم 1-800-324-8680. (TTY: 711).

Pennsylvanian Dutch: Wann du [Deitsch (Pennsylvania German / Dutch)] schwetzscht, kannscht du mitaus Koschte ebber gricke, ass dihr helft mit die englisch Schprooch. Ruf selli Nummer uff: Call 1-800-324-8680. (TTY: 711).

Russian: ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-800-324-8680. (телетайп: 711).

French: ATTENTION: Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-800-324-8680. (TTY: 711).

Vietnamese: CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-800-324-8680. (TTY: 711).

Cushite: XIYYEEFFANNAA: Afaan dubbattu Oroomiffa, tajaajila gargaarsa afaanii, kanfaltiidhaan ala, ni argama. Bilbilaa 1-800-324-8680. (TTY: 711).

Korean: 주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-800-324-8680 (TTY: 711) 번으로 전화해 주십시오.

Italian: ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero 1-800-324-8680. (TTY: 711).

Japanese: 注意事項：日本語を話される場合、無料の言語支援をご利用いただけます。1-800-324-8680 (TTY: 711) まで、お電話にてご連絡ください。

Dutch: AANDACHT: Als u nederlands spreekt, kunt u gratis gebruikmaken van de taalkundige diensten. Bel: 1-800-324-8680. (TTY: 711).

Ukrainian: УВАГА! Якщо ви розмовляєте українською мовою, ви можете звернутися до безкоштовної служби мовної підтримки. Телефонуйте за номером 1-800-324-8680. (телетайп: 711).

Romanian: ATENȚIE: Dacă vorbiți limba română, vă stau la dispoziție servicii de asistență lingvistică, gratuit. Sunați la 1-800-324-8680. (TTY: 711).

Somali: DIGTOONI: Haddii aad ku hadasho Af Soomaali, adeegyada caawimada luqadda, oo lacag la'aan ah, ayaa lagu heli karaa adiga. Wac 1-800-324-8680. (TTY: 711).

Nepali: !यान िदनुहोस्: तपाईंको 01 2पा3ी बो6नु789 भ2 तपाईंको नन<तत भाषा सहायता >वाह@ नान:Bu6क @पमा उप3Eध 9 । फोन गनुुहोस् 1-800-324-8680 (दिादवाई: 711) ।