

MyCare Ohio Open Enrollment!



It is the time of year for MyCare Ohio open enrollment. If you receive your Medicaid benefits from a MyCare Ohio managed care plan, you now have the chance to change your plan. Open enrollment letters are in the mail. You will receive a letter over the next few weeks advising you of your open enrollment options.

If you want your current MyCare Ohio plan to continue providing your Medicaid benefits you do not have to do anything.

You may change your MyCare Ohio plan during open enrollment which is **November 1 through November 30, 2017**. If you select a new managed care plan, your enrollment in the new plan will be effective the next month.

You may also choose to have your MyCare Ohio plan provide your Medicare benefits in addition to your Medicaid benefits.

The MyCare Ohio plans are available in 29 counties grouped into seven regions:

Region and Counties	Plans Available	
Northwest Fulton, Lucas, Ottawa, Wood	Aetna Better Health of Ohio 855-364-0974 www.aetnabetterhealth.com/ohio	Buckeye Health Plan 866-549-8289 www.bchpohio.com
Northeast Lorain, Cuyahoga, Lake, Geauga, Medina	Buckeye Health Plan 866-549-8289 www.bchpohio.com	Caresource 855-475-3163 www.CareSource.com/MyCare
	UnitedHealthcare Community Plan of Ohio 877-542-9236 www.uhccommunityplan.com/oh/medicaid/connected.html	
East Central Summit, Portage, Stark, Wayne	Caresource 855-475-3163 www.CareSource.com/MyCare	United HealthCare Community Plan of Ohio 877-542-9236 www.UHCCommunityPlan.com/mycareohio

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Region and Counties	Plans Available	
Northeast Central Trumbull, Mahoning, Columbiana	Caresource 855-475-3163 www.CareSource.com/MyCare	UnitedHealthcare Community Plan of Ohio 877-542-9236 www.UHCCommunityPlan.com/mycareohio
Central Union, Delaware, Franklin, Pickaway, Madison	Aetna Better Health of Ohio 855-364-0974 www.aetnabetterhealth.com/ohio	Molina HealthCare of Ohio 855-665-4623 www.molinahealthcare.com/duals
West Central Clark, Green, Montgomery	Buckeye Health Plan 866-549-8289 www.bchpohio.com	Molina HealthCare of Ohio 855-665-4623 www.molinahealthcare.com/duals
Southwest Butler, Warren, Clinton, Hamilton, Clermont	Aetna Better Health of Ohio 855-364-0974 www.aetnabetterhealth.com/ohio	Molina HealthCare of Ohio 855-665-4623 www.molinahealthcare.com/duals

If you want to change your managed care plan, call the Ohio Medicaid Consumer Hotline at 800-324-8680 or visit www.ohiomh.com. Choice Counselors are available 7 a.m. to 8 p.m. Monday through Friday and 8 a.m. to 5 p.m. Saturday.

If you have questions about Medicare, you can call 800-MEDICARE (800-633-4227) 24 hours a day, 7 days a week or visit www.medicare.gov. TTY users should call 877-486-2048.

The Office of the State Long-term Care Ombudsman advocates for consumers receiving long-term services and supports. For MyCare Ohio members, help with concerns about any aspect of care is available through the MyCare Ohio Ombudsman. Help is available to gather information about your options, resolve disputes with providers, protect rights and file complaints or appeals with any health plan. Contact an ombudsman by calling (800) 282-1206 (TTY Ohio Relay Service: (800) 750-0750), Monday through Friday 8 a.m. to 5 p.m. You can also contact an ombudsman by emailing MyCareOmbudsman@age.ohio.gov.